

**Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals**

**Number of Programs by Service Category**

1. Money/Cash Assistance	3
2. Substance Abuse	1
3. Housing, including Subsidies	11
4. Food	3
5. Health and/or Health Insurance	3
6. Multiple Services	26
<b>Total</b>	<b>47 programs</b>

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
<b>1. Money/Cash Assistance</b>																	
4-Month Rental Subsidy Assistance (RA)	Public Social Services (DPSS)	✓								✓					Deon Arline Program Manager (562) 908-6781 DeonArline@dpss.lacounty.gov <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	The 4-Month RA assist homeless families to secure and retain permanent housing by providing a short-term rental subsidy. Under the program, families receiving Permanent Homeless Assistance or Moving Assistance (i.e., CalWORKs families who have just found permanent housing and are participating in the Welfare-to-Work Program) may qualify for a rental subsidy of up to \$300 per family (based on family size) for four months.  Eligibility to RA is a two-step determination process: Step 1 - Eligible Population: Applicant/participant must: o Be CalWORKs eligible; o Be employed or enrolled in GAIN, if currently receiving CalWORKs, or be employed or enrolled in Post-Time Limited Services, if already exhausted the CalWORKs 60-Month Time Limit; o Be eligible to receive Permanent Homeless Assistance and/or Moving Assistance or be participating and in compliance with the Housing Locator program; and o Agree to receive RA payments.  Step 2 - Housing Situation:	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
																<p>If all of the above is met, the applicant/participant must have either:</p> <ul style="list-style-type: none"> <li>o Signed a rental agreement to secure non-subsidized permanent housing within the past 30 days of the request for RA; or</li> <li>o Found non-subsidized permanent housing and has requested permanent housing/Moving Assistance.</li> </ul> <p>It would be beneficial for local homeless agencies to be aware of DPSS programs/services. Awareness of outside programs provided by partnering agencies would benefit DPSS programs, especially benefits/services not provided by DPSS.</p>	
12-Month Rental Subsidy for CalWORKs Families	Public Social Services (DPSS)	✓								✓					<p>Deon Arline Program Manager (562) 908-6781 DeonArline@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a></p>	<p>The 12-Month Rental Subsidy Assistance Program for CalWORKs Families is one of several initiatives approved by the Board of Supervisors to prevent and reduce homelessness. This rental subsidy program provides assistance to homeless CalWORKs families exiting emergency shelters, transitional housing, or similar temporary group living agencies when the family has secured permanent non-subsidized housing. The program provides up to \$500.00 per month in rental subsidy depending on the family size. DPSS is currently in the process of increasing the subsidy amount to up to \$500.00 per month, depending on the family size.</p> <p>Eligibility to RA is a two-step determination process: Step 1 - Eligible Population: Applicant/participant must:</p> <ul style="list-style-type: none"> <li>• Be receiving CalWORKs.</li> <li>• Be exiting an emergency shelter, transitional housing, or similar temporary group living agency.</li> <li>• Be referred by the housing/shelter agency.</li> <li>• Sign a Rental Subsidy Agreement.</li> </ul> <p>Step 2 - Housing Situation:</p>	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
																<ul style="list-style-type: none"> <li>If all of the above is met, the applicant/participant must have signed, or be in the process of signing, a rental agreement for non-subsidized permanent housing.</li> <li>The rent must be within 80% of the total monthly household income (TMHI), including the amount of the subsidy.</li> </ul> <p>Determination of the rental subsidy:</p> <ul style="list-style-type: none"> <li>\$200.00 per month for a family of 2.</li> <li>\$250.00 per month for a family of 3.</li> <li>\$300.00 per month for a family of 4 or more.</li> </ul> <p>Emergency and transitional shelters can refer families to DPSS for this subsidy.</p>	
Housing Relocation Program	Public Social Services (DPSS)	✓								✓					<p>Consuelo Monreal Program Manager (562) 908-6323 ConsueloMonreal@dps.lacounty.gov <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a></p>	<p>The Housing Relocation Program (HRP) is available to CalWORKs Welfare-to-Work participants who are in need of relocating due to employment and/or childcare (participant must be employed 20 hours per week or more) or have a verifiable job offer (20 hours per week or more). Travel time from current housing to employment and/or day care must exceed one hour one way. Additionally, the rent for the prospective residence must be within 60% of the family's monthly income. The HRP pays up to \$1,500 for move-in costs and an additional \$405 for appliances (stove and/or refrigerator) if not available in the rental housing.</p> <p>There are potential opportunities for coordination between this program and emergency shelter/transitional housing by referring CalWORKs Welfare-to-Work homeless families who have a job offer and need to relocate in order to secure employment.</p>	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
12-Month Rental Subsidy for Non-CalWORKs Families	Public Social Services (DPSS)	✓													Deon Arline Program Manager (562) 908-6781 DeonArline@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	The 12-Month Rental Subsidy Program is one of several initiatives approved by the Board of Supervisors to prevent and reduce homelessness. This rental subsidy program assists homeless non-CalWORKs families exiting emergency shelters, transitional housing, or similar temporary group living agencies when the family has secured permanent non-subsidized housing. The program provides up to \$300.00 per month in rental subsidy depending on the family size.  Eligibility to RA is a two-step determination process: Step 1 - Eligible Population: Applicant/participant must: <ul style="list-style-type: none"> <li>• Meet the income and property limits for CalWORKs</li> <li>• Agree to be photo and finger imaged.</li> <li>• Be exiting an emergency shelter, transitional housing, or similar temporary group living agency.</li> <li>• Be referred by the housing/shelter agency.</li> </ul> Step 2 - Housing Situation: <ul style="list-style-type: none"> <li>• If all of the above is met, the applicant/participant must have signed, or be in the process of signing, a rental agreement for non-subsidized permanent housing.</li> <li>• The rent must be within 80% of the total monthly household income (TMHI), including the amount of the subsidy.</li> </ul> Determination of the rental subsidy: <ul style="list-style-type: none"> <li>• \$200.00 per month for a family of 2.</li> <li>• \$250.00 per month for a family of 3.</li> <li>• \$300.00 per month for a family of 4 or more.</li> </ul> Awareness of this program among emergency shelters and transitional housing agencies would provide options for coordination of services between	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
																	outside agencies and DPSS. Additionally, it would result in greater utilization of this program through referrals initiated by these agencies on behalf of homeless non-CalWORKs families.	
Moving Assistance (MA) for CalWORKs Families	Public Social Services (DPSS)	✓		✓							✓					Deon Arline Program Manager (562) 908-6781 DeonArline@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	MA for CalWORKs families provides assistance to families who are experiencing a financial crisis, including homelessness or at risk of homelessness (already received eviction notice or 3-day notice to pay or quit), to secure affordable, permanent housing. If the family is homeless, the family must have exhausted all other means of assistance including Homeless Assistance (if eligible) to qualify for MA.  There is great potential for coordination of services with partnering agency programs through a referral process initiated by emergency shelters, transitional housing agencies and similar group living housing providers.	Countywide
Moving Assistance for Non-CalWORKs Families	Public Social Services (DPSS)	✓		✓							✓					Deon Arline Program Manager (562) 908-6781 DeonArline@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	The MA for Non-CalWORKs Homeless Families program provides assistance with move-in costs to non-CalWORKs families who are exiting emergency shelters, transitional housing, or similar temporary group living when families have secured permanent non-subsidized housing.  There is great potential for coordination of services with partnering agency programs through a referral process initiated by emergency shelters, transitional housing agencies and similar group living housing providers. Agencies not already collaborating with DPSS and this program have new opportunities to initiate referrals to this program.	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
General Relief	Public Social Services (DPSS)	✓	✓	✓	✓		✓	✓	✓				✓		✓	LaShonda Diggs Program Director (562) 908-5861 lashondadiggs@dpss.lacounty.gov  Donna Keating, HSA II donnaakeating@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/general_relief">http://www.ladpss.org/dpss/general_relief</a>	General Relief (GR) assists needy adults who are ineligible for State or federal assistance. An average GR case consists of one person, living alone, with no income or resources. The maximum monthly GR grant for one person is \$221 and \$374 for two persons.  The GR Program welcomes the opportunity to work with potential partners to refer indigent, single adults to apply for cash benefits, SSI advocacy services, and employment services through the General Relief Program.  The GR Program also invites the opportunity to work with potential partners who are able to provide housing for GR participants. Potential partners are eligible to receive a rental payment up to \$436.00 monthly through the GR Housing Subsidy Program.	Countywide
Move-In Cost for Single Adults Program	Public Social Services (DPSS)	✓													✓	LaShonda Diggs Program Director (562) 908-5861 lashondadiggs@dpss.lacounty.gov Donna Keating, HSA II donnaakeating@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/general_relief">http://www.ladpss.org/dpss/general_relief</a>	Move-in Cost for Single Adults Project provides single homeless adults exiting emergency/transitional shelters or similar temporary group housing once-in-a lifetime funds to move into permanent housing. Funds will cover move in costs such as last month rent, security deposit, and truck rental up to \$800, plus up to \$405 for a refrigerator and/or stove. Target population: Current GR and/or FS participants; and former GR and/or FS participants within the last two years, who are can sustain the monthly rent.  GR Program welcomes potential partners to refer single, indigent adults who are residing in emergency/transitional shelters to DPSS to apply for move-in assistance funds through the Adult Move-in Assistance Program.	Countywide

**Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals**

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
SSI Outreach	Health Services (DHS)	✓										✓	✓		Cindy Callado, RN 323-226-8924 ccallado@ladhs.org 1200 N. State Street LA, CA 90033	Department of Health Services (DHS) has 2 RNs that serve as SSI outreach for any DHS homeless individuals. They assist individuals, service providers and/or Social Security or Disability Determination staff to get the medical documentation necessary to make a decision of SSI eligibility.  Community based organization, family members, advocates, Social Security Administration or Disability Determination staff may contact Ms. Callado to refer an individual for access to medical documentation/records and assistance with SSI application processes.	Countywide
<b>2. Substance Abuse</b>																	
CalWORKs Substance Abuse Services	Public Social Services (DPSS)		✓	✓	✓		✓	✓	✓		✓				Jean Dean, HSA I (562) 908-6330 jeandean@dpss.lacounty  <a href="http://www.ladpss.org/dpss/specialized_services/default.cfm">http://www.ladpss.org/dpss/specialized_services/default.cfm</a>	The Substance Abuse (SA) program provides clinical assessments and treatment services to CalWORKs Welfare-to-Work participants who have a substance abuse barrier that limits/impairs their ability to become self-sufficient through employment and/or participate in Welfare-to-Work (WtW) activities.  There is potential for coordination of services with partnering departments/agencies and service providers through contact with CalWORKs/GAIN staff to ensure CalWORKs family receives substance abuse treatment and other appropriate services.	Countywide
<b>3. Housing (Including Subsidies)</b>																	
City of Industry	Community Development Commission (CDC)			✓							✓	✓	✓	✓	Carmen Hernandez 323-890-7258 carmen.hernandez@lacdc.org www.lacdc.org	CDC/HACOLA administers this fund which targets developers that build affordable and special needs housing within a 15 mile radius of the City of Industry. This fund was established 10 years ago as a result of legislation and has been administering the program resulting in over 4,500 units of affordable housing thus far. This fund is generally leveraged with other capital	Within a 15 mile radius of the City of Industry

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
																funding opportunities through the State of CA, other local funds (e.g., City of Los Angeles), and private loans and grants. All of these pieces must be coordinated.	
Emergency Shelter and Services	Public Social Services (DPSS)			✓						✓					Lilia Erviti, HSA I (562) 908-5833 liliaerviti@dpss.lacounty.gov  http://www.ladpss.org/dpss/calworks	DPSS entered into a contract with LAHSA to provide emergency shelter to homeless CalWORKs Welfare-to-Work families. LAHSA sub-contracts with seven (7) agencies that provide up to 120 days of emergency shelter to eligible CalWORKs families.  Outside agencies may refer homeless families to DPSS for eligibility determination for Homeless Assistance or any DPSS Housing Programs. The evaluation includes a family's need for emergency shelter and eligibility to this program.	Countywide
General Relief: Emergency Housing Services	Public Social Services (DPSS)			✓									✓	LaShonda Diggs Program Director (562) 908-5861 lashondadiggs@dpss.lacounty.gov Donna Keating, HSA II donnaakeating@dpss.lacounty.gov  http://www.ladpss.org/dpss/general_relief	Emergency Housing vendor hotels are available for applicants of General Relief (GR) who declare that they are homeless and appear to be otherwise potentially eligible to GR benefits.  The GR Program also invites potential partners to participate in the Emergency Housing Program, a program that provides GR applicants the opportunity to stay in a homeless shelter or vendor hotel while their GR application is pending. Potential partners will be paid a fee for providing emergency housing services.	Countywide	
Homeless Assistance Program	Public Social Services (DPSS)	✓		✓						✓			✓	Consuelo Monreal Program Manager (562) 908-6323 ConsueloMonreal@dpss.lacounty.gov  http://www.ladpss.org/dpss/calworks	The Homeless Assistance Program provides three forms of assistance: Temporary Homeless Assistance (up to 16 consecutive days of homeless assistance to pay for a hotel/motel or paid shelter), Permanent Homeless Assistance (pays move-in costs [last month's rent, security deposit, utility turn-on fees]) and HA Permanent Arrearages (pays up to two months in back due rent. A CalWORKs family must have a verifiable financial hardship and monthly rent must not exceed 80% of Total Monthly		

