



**Steps To Excellence Project**  
*Promoting Quality Child Care*

# STEP Child Care Quality Rating Guide



**County of Los Angeles**

Second Edition June 2011





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## Thank you!

*Special thanks to Helen Chavez, first and former Project Coordinator, for her leadership in transforming a vision of a quality rating and support system to an award-winning program for Los Angeles County.*

*We offer our thanks to the 70+ parents who participated in focus groups and shared their thoughts on how to make this Guide more helpful. We listened and have incorporated your suggestions.*

**STEP is a pilot project of the Policy Roundtable for Child Care and is administered by the**

**County of Los Angeles Office of Child Care within the Service Integration Branch of the Chief Executive Office**

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*Cover photos courtesy of  
L.A. County Child Care Employee Centers and STEP participants*



# STEP Child Care Quality Rating Guide



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## Searching for a Quality Child Care Setting for Your Child?

Whether you are seeking care for your cuddly little baby, or your very active preschooler, the child care search can be tough. Every parent is looking for the best program for their child – but how do you choose?

*The Steps To Excellence Project Child Care Quality Rating Guide* (Guide) was created by the County of Los Angeles to make that process a little easier. The Guide provides objective and reliable information on child care centers and family child care homes. The Steps To Excellence Project (STEP) rating process focuses on six elements/practices that research has shown impacts the quality of care. We hope that the Guide will help you as you weigh your child care options.

In addition to the information provided by the Guide, each parent must also consider how well a specific program will work for their child and their family. A good “fit” will foster the social, emotional and cognitive development of your child and will help you navigate the challenges associated with typical child development.

## Why You Can Depend on STEP Child Care Quality Ratings

Programs rated by STEP and featured in this Guide have a history of complying with child care licensing regulations, have volunteered to participate in STEP, and have opened their doors to lengthy and intensive observations. The STEP Reviewers conducting the on-site observations have been rigorously trained by the UCLA Center for Improving Child Care Quality, a premier research organization.

### What STEP Quality Ratings Mean

Step uses a scale of one to five to rate overall program quality. The following is a brief summary of what the different quality levels mean:

<b>STEP 1</b>	<b>Basic Quality Level</b> <i>Complies with licensing regulations</i>	
<b>STEP 2</b>	<b>Fair Quality Level</b> <i>Some components exceed licensing regulations</i>	
<b>STEP 3</b>	<b>Good Quality Level</b> <i>Exceeds licensing regulations in multiple areas</i>	
<b>STEP 4</b>	<b>Advanced Quality Level</b> <i>Consistently meets high program standards</i>	
<b>STEP 5</b>	<b>Excellent Quality Level</b> <i>Consistently meets exemplary standards</i>	

## How STEP Quality Ratings Are Calculated

A child care program’s overall STEP quality rating is the result of the program’s demonstrated ability to meet STEP’s quality criteria from each of the following areas:

<p><b>Regulatory Compliance</b> Indicates a three-year history of substantial compliance with licensing and related regulations</p>	
<p><b>Teacher/Child Relationships</b> Addresses teacher-to-child ratios, group sizes, and teacher child interactions</p>	
<p><b>Learning Environment</b> Assesses the appropriateness of materials, activities, program and caregiving routines</p>	
<p><b>Identification and Inclusion of Children with Special Needs</b> Documents use of developmental screening tools, integration of children with special needs, knowledge of community resources and staff training related to serving children with special needs</p>	
<p><b>Staff Qualifications and Working Conditions</b> Verifies experience, academic preparation, compensation, professional development and staff retention</p>	
<p><b>Family and Community Connections</b> Confirms that practices that foster strong relationships with families are in place</p>	

These six elements impact the quality of care provided and shape the experiences of each child in the program. (For more information on these criteria, see the Frequently Asked Questions on page 5.) As you look up child care rating results in this Guide, you will find the STEP ratings achieved by the program for each of these elements and the overall quality rating assigned to the program.