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
																	Household Income).  There is great potential for coordinating this program through referrals to/from local homeless programs, such as, St. Frances of Rome Homeless Programs which provide home furnishings to homeless families, and Our Saviour Center, which provides additional emergency hotel vouchers when CalWORKs families exhaust their 16-days of temporary homeless assistance.	
Housing Assistance Programs	Mental Health (DMH)	✓		✓			✓	✓			✓	✓	✓	✓		Rental Assistance and Eviction Prevention Program, Section 8 Housing Choice Voucher Program, Shelter Plus Care Certificate Program, Specialized Shelter Bed Program Kathleen McQuade kmcquade@dmh.lacounty.gov 213 251-6567  TAY Emergency Housing Vouchers, TAY Transitional Housing Programs Terri Boykins tboykins@dmh.lacounty.gov 213738-2408  Countywide Housing Specialists Program Reina Turner rturner@dmh.lacounty.gov  dmh.lacounty.gov	The Department offers a variety of housing programs that assist individuals and their families who are homeless or at risk of homelessness to secure emergency, temporary, and/or permanent housing. The programs include but are not limited to the following: • Rental Assistance and Eviction Prevention Program – provides cash payments for move-in expenses, purchase of household appliances, and/or eviction prevention; • Homeless Section 8 Housing Choice Voucher Program - provides a rental subsidy funded through the Department of Housing and Urban Development; • Shelter Plus Care Certificate Program - provides a rental subsidy funded through the Department of Housing and Urban Development; • Countywide Housing Specialists Program – a component of the Service Area Navigation Team responsible for developing and expanding housing resources, assisting individuals with their housing needs, and acting as an advocate for individuals with poor or no credit and housing histories and averting possible evictions; • Specialized Shelter Bed Program – provides temporary shelter for individuals with a mental illness while they seek permanent housing; • TAY Emergency Housing Vouchers - provides	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
																temporary shelter for individuals with a mental illness or severe emotional disturbance during outreach and engagement; and • TAY Transitional Housing Programs – collaborative effort between Department of Children and Family services and DMH to provide housing for emancipated adults who are mentally disabled exiting the foster care system and are at risk of becoming homeless. The Department of Mental Health (DMH) contracts with community-based homeless service providers to provide emergency and temporary housing for individuals and their families. In addition, DMH has contracts with the Housing Authorities of the City and County of Los Angeles to offer Homeless Section 8 and Shelter Plus Care rental subsidies.	
General Relief: Housing Subsidy and Case Management Program	Public Social Services (DPSS)			✓							✓		✓	LaShonda Diggs Program Director (562) 908-5861 lashondadiggs@dpss.lacounty.gov Donna Keating, HSA II donna.keating@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/general_relief">http://www.ladpss.org/dpss/general_relief</a>	The GR Housing Subsidy and Case Management Project is designed to assist individuals who have been homeless. The objective of the Project is to test whether assisting the homeless GR population with a rent subsidy and coordinating access to other necessary supportive services reduces homelessness, increases employment, and/or increases receipt of Supplemental Security Income (SSI) benefits.  Project participants are eligible for a rental subsidy up to \$300 monthly, and move-in assistance up to \$500 (once in a lifetime). Implementation of the Housing Subsidy and Case Management Project was effective July 25, 2006 in the following DPSS District Offices: Lancaster, Rancho Park, South Special, Southwest Special, Metro Special, and	GR Housing Subsidy and Case Management Project is administered at the following DPSS District Offices: Lancaster, Rancho Park, South Special, Southwest Special, Metro Special, and	

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location	
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults				Other Adults
																	Special, Southwest Special, Metro Special, and Civic Center.  The GR Program also invites the opportunity to work with potential partners who are able to provide housing for GR participants. Potential partners are eligible to receive a rental payment up to \$436.00 monthly through the GR Housing Subsidy Program.	Civic Center Districts.
HOME	Community Development Commission (CDC)			✓						✓	✓	✓	✓	✓	Pansy Yee 323-890-7260 pansy.yee@lacdc.org	HOME is the largest Federal block grant to State and local governments designed exclusively to create affordable housing for low-income households. Each year it allocates approximately \$2 billion among the States and hundreds of localities nationwide. HOME funds a wide range of activities that build, buy, and/or rehabilitate affordable housing for rent or homeownership or provide direct rental assistance to low-income people. This fund is made available through a NOFA process that targets local housing developers. It is generally not used by local homeless programs only to provide services.	Unincorporated areas of the County and participating cities	
Housing Locator	Public Social Services (DPSS)			✓						✓					Lilia Erviti, HSA I (562) 908-5833  liliaerviti@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	DPSS entered into a contract with Del Richardson & Associates and Weingart Center Association to provide homeless CalWORKS Welfare-to-Work families with housing locator services. Contractors provide innovative solutions to address the families' barriers to permanent housing and facilitate their placement into permanent affordable housing in residential neighborhoods.  Referrals for Housing Locator services can only be made by DPSS Homeless Case Managers. All homeless families applying for Homeless Assistance or any of the DPSS Housing Programs are referred to a Homeless Case Manager. Those families meeting program eligibility criteria are referred to a Housing Locator.	Del Richardson and Associates serves SPAs 1-3 and 5-8.  Weingart Center Association serves SPA 4.	

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
L.A. County Housing Resource Center	Community Development Commission (CDC)			✓						✓	✓	✓	✓	✓	Larry Newnam (323) 838-5037 larry.newnam@lacdc.org http://housing.lacounty.gov	This is a website (housing.lacounty.gov) that allows users to search for affordable and special needs housing that is affordable to low and moderate income persons and families. The site allows all landlords to list affordable rentals located in L.A. County at no cost. It is free to use and includes a toll-free number for a bi-lingual (English/Spanish) call center to assist all users. Additional housing resources, such as lists of homeless shelters, are also available on this website, which is managed by national non-profit contractor called Socialserve.com.  The website is designed to provide housing listings to both public users and to housing locators, caseworkers and other approved users working in cities, agencies, nonprofits or other organizations involved with housing and homeless issues in Los Angeles County. There is a password controlled restricted access section of the site that provides additional information on special needs and emergency housing to approved users. Many County departments currently use this site to assist clients in locating housing. The site is also very useful to all housing authorities in helping Section 8 voucher holders locate Section 8- friendly housing. Future expansion of the site may include more specific information on County homeless shelters, with improved capacity to update information than currently in place with existing systems. The system is also highly useful to 211-LA County's homeless shelter team and call center.	Countywide
Section 8	Community Development Commission (CDC)			✓						✓	✓	✓	✓	✓	Maureen Fabricante maureen.fabricante@lacdc.org www.hacola.org	The Section 8 Rental Voucher Program increases affordable housing choices for very low-income households by allowing families to choose privately owned rental housing. The public housing authority (PHA) generally pays the landlord the difference	Unincorporated areas of the county, and participating

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
																between 30 percent of household income and the PHA-determined payment standard-about 80 to 100 percent of the fair market rent (FMR).  There are a limited number of vouchers that are set aside for homeless individuals and families which are allocated to local homeless programs and other county departments.	cities.
Shelter Plus Care	Community Development Commission (CDC)			✓						✓	✓	✓	✓	✓	Maureen Fabricante 323-890-7137 maureen.fabricante@lacdc.org  <a href="http://www.hud.gov/offices/cpd/homeless/programs/splusc/">http://www.hud.gov/offices/cpd/homeless/programs/splusc/</a>	The Shelter Plus Care Program provides rental assistance for hard-to-serve homeless persons with disabilities in connection with supportive services funded from sources outside the program. Shelter Plus Care (S+C) is a program designed to provide housing and supportive services on a long-term basis for homeless persons with disabilities, (primarily those with serious mental illness, chronic problems with alcohol and/or drugs, and acquired immunodeficiency syndrome (AIDS) or related diseases) and their families who are living in places not intended for human habitation (e.g., streets) or in emergency shelters.  Shelter Plus Care subsidies are coordinated with local homeless programs by providing allocations to selected programs by each housing authority that receives them.	Unincorporated areas of the county, and participating cities.  Countywide
Transition to Permanency, Rent Assistance	Probation			✓							✓				Suzy Moraes Program Supervisor (213) 351-0222 suzy.moraes@probation.lacounty.gov  Damion Rhodes, DPO II Kim Powers, DPO II	Rental assistance for transition age youth, 18 to 25, who are or were on probation or who have or had any connection to the County criminal justice system. Assistance can include up to three months rent, move in costs and basic household furnishings. Referrals are made to other agencies, as needed, for supportive services.  Local community programs, agencies and youth themselves can refer clients who have or had contact with the juvenile justice system to Damion	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
																	Rhodes, (323) 219-1821 and clients who have or had contact with the adult criminal justice system to Kim Powers, (310) 387-6271. In addition to helping clients move into their own apartments, they will refer those clients in need of supportive services to appropriate agencies. Move in assistance can include rent, move-in costs and the purchase of appliances, beds and other basic items to furnish an apartment.	
<b>4. Food</b>																		
Food Stamp Nutrition Program	Public Social Services (DPSS)					✓					✓	✓	✓	✓	✓	Sharon Brown Program Director (562) 908-6345 sbrown@dpss.lacounty.gov  LaTanya Lee HSA II (562) 908-6864 latanyalee@dpss.lacounty.gov www.ladpss.org/new_portal/dpss_foodstamps	The Food Stamp Nutrition Program (FSNP) is designed to promote the general welfare and to safeguard the health and well-being of the nation's population by raising the levels of nutrition among low-income households. Food Stamps are issued using the Electronic Benefit Transfer (EBT) card. FSNP can expand its Countywide Outreach to include potential partners, allowing the opportunity for outreach eligibility workers to accept Food Stamp applications at their sites. Potential partners are invited to participate in the CBO/FBO Application Assistance Project which allows them the opportunity to assist households complete their food stamp applications and receive \$40.00 for every application that is approved.  Also, invite potential partners that are restaurant owners to have the opportunity of participating in the Restaurant Meals Program, a program that allows homeless, disabled, and elderly individuals purchase hot meals from participating restaurants using their Electronic Benefit Transfer (EBT) card.	Countywide
Food Stamp Program	Public Social Services (DPSS)					✓					✓	✓	✓	✓	✓	Sharon Brown Program Director (562) 908-6345 SharonBrown@dpss.lacounty.gov	Program promotes and safeguards the health and well-being of low-income households by raising their levels of nutrition and increasing their food purchasing power. Although, Food Stamps is a federal program, legal immigrant households that do	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
																<a href="http://www.ladpss.org/">http://www.ladpss.org/</a>	not qualify for federal food stamps may be eligible to the State's California Food Assistant Program (CFAP).  Agencies, such as, schools, shelters, health clinics, faith and community-based organizations, not already collaborating with DPSS on this program may initiate referrals to the Food Stamp Program.	
The Restaurant Meals Program	Public Social Services (DPSS)					✓				✓		✓	✓	✓		Brenda Silas Program Manager (562) 908-6092 brendasilas@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/restaurant_meals/default.cfm">http://www.ladpss.org/dpss/restaurant_meals/default.cfm</a>	Restaurant Meals Program is a Food Stamp Program that allows the Homeless, Disabled, and Elderly Food Stamp Households to use their EBT Cards to purchase prepared or hot meals at participating restaurants authorized by the United States Department of Agriculture (USDA).  There is potential for collaboration between partnering agencies, such as restaurant vendors, who wish to coordinate their program by become an authorized vendor. Agencies, such as faith and community-based agencies, shelters, etc., may initiate referrals to this program. Overview presentations can be provided by DPSS to interested agencies who wish to learn about the program and be able to refer potentially eligible individuals.	Countywide
<b>5. Health and/or Health Insurance</b>																		
Comprehensive Health Centers/PPPs	Health Services (DHS)								✓	✓	✓	✓	✓	✓	✓	John Cochran oversees all of the DHS acute care facilities. Each facility also has a CEO. 213-240-7926, jcochran@ladhs.org, 313 N. Figueroa, Suite 912 Los Angeles, CA 90033 www.ladhs.org	Department of Health Services (DHS) operates six comprehensive health centers for outpatient medical care. In addition, DHS has Public/Private Partner contracts with several private medical providers for medical care for uninsured. Homeless individuals are included within the population that we serve.  Homeless individuals may access any of the medical outpatient clinics directly operated by or contracted with DHS. Homeless services providers may be able to have contact with clinic staff as needed.	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
Hospital Inpatient Services	Health Services (DHS)								✓		✓	✓	✓	✓	John Cochran 213-240-7926, jcochran@ladhs.org, 313 N. Figueroa, Suite 912 Los Angeles, CA 90033 www.ladhs.org	Homeless individuals may be assessed as needing acute care hospitalization by accessing one of DHS' emergency rooms. Homeless services providers may be able to have contact with hospital staff as needed.	Countywide
Medi-Cal Program	Public Social Services (DPSS)							✓		✓	✓	✓	✓	Deborah Walker, HSA III (562) 908-3535 deborahwalker@dpss.lacounty.gov <a href="http://www.ladpss.org/dpss">http://www.ladpss.org/dpss</a>	The Medi-Cal Program provides health coverage for qualifying persons who live in California, who have income and resources below established limits. The following may qualify for Medi-Cal coverage: Persons 65 or older; persons who are under 21 years of age; certain adults between 21 and 65 years of age if they have minor children living with them; persons who are blind or disabled; pregnant women; persons receiving nursing home care; and certain Refugees, Asylees, Cuban/Haitian entrants.  Documented and undocumented aliens may be eligible for Medi-Cal. Some persons may receive pregnancy related and emergency services only; others are eligible for full Medi-Cal benefits depending on their alien status.  The Medi-Cal Program welcomes the opportunity to work with potential partners who initiate referrals to this program.	Countywide	
<b>6. Multiple Services</b>																	
Access to Housing for Health (AHH)	Health Services (DHS)	✓	✓	✓					✓		✓	✓	✓	Rowena Magana AHH Program Director 213-240-7906 rmagana@ladhs.org 313 N. Figueroa, Suite704 LA,CA 90033	Department of Health Services (DHS) partners with the Housing Authorities of both LA County and City of LA, who provide 100 Section 8 vouchers and 15 public housing units. DHS contracts with Homeless Healthcare LA for case management, temporary housing, first and lasts months rent and with Del Richardson and Associates to provide housing location services. Eligible DHS patients are referred into the program. They receive temporary housing	Countywide	