Remember – the amount of learning that takes place before your child’s fifth birthday is incredible! Children are learning language skills and songs, about their own feelings and the feelings of others, about numbers, letters and books.

High quality programs support the healthy development of your children and help you be your child’s champion.



## Frequently Asked Questions

1. *Do STEP and child care licensing regulations address the same things?*

***No – STEP and child care licensing regulations do not address the same things.***

California’s child care licensing regulations are designed to ensure that licensed child care programs “provide a safe and healthy environment for children who are in day care.” These regulations articulate the minimum standards needed to keep children safe – they do not address standards for high quality programs.

Licensing requires that all adults working with children in child care programs be fingerprinted, cleared through the Child Abuse Index, and be in good health. These regulations, which most child care centers and family child care homes are legally required to comply with, also address facility issues, teacher to child ratios, and teacher qualifications.

For more information on California’s child care licensing regulations, you can visit <http://ccl.d.ca.gov>.

STEP picks up where licensing ends. STEP provides a framework for child care programs to move from providing “a safe and healthy environment” to one that supports the social, emotional and cognitive development of young children and strengthens their families.

2. *Is “quality child care” really that important for very young children?*

***Yes – the quality of child care services is extremely important.*** During the first three years of life, the architecture of a young child’s brain is being formed. The brains of young children who have nurturing relationships, appropriate levels of stimulation and language rich environments are significantly different from children who do not. What happens during this period has lifelong implications.

### 3. Why does STEP focus on these six items?

*The STEP rating process is based on research and best practices in child development.* The following section briefly describes the STEP elements and how STEP measures them.

**Regulatory Compliance** – Rather than duplicate the facility and basic health and safety monitoring conducted by the California Department of Social Services, Community Care Licensing Division, STEP verifies that each applicant has been in substantial compliance with licensing regulations for the past three years. Programs that do not have a three year track record of substantial compliance are not eligible to participate in STEP.

**Teacher/Child Relationships** – Not surprisingly, a number of studies have shown that adult-child ratios are a key predictor of child care quality; smaller class size and lower adult to child ratios are associated with greater program effects.<sup>1</sup>

The STEP score for this component takes into account teacher to child ratios, group size and the results of classroom observations using the Adult Involvement Scale. Programs earning a STEP 2 or higher rating in this section exceed the staff to child ratios required by licensing.

**Learning Environments** – The quality of an early childhood classroom environment can impact the cognitive development, social skills, and language development of young children.<sup>2</sup>

STEP assesses the classroom or family child care home using the appropriate Environment Rating Scale. These instruments have been used extensively for both

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1 UCLA Center for Improving Child Care Quality. *Building Quality Child Care in Los Angeles County: Key Research Findings and Recommendations*, page 2. <http://gseis.ucla.edu/~cicccq/>.

2 Ibid. page 6.



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research and program improvement and assess space and furnishings, language and reasoning, activities, interaction and program structure.

***Identification and Inclusion of Children with Special Needs*** – Inclusive practices in early childhood programs “can benefit children with and without disabilities, particularly with respect to their social development.”<sup>3</sup>

STEP scores in this component assess the use of a developmental screening tool for all children, reviews of staff qualifications related to special needs, and program policies that welcome and accommodate all children.

***Qualifications and Working Conditions*** – Higher education and compensation levels for child care teachers are associated with lower turn-over rates and higher quality care.<sup>4</sup>

Higher STEP scores in this area are earned by programs whose staff have higher qualifications, have additional benefits and professional development opportunities and lower rates of staff turn-over. Programs earning a STEP 2 or higher in this section exceed the staff qualifications required by child care licensing.

***Family and Community Connections*** – Linking families to services and opportunities has been demonstrated to be an effective strategy in strengthening families.<sup>5</sup>

STEP Reviewers assess materials and policies documenting that the program welcomes families and communicates effectively with them, promotes an

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3 National Professional Development Center on Inclusion (2009). *Research synthesis points on early childhood inclusion*. Chapel Hill: the University of North Carolina, FPG Child Development Institute, Author. <http://community.fpg.unc.edu/npdci>.