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location	
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults				Other Adults
																	and a Section 8 voucher or public housing unit for permanent housing. They also receive housing location services and case management for up to 2 years. If homeless service providers have clients who are in a DHS hospital or visit any of the DHS emergency rooms, they can be referred into AHH by the DHS social worker who covers that service.	
CalWORKs/ GAIN/GROW/D PSS Co-located	Mental Health (DMH)		✓	✓	✓				✓							Dolores Daniel ddaniel@dmh.lacounty.gov (2313) 738-2819  dmh.lacounty.gov	The DMH CalWORKs provides mental health supportive services to CalWORKs participants who are eligible for GAIN services. CalWORKs is a program for families with dependent children. The Department has a specialized Homeless CalWORKs Families Project (HCFP) as designed to provide outreach, engagement, mental health treatment and housing for 300 individuals Countywide. The HCFP is a collaborative between DCFS, HACLA, LAHSA and DMH.  The DPSS Co-located program provides mental health screening and referrals to General Relief clients throughout the County, a significant percentage of which are homeless adults. Those clients who receive GR and are eligible to work are transitioned into the Greater Opportunities for Work (GROW) program. The GROW program provides mental health clinical assessment and referrals for mental health treatment.  These programs coordinate services with other County Departments in the delivery of services to disabled adults and families with dependents Countywide, including DHS, DPSS and CSS.	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
CalWORKs Program	Public Social Services (DPSS)	✓	✓	✓	✓	✓	✓	✓		✓	✓					Sherri Cheatham, Program Administrator (562) 908-6336 sherricheatham@dpss.lacounty.gov <a href="http://www.ladpss.org">http://www.ladpss.org</a>	CalWORKs provides temporary financial assistance and employment focused services to families with minor children who have income and property below State maximum limits for their family size. Every parent/caretaker relative participating in CalWORKs must cooperate with the Child Support Services Department (CSSD) to collect child support for the children from any absent parent. Families on aid get to keep \$50 of the monthly child support payment for each month the absent parent pays on time. Failure to comply with the CSSD could result in a 25% reduction in aid, unless good cause is determined. Good cause includes the following situations: - The participant is a victim of domestic violence - The participant or child(ren) may be in danger if CSSD contacts the absent parent - When rape or incest has occurred  Continue collaborating with agencies such as the Housing Authority, Los Angeles Homeless Services Authority and other county departments. CalWORKs Program is open to working with new agencies to improve our services to homeless participants.	Countywide
CalWORKs Domestic Violence Services	Public Social Services (DPSS)		✓	✓	✓		✓	✓	✓		✓					Lola Nevarez, HSA I (562) 908-6326 LolaNevarez@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/specialized_services/default.cfm">http://www.ladpss.org/dpss/specialized_services/default.cfm</a>	The Domestic Violence (DV) program provides domestic violence services for CalWORKs participants who are victims of DV, which limits/impairs their ability to become self-sufficient through employment and/or participate in Welfare-to-Work (WtW) activities.  There is potential for coordination of services with partnering departments/agencies and service providers through contact with CalWORKs/GAIN staff to ensure CalWORKs family receives DV services and other appropriate services.	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
CalWORKs Mental Health Services	Public Social Services (DPSS)		✓	✓	✓		✓	✓	✓		✓					<p>Maria Ayala, HSA I (562) 908-6327 MariaAyala@dpss.lacounty</p> <p>GAIN Policy Handbook, Mental Health Chapter: <a href="http://www.ladpss.org/dpss/gain/gain_handbook/pdf/Chapter1260.pdf">http://www.ladpss.org/dpss/gain/gain_handbook/pdf/Chapter1260.pdf</a></p> <p>Specialized Supportive Services Website: <a href="http://www.ladpss.org/dpss/specialized_services/default.cfm">http://www.ladpss.org/dpss/specialized_services/default.cfm</a></p>	<p>The Mental Health program provides clinical assessments and mental health treatment to CalWORKs participants and participants of the Homeless CalWORKs Families Project (HCFP) who have a mental health barrier that limits/impairs their ability to become self-sufficient through employment and/or participate in WtW activities.</p> <p>There are options for coordinating health services with local homeless programs through referrals initiated by outside agencies, such as emergency shelters, transitional housing, treatment centers, food pantries, service providers, etc., who serve CalWORKs eligible families.</p>	Countywide
Community Development Block Grant	Community Development Commission (CDC)		✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓		<p>Scott Stevenson/Linda Jenkins 323-890-7001 scott.stevenson@lacdc.org linda.jenkins@lacdc.org</p>	<p>Provides communities with resources to address a range of community development needs. The program works to ensure decent affordable housing, to provide services to the most vulnerable, and to create jobs through the expansion and retention of businesses.</p> <p>CDBG funds are allocated to local social service programs, many of which are local homeless programs.</p>	Unincorporated areas of the County and participating cities.
Community-Based Mental Health	Mental Health (DMH)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		<p>FSP Programs - Children Gita Cugley gcugley@dmh.lacounty.gov 213 351-6669</p> <p>FSP Programs - TAY Terri Boykins</p>	<p>Department of Mental Health offers an array of community-based programs and services that target and serve homeless individuals and families and those who at risk of homelessness. These programs and services provide for the provision of homeless outreach and engagement services across various age groups; linkage services to the most appropriate</p>	Countywide	

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
															tboykins@dmh.lacounty.gov 213 738-2408  Adult Programs Kara Taguchi <a href="mailto:ktaguchi@dmh.lacounty.gov">ktaguchi@dmh.lacounty.gov</a> 213-738-4838  Older Adult Programs Kathleen Kerrigan <a href="mailto:kkerrigan@dmh.lacounty.gov">kkerrigan@dmh.lacounty.gov</a> 213 738-3111  Service Area Navigators Kara Taguchi <a href="mailto:ktaguchi@dmh.lacounty.gov">ktaguchi@dmh.lacounty.gov</a> 213 738-4746  <b>Jail Transition and Linkage</b>  Men's Jail Robert Fish <a href="mailto:rfish@dmh.lacounty.gov">rfish@dmh.lacounty.gov</a> 213 473-1752  Women's Jail Sara Hough <a href="mailto:shough@dmh.lacounty.gov">shough@dmh.lacounty.gov</a> 323 568-4657	community-based programs based on service needs; in-reach services to individual being released from the Los Angeles County Jail and other institutions; benefit establishment including medical coverage; and integrated/intensive case management services programs for various age groups. The programs and services include but are not limited to the following: <ul style="list-style-type: none"> <li>• PATH (Projects for Assistance in Transition from Homelessness) funded services (outreach, case management, mental health services, alcohol and drug treatment services and referrals for primary health services and housing services) in directly-operated outpatient clinics for Children, Transition Age Youth, Adults and Older Adults;</li> <li>• ACT Programs that provide field based intensive clinical/case management services for individuals leaving institutions such as IMD and other psychiatric institutions to assist and maintain community reintegration;</li> <li>• Full Service Partnership Programs for Children, Transition Age Youth (TAY), Adults and Older Adults (Field Capable Clinical Services) provides the services necessary to help persons with serious mental illness and severe emotional disturbance live successfully in the community rather than in jails, hospitals, institutions, or the streets;</li> <li>• Service Area Navigation Services entail working collaboratively with community providers to coordinate and link individuals to the appropriate services and supports; and</li> <li>• Jail Transition and Linkage Services coordinates and links incarcerated individuals diagnosed with mental illness to appropriate levels of mental health services and supports prior to their release from jail.</li> </ul> Mental health services may be used to leverage	

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
																	other local, state and/or federal resources to secure capital funding for the development of temporary and permanent housing; rental subsidies to ensure that available housing options remain affordable for low and very income households; and/or other service funding to address the multitude of issues that attribute to an individual's homelessness.	
Community Transition Unit	Sheriff	✓	✓	✓	✓	✓	✓	✓	✓		✓				✓	Brian Center (213) 473-6591 bcenter@lasd.org 450 S. Bauchet Street R273 Los Angeles, CA 90012	Case managers are provide to inmates in the Los Angeles County jail to link them to benefits and resources upon release.  The CTU partners with community based organizations to help coordinate releases from jail and linkage to services. The goal is to have community based organizations provide services within the jail as soon as possible after arrest.	Our services are in all County jail facilities. Currently, men are released in downtown Los Angeles and women are released from the jail facility in Lynwood.
Co-Occurring Disorders Court Program (CODC)	<b>Mental Health (DMH)</b>	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓	1499 Huntington Drive, #101 South Pasadena, 91030 (626) 403-4370  Alisa Dunn, LCSW, Program Head adunn@dmh.lacounty.gov  Gina Scanlon, LCSW, Program Supervisor gscanlon@dmh.lacounty.gov  Jaime Nahman, Ph.D.,	The Co-Occurring Disorders Court Program (CODC) assists dually diagnosed homeless clients in the criminal justice system with mental health and substance abuse treatment, housing, benefits establishment and educational- assistance in an intensive case-managed community based setting.  CODC works in partnership with L.A. County Superior Court-Clara Shortridge Foltz Criminal Justice Center, Public Defender's and Alternate Public Defender's Offices, District Attorney's Office, L.A. County Sheriff's Dept., Alcohol & Drug Program Administration, Probation Dept., Countywide	Services provided in Service Area 4/6.  Homeless clients from anywhere in Los Angeles County appearing before the

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
															Outcome Data Supervisor jnahman@dmh.lacounty.gov	Criminal Justice Coordination Committee, and the Mental Health Services Act Full Service Partnership Providers.  CODC works collaboratively with the above agencies to provide comprehensive services to dually diagnosed homeless adults (with TAY and Older Adult individuals as they present) to provide a path to recovery and wellness while reducing recidivism, hospitalization and homelessness.	above mentioned Superior Court are eligible for services.
District Access Program	Public Social Services (DPSS)	✓		✓						✓					Consuelo Monreal Program Manager (562) 908-6323 ConsueloMonreal@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	CalWORKs district offices have designated a number of Eligibility Workers (EWs) from their Housing Resource Unit as part of their access team to connect families with CalWORKs and eligible homeless programs and services. The EWs are placed on an "on-call" basis to accept potential applications from access centers and shelters. If the family cannot travel to the district office and the shelter/access center cannot provide transportation, the Access Team will travel to the shelter/access center to assist the family as needed.  There is great potential for coordination of benefits between new and current partnering agencies (emergency shelters, transitional housing, service providers, etc.) and DPSS through an "on-call" process currently in place which links families to DPSS programs and services, particularly homeless assistance. Through this coordinated effort, available resources are effectively used to assist homeless families with the goal of moving them into permanent housing. As a result of this collaboration, CalWORKs homeless families have a stronger support system to assist them with applying and receiving homeless benefits and assistance.	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
Emergency Assistance to Prevent Eviction (EAPE) Program	Public Social Services (DPSS)	✓		✓							✓					Consuelo Monreal Program Manager (562) 908-6323 ConsueloMonreal@dps.lacounty.gov  http://www.ladpss.org/dpss/calworks	The Emergency Assistance to Prevent Eviction Program provides up to \$2,000 in cash aid benefits payable through a CalWORKs participant's EBT account or via a two-party check to pay for back due rent and/or utilities. The program is available once-in-a-lifetime (no exceptions) and may be used as needed not to exceed the \$2,000 limit. The CalWORKs family must have experienced a financial hardship and provide verification to qualify for the program.  There are options for coordination of services between outside agencies (service providers, other county departments, schools, etc.) and DPSS through referrals of at-risk families who may be potentially eligible to EAPE benefits. Through this coordinated effort, homelessness may be prevented among at-risk families.	Countywide
Emergency Outreach Services	Mental Health (DMH)	✓		✓		✓		✓			✓	✓	✓	✓		Irma Castaneda icastaneda@dmh.lacounty.gov 213 738-3433  dmh.lacounty.gov	The Department offers several programs that provide outreach and engagement services for homeless individuals and their families including the HOME Program, administered under the Emergency Outreach Bureau (EOB). This program provides Countywide outreach and engagement services that employ recovery-based strategies to empower individuals to develop their goals, become self-sufficient, and successfully transition to stable community living through the coordination and linkage to appropriate services and supports.em EOB provides other field response operations such as the Psychiatric Mobile Response Team (PMRT) that conducts field mental health evaluation in response to emergency calls from the community. In addition, EOB provides staff that is coupled with law enforcement teams such as the System wide Mental Assessment Response Team (SMART) and the Mental Evaluation Team (MET).	Countywide