4 Op.cit. Center for Improving Child Care Quality at UCLA, pages 3, 4, and 5.

5 Center for the Study of Social Policy. *Strengthening Families through Early Care and Education*. [www.cssp.org](http://www.cssp.org).



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understanding of child development and connects to community resources.

**4. *I am just starting my child care search. How can I learn about child care and development programs beyond the STEP communities?***

***There are ten child care resource and referral agencies serving families in Los Angeles County.***

To locate the agency serving your community you can:

call **1 888 92 CHILD**, or

visit **<http://laalliance.nohosoftware.com>**

**5. *I don't live in a STEP community - how can I find out about quality child care programs in my neighborhood?***

***The National Association for the Education of Young Children operates an accreditation system for child care centers.*** Information on accreditation and a listing of accredited programs in Los Angeles County can be found at **[www.naeyc.org](http://www.naeyc.org)**.

The National Association for Family Child Care conducts an accreditation system for family child care operators. Information on this accreditation system and a listing of local accredited family child care homes can be found at **[www.nafcc.org](http://www.nafcc.org)**.



# Child Care Center Rating Guide





## Child Care Center Quality Ratings



### Program Information - Inglewood

Name of Licensed Facility: **CHILDREN'S ENRICHMENT CENTER** Facility Number: **191607822**

Type of Program:  
**Preschool**

Address:  
**3209 West Manchester Boulevard  
Inglewood, CA 90305**

Primary Contact Person: **Gloria Williams** Primary Contact Title: **Director**

Phone Number:  
**(323) 750-4990**

Licensed Capacity: **60** Licensed Since: **9/2/92**

Dates and Hours of Operation:  
**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Inglewood

Name of Licensed Facility:

**JIREH MINISTRIES, INC. DAY CARE  
CENTER**

Facility Number:

**197412602**

Type of Program:

**Preschool**

Address:

**3502 West Imperial Hwy  
Inglewood, CA 90303**

Primary Contact Person:

**Renee Glass**

Primary Contact Title:

**CEO**

Phone Number:

**(310) 695-9713**

Licensed Capacity

**21**

Licensed Since:

**3/19/07**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		1
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		0
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**4<sup>TH</sup> STREET HEAD START**

Facility Number:

**198002413**

Type of Program:

**Preschool**

Address:

**417 Atlantic Avenue  
Long Beach, CA 90806**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**51**

Licensed Since:

**9/23/96**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**8<sup>TH</sup> STREET EARLY HEAD START**

Facility Number:

**198005633**

Type of Program:

**Infant Program**

Address:

**820 Long Beach Boulevard  
Long Beach, CA 90802**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**40**

Licensed Since:

**1/11/00**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CARMELITOS HEAD START**

Facility Number:

**191605714**

Type of Program:

**Preschool**

Address:

**5250 Via Pasillo  
Long Beach, CA 90805**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**52**

Licensed Since:

**12/19/93**

Dates and Hours of Operation:

**Monday - Saturday  
7:30 a.m. - 4:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CENTRAL NURSERY**

Facility Number:

**191670563**

Type of Program:

**Toddler and Preschool**

Address:

**1133 East Rhea Street  
Long Beach, CA 90806**

Primary Contact Person:

**Lois Irving**

Primary Contact Title:

**Coordinating Teacher**

Phone Number:

**(562) 591-7717**

Licensed Capacity

**87**

Licensed Since:

**10/19/91**

Dates and Hours of Operation:

**Monday - Friday  
6:30 a.m. - 5:30 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/10/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CORONADO HEAD START  
CHILD CARE CENTER**

Facility Number:

**192006385**

Type of Program:

**Preschool**

Address:

**1395 Coronado Street  
Long Beach, CA 90804**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**90**

Licensed Since:

**10/17/01**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 4:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CULTURAL CABOOSE, THE**

Facility Number:

**192006341  
192006343**

Type of Program:

**Infant and Preschool**

Address:

**1037 South Street  
Long Beach, CA 90805**

Primary Contact Person:

**Shelene Belgrave**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 753-2161**

Licensed Capacity

**10 infants; 30 preschoolers**

Licensed Since:

**8/13/01**

Dates and Hours of Operation:

**Monday - Friday  
6:30 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		0
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CULTURAL CABOOSE II, THE  
"BABY STEPS"**

Facility Number:

**198012867**

Type of Program:

**Infant**

Address:

**436 Market Street  
Long Beach, CA 90805**

Primary Contact Person:

**Teresa Diaz**

Primary Contact Title:

**Asst. Director/  
Teacher**

Phone Number:

**(562) 422-1005**

Licensed Capacity

**18**

Licensed Since:

**6/24/10**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		0
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**ELM STREET HEAD START**

Facility Number:

**192005044**

Type of Program:

**Preschool**

Address:

**1425 Elm Avenue  
Long Beach, CA 90806**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**101**

Licensed Since:

**12/28/00**

Dates and Hours of Operation:

**Monday - Friday  
7:30 p.m. - 4:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**GARFIELD HEAD START**

Facility Number:

**191608474**

Type of Program:

**Preschool**

Address:

**2240 Baltic Avenue  
Long Beach, CA 90810**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**54**

Licensed Since:

**11/10/92**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 4:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**GAVIOTA HEAD START**

Facility Number:

**192001160**

Type of Program:

**Preschool**

Address:

**1131 Gaviota Street  
Long Beach, CA 90813**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**90**

Licensed Since:

**3/31/00**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**JOB CORP EARLY HEAD START**

Facility Number:

**198009358  
198009357**

Type of Program:

**Infant and Preschool**

Address:

**1903 Santa Fe Avenue  
Long Beach, CA 90810**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**24 infants; 20 preschoolers**

Licensed Since:

**10/14/03**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 4:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		4
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**LONG BEACH CITY COLLEGE CDC**

Facility Number:

**198004841**

Type of Program:

**Toddler and Preschool**

Address:

**4630 Clark Avenue  
Long Beach, CA 90808**

Primary Contact Person:

**Vicki Vazquez**

Primary Contact Title:

**Site Supervisor**

Phone Number:

**(562) 938-4251**

Licensed Capacity

**115**

Licensed Since:

**2/1/99**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 5:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/8/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Child Care Center Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **LONG BEACH DAY NURSERY, INC - WEST BRANCH** Facility Number: **191602046**

Type of Program:  
**Preschool**

Address:  
**1548 Chestnut Avenue  
Long Beach, CA 90813**

Primary Contact Person:  
**Linda Blackshire**

Primary Contact Title:  
**Center Director**

Phone Number:  
**(562) 591-0509**

Licensed Capacity:  
**100**

Licensed Since:  
**7/27/93**

Dates and Hours of Operation:  
**Monday - Friday  
6:30 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>12/16/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**PACIFIC HEAD START**

Facility Number:

**198005888**

Type of Program:

**Preschool**

Address:

**2179 Pacific Avenue  
Long Beach, CA 90806**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**75**

Licensed Since:

**9/7/00**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**SIGNAL HILL HEAD START**

Facility Number:

**191605720**

Type of Program:

**Preschool**

Address:

**2285 Walnut Avenue  
Long Beach, CA 90806**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**39**

Licensed Since:

**1/15/91**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**SINGING FOUNTAIN PRESCHOOL**

Facility Number:

**191602251  
198006058**

Type of Program:

**Infant and Preschool**

Address:

**3655 Norwalk Boulevard  
Long Beach, CA 90808**

Primary Contact Person:

**Audrey J. Bill**

Primary Contact Title:

**Director**

Phone Number:

**(562) 430-6570**

Licensed Capacity

**12 infants; 48 preschoolers**

Licensed Since:

**5/17/93**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 5:30 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/21/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**STARR KING HEAD START**