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location			
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults				Other Adults		
																	DMH partners with local law enforcement to respond to emergency calls from the community.			
Greater Avenues for Independence (GAIN) Program	Public Social Services (DPSS)	✓	✓		✓		✓	✓			✓						<p>GAIN Program Division 12860 Crossroads Parkway South, City of Industry, CA 91746 Jackie Mizell-Burt, Section I jackiemizell-burt@dpss.lacounty.gov (562) 908-8447</p> <p>Leticia Colchado, Section II leticiacolchado@dpss.lacounty.gov (562) 908-8370</p> <p>Robert Lee, Section III robertlee@dpss.lacounty.gov (562) 908-5740</p> <p>Nadia Mirzayans, SSS nadiamirzayans@dpss.lacounty.gov (562) 908- 6330</p> <p><a href="http://www.ladpss.org/dpss/gain/default.cfm">http://www.ladpss.org/dpss/gain/default.cfm</a> For Specialized Supportive Services information: <a href="http://www.ladpss.org/dpss/specialized_services/default.cfm">http://www.ladpss.org/dpss/specialized_services/default.cfm</a></p>	The GAIN Program is Los Angeles County's Welfare-to-Work program. GAIN provides services to enable CalWORKs participants to achieve self-sufficiency through work. Services include case management, paid and non-paid work experience, job search services, skills and clinical assessments, training and education, and assistance with work and school-related needs such as clothing, tools, child care and transportation. GAIN also provides services for Mental Health, Domestic Violence, Substance Abuse, and Homelessness. GAIN works with other County Departments to address Family Preservation and Reunification needs.	Agencies (employers, schools, service providers, etc.) not already collaborating with the GAIN Program, have options to coordinate their programs/services. Potential partnering agencies may connect their programs by contacting DPSS GAIN Program staff indicated above under Department Contact Information. Some programs/services that may be coordinated with GAIN may include employment, educational/training programs, and services.	Countywide
Homeless CalWORKs	Public Social Services																Deon Arline Program Manager	HCFP is a collaborative effort between the Departments of Public Social Services (DPSS),	Offered to all	

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location	
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults				Other Adults
Families Project (HCFP)	(DPSS)	✓	✓	✓	✓	✓	✓	✓			✓					(562) 908-6781 DeonArline@dpss.lacounty.gov  <a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a>	<p>Mental Health (DMH), the Los Angeles Homeless Services Authority (LAHSA), and the City and County Housing Authorities.</p> <p>The project is available for homeless CalWORKs Welfare-to-Work families in which a parent has a mental health issue. The main goal of the project is to move homeless families into emergency shelters, then into transitional housing while stabilizing and finally into permanent housing, by addressing any barriers that prevent them from obtaining housing.</p> <p>Each HCFP site (six sites) team consists of a DPSS Eligibility Worker (EW), a DPSS GAIN Services Worker (GSW), Mental Health staff (Case Manager, Therapist, and Housing Specialist), and two LAHSA staff. The County Housing Authority has one staff that is directly involved for the entire project.</p> <p>Families participating in the project receive a wide range of services from all the agencies involved in order to reach the desired goal of acquiring permanent housing. Some of the services include:</p> <ul style="list-style-type: none"> <li>• CalWORKs benefits</li> <li>• Employment and educational opportunities</li> <li>• Transportation and child care</li> <li>• Emergency shelter and transitional housing</li> <li>• Mental health services</li> <li>• Section 8 vouchers/rental subsidies (if available and eligible)</li> <li>• Assistance with finding permanent housing</li> </ul> <p>There is potential for coordination through referrals initiated by local partnering agencies. DPSS would be in a position to refer families to outside agencies to receive services not provided by the HCFP program.</p>	CalWORKs participants who are eligible; however, the project is only at Metro Family downtown, East San Fernando Valley, Pomona, Norwalk, El Monte and South Central Districts.

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
Homeless Case Management Program	Public Social Services (DPSS)	✓	✓	✓	✓	✓	✓	✓			✓				<p>Consuelo Monreal Program Manager (562) 908-6323 ConsueloMonreal@dpss.lacounty.go</p> <p><a href="http://www.ladpss.org/dpss/calworks">http://www.ladpss.org/dpss/calworks</a></p>	<p>The Homeless Case Management Program provides intensive case management services to CalWORKS homeless families. Some of the services include: crisis intervention, completion of a needs assessment, referrals to community resources such as food pantries, employment placement, verify correct benefits are issued by DPSS, develop a housing plan in partnership with the family, provide rental listings, initiate referrals to Specialized Supportive Services (mental health, substance abuse treatment and services related to domestic violence), Housing Locator Services, etc.</p> <p>Currently, many local agencies (shelters, transitional housing, service providers, etc.) are collaborating with DPSS to address needs of homeless families. For agencies not collaborating in this program, there is great potential for coordination of benefits/services.</p>	Countywide
Homeless Program/Public Health Programs	Public Health (DPH)		✓	✓		✓	✓			✓	✓	✓	✓	✓	<p>Carrie L. Bach Homeless Program Public Health (213) 240-7966 cbach@ph.lacounty.gov</p> <p>Dorothy de Leon, Director Program Services Division Alcohol and Drug Program Administration (626) 299-4532 ddeleon@ph.lacounty.gov <a href="http://www.lapublichealth.org/">http://www.lapublichealth.org/</a></p>	<p>Coordination of public health response to homelessness.</p> <p><b>Programs include:</b> Health Centers, TB Control, Incentive/Enabler Program, Immunization Program, and Acute Communicable Diseases: Now partnering with LACAN to provide CD health education to homeless clients and providers on Skid Row. Office of AIDS Programs &amp; Policy: Counseling and Testing at 12 sites within the Skid Row area via storefront and mobile van activities &amp; other county sites; Environmental Health: Housing and Institutions program routine inspection and responds to complaints at hotels/motels and homeless shelters, but these inspections are a service to the providers, and not to the homeless directly. Homeless Program: Coordination of public health programs for homeless residents of Los Angeles County as well</p>	SPA 1  Programs are county-wide; Specific health centers are in each of the SPA's.

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location	
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults				Other Adults
																	as collaborate with public/private coalitions/partners to improve service delivery; Also developing a website to provide a clearinghouse of information and resources to public, public/private agencies and providers to prevent gaps and duplication of resources/services; Binational-Border Health Program: Alcohol/Drug Program Admin.: The Community Assessment Service Centers (CASC) system is composed of eight contract community-based organizations located in one of the County's eight Service Planning Areas (SPA). There are currently 20 Services Center sites located throughout Los Angeles County. STD Program: Full spectrum of care for STD (i.e. diagnosis, treatment and follow-up).	
Recuperative Care Services	Health Services (DHS)			✓					✓		✓	✓	✓	Libby Boyce, Homeless Services Coordinator, DHS 213-240-8465 eboyce@ladhs.org 313 N. Figueroa, Suite 704 Los Angeles, CA 90033	In Los Angeles County, there are currently 45 recuperative care beds that are available. These beds provide an aftercare environment for homeless individuals being discharged from area hospitals. These individuals no longer require acute care, but do require longer to completely convalesce. Hopefully by February 2008, there will be an additional 30 recuperative care beds in LA County. 15 of these new beds and 10 of the existing beds will be funded by Department of Health Services (DHS).  Homeless individuals may be assessed by community based medical providers as needing recuperative care services. If so, they may contact the recuperative care provider directly at 213-689-2131.	Countywide		
Refugee Employment Program	Public Social Services (DPSS)		✓		✓		✓	✓		✓	✓		✓	Leticia Colchado, Program Director, HSA III (562) 908-8370 leticia.colchado@dpss.lacounty.gov	The Refugee Employment Program (REP) is designed to provide employment and training services for refugees residing in the United States (US) for five (5) years or less and asylees residing in the US for 5 years from the date they are granted	Refugee Employment Program is administered countywide, even though		

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category								Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults			
															<p>Lisa Hayes, Refugee Coordinator, HSA I (562) 908-8542 lisahayes@dpss.lacounty.gov</p>	<p>asylum. The REP Program also provides outreach, case management, and placement services to refugees. The program also assists refugee to adjust and adapt to the American workplace, learn English, and ultimately achieve self-sufficiency to end their dependence on welfare.</p> <p>Services under this program are available to refugees who are aided through the CalWORKs, Refugee Cash Assistance (RCA), and General Relief (GR) Program or not aided through a public assistance program.</p> <p>DPSS administers the REP program through contracts with eight (8) community based organizations (CBOs). DPSS welcomes the opportunity to work with Refugee stakeholders in an effort to provide services that meet funding requirements and mirror similar services provided by DPSS.</p>	80% of the population resides in the Glendale area.
Skid Row Demonstration Project	Children and Family Services (DCFS)			✓		✓				✓					<p>Theresa Rupel, Program Manager Department of Children and Family Services</p> <p>LaTasha Thompson, Secretary (213) 639-4200 thomplb@dcfs.lacounty.gov</p>	<p>This project will serve 300 homeless families in the Skid Row area of Downtown Los Angeles. Families enrolled in this project will be provided emergency housing outside Skid Row. Eligible clients will be referred to Beyond Shelter's Housing First Project. Of the 300 families, 90% will be assisted with permanent housing and will receive 6 months of case management services. Upon entrance into permanent housing.</p> <p>All families are referred through contact with the Skid Row Assessment Team, a multi-departmental team including members from the Departments of Public Social Services, Mental Health, Public Health, and Children and Family Services. Prior to referral to the contract agency, all families are screened to determine eligibility for services by each department.</p>	<p>SPA 4</p> <p>Skid Row</p> <p>Downtown Los Angeles</p>

Los Angeles County Inventory of Benefits and Services for Homeless Families and Individuals

Program	Department	Service Category									Population					Contact information	Program Description and Benefit/Service/Program Coordination	Location
		Money/Cash Assistance	Substance Abuse	Housing (including subsidies)	Employment	Food	Education/Training	Mental Health	Health	Health Insurance	Families w/Children	Transition Age Youth	Disabled Adults	Elderly Adults	Other Adults			
																	In cases where the family is eligibility, each family is referred and connected as appropriate.	
Skid Row Services	Mental Health (DMH)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	Lawrence Hurst, L.C.S.W. lhurst@dmh.lacounty.gov 213 430-6732  dmh.lacounty.gov	Recognizing the multiple challenges and the complexities in the delivery of services in the Skid Row Area of downtown Los Angeles, the Department of Mental Health (DMH) has launched a management team to oversee and implement existing and proposed services targeting this area. The Skid Row Mental Health Management Team is lead by a District Chief and Chief Medical Officer. This team is responsible for implementing and administering programs that provide integrated/intensive case management; outreaching and engagement; joint law enforcement and DMH response teams; and short-term, intensive crisis resolution services. The programs include but are not limited to the following: <ul style="list-style-type: none"> <li>• Adult Full Services Partnership Program</li> <li>• Crisis Resolution Services</li> <li>• CalWORKs Homeless Families Project</li> <li>• Skid Row Assessment Team</li> <li>• Older Adult Homeless Outreach Team</li> <li>• Community-based Outpatient Services</li> <li>• SMART</li> </ul> As part of their responsibilities, the Skid Row Management Team works with the Downtown Mental Health Clinic Community Advisory Board, a board with over thirty community agencies and organizations to coordinate the delivery of services in the Skid Row Area. In the addition, Downtown Mental Health Clinic coordinates services with other County Departments in the delivery of services in the area including but not limited to the CalWORKs Homeless Families Project and Project 50.	SPA 4 Skid Row	