Facility Number:

**198000663**

Type of Program:

**Preschool**

Address:

**145 East Artesia  
Long Beach, CA 90805**

Primary Contact Person:

**Luanne Mauro-Atkinson**

Primary Contact Title:

**Asst. Director  
Family Services**

Phone Number:

**(562) 427-0833**

Licensed Capacity

**37**

Licensed Since:

**10/28/94**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**WILLARD PRESCHOOL**

Facility Number:

**198002668**

Type of Program:

**Preschool**

Address:

**1055 Freeman Avenue  
Long Beach, CA 90804**

Primary Contact Person:

**Kathy Woods**

Primary Contact Title:

**Program Facilitator**

Phone Number:

**(562) 531-8519**

Licensed Capacity

**48**

Licensed Since:

**1/13/97**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:00 a.m. and 12:00 p.m. - 3:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/10/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**YMCA GLB CREATIVE BEGINNINGS**

Facility Number:

**198002619**

Type of Program:

**Preschool**

Address:

**5610 Linden Avenue  
Long Beach, CA 90805**

Primary Contact Person:

**Karen Benton**

Primary Contact Title:

**Program Director**

Phone Number:

**(562) 422-2616**

Licensed Capacity

**54**

Licensed Since:

**3/26/97**

Dates and Hours of Operation:

**Monday - Friday  
7:45 a.m. - 4:15 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**YMCA GLB FAIRFIELD 3<sup>RD</sup> STREET  
PRESCHOOL**

Facility Number:

**192001478**

Type of Program:

**Preschool**

Address:

**607 East 3rd Street  
Long Beach, CA 90802**

Primary Contact Person:

**Emilio Sosa**

Primary Contact Title:

**Program Director**

Phone Number:

**(562) 279-1622**

Licensed Capacity

**60**

Licensed Since:

**3/20/00**

Dates and Hours of Operation:

**Monday - Friday  
7:45 a.m. - 4:15 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**YMCA GLB FAIRFIELD 70<sup>TH</sup> STREET  
PRESCHOOL**

Facility Number:

**198004968**

Type of Program:

**Preschool**

Address:

**700 East 70th Street  
Long Beach, CA 90805**

Primary Contact Person:

**Emilio Sosa**

Primary Contact Title:

**Program Director**

Phone Number:

**(562) 279-1622**

Licensed Capacity

**75**

Licensed Since:

**3/31/99**

Dates and Hours of Operation:

**Monday - Friday  
7:45 a.m. - 4:15 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**YMCA GLB FAIRFIELD PRESCHOOL**

Facility Number:

**192004234**

Type of Program:

**Preschool**

Address:

**4949 Atlantic Avenue  
Long Beach, CA 90805**

Primary Contact Person:

**Emilio Sosa**

Primary Contact Title:

**Program Director**

Phone Number:

**(562) 279-1622**

Licensed Capacity

**64**

Licensed Since:

**10/5/00**

Dates and Hours of Operation:

**Monday - Friday  
7:45 a.m. - 4:15 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Child Care Center Quality Ratings

### Program Information - Florence/Firestone

Name of Licensed Facility: **MAOF CHILD CARE CENTER PRESCHOOL** Facility Number: **192006239**

Type of Program: **Preschool**

Address: **6110 Holmes Avenue  
Los Angeles, CA 90001**

Primary Contact Person: **Elia Rodriguez** Primary Contact Title: **Staff Development Supervisor**

Phone Number: **(323) 313-1668**

Licensed Capacity: **120** Licensed Since: **4/4/01**

Dates and Hours of Operation: **Monday - Friday  
CC: 6:30 a.m. - 5:30 p.m., PS: 8:00 a.m. - 5:00 p.m.**

Languages Spoken: **English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Florence/Firestone

Name of Licensed Facility:

**SALVATION ARMY S. LA CHILD  
DEVELOPMENT CENTER, THE**

Facility Number:

**198009045  
198009046**

Type of Program:

**Infant, Toddler and Preschool**

Address:

**7651 South Central Avenue  
Los Angeles, CA 90001**

Primary Contact Person:

**Maxine R. Higa**

Primary Contact Title:

**Director**

Phone Number:

**(323) 586-0310**

Licensed Capacity

**30 infants; 32 preschoolers**

Licensed Since:

**6/10/03**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 4:30 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Palmdale

Name of Licensed Facility:

**JUST PLANE KIDS**

Facility Number:

**197405988**

Type of Program:

**Preschool**

Address:

**2555 East Avenue P  
Palmdale, CA 93550**

Primary Contact Person:

**Kamaljit Kaur**

Primary Contact Title:

**Director**

Phone Number:

**(661) 267-1304**

Licensed Capacity

**60**

Licensed Since:

**6/18/99**

Dates and Hours of Operation:

**Monday - Sunday  
5:45 a.m. - 12:00 a.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/21/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**JEFFERSON CHILDREN'S CENTER**

Facility Number:

**191290371**

Type of Program:

**Preschool**

Address:

**391 North Sierra Bonita Avenue  
Pasadena, CA 91106**

Primary Contact Person:

**Claudia Ramon**

Primary Contact Title:

**Lead Teacher/  
Site Supervisor**

Phone Number:

**(626) 796-8845**

Licensed Capacity

**43**

Licensed Since:

**5/9/95**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/10/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility: **LONGFELLOW CHILDREN'S CENTER** Facility Number: **191290460**

Type of Program:  
**Preschool**

Address:  
**1377 North Mar Vista Avenue  
Pasadena, CA 91109**

Primary Contact Person:  
**Diana Bey**

Primary Contact Title:  
**Lead Teacher/  
Site Supervisor**

Phone Number:  
**(626) 797-6927**

Licensed Capacity:  
**45**

Licensed Since:  
**5/8/95**

Dates and Hours of Operation:  
**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/10/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**WASHINGTON CHILDREN'S CENTER**

Facility Number:

**198002406  
191290458**

Type of Program:

**Infant and Preschool**

Address:

**130 Penn Street  
Pasadena, CA 91103**

Primary Contact Person:

**Lorna Washington**

Primary Contact Title:

**Lead Teacher/  
Site Supervisor**

Phone Number:

**(626) 797-8220**

Licensed Capacity

**30 infants; 36 preschool**

Licensed Since:

**5/2/97**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/10/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**WILLARD CHILDREN'S CENTER**

Facility Number:

**191290432**

Type of Program:

**Preschool**

Address:

**345 South Halstead Street  
Pasadena, CA 91107**

Primary Contact Person:

**Virginia Mims**

Primary Contact Title:

**Lead Teacher/  
Site Supervisor**

Phone Number:

**(626) 795-6981**

Licensed Capacity

**40**

Licensed Since:

**5/8/95**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/10/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**ARROYO CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191597494**

Type of Program:

**Preschool**

Address:

**1605 West Arroyo Avenue  
Pomona, CA 91768**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**92**

Licensed Since:

**7/11/94**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**BARFIELD CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191597490**

Type of Program:

**Preschool**

Address:

**2181 North San Antonio Avenue  
Pomona, CA 91766**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**52**

Licensed Since:

**10/17/94**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**EMERSON CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191570658**

Type of Program:

**Preschool**

Address:

**635 Lincoln Avenue  
Pomona, CA 91766**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**58**

Licensed Since:

**1/18/93**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**HARRISON CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191599868**

Type of Program:

**Preschool**

Address:

**425 East Harrison Avenue  
Pomona, CA 91767**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**72**

Licensed Since:

**10/26/95**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**KINGSLEY CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191598114**

Type of Program:

**Preschool**

Address:

**1170 Washington Street  
Pomona, CA 91767**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**88**

Licensed Since:

**10/15/94**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility: **LARC CHILDREN'S HOUSE** Facility Number: **191593680**

Type of Program:  
**Preschool**

Address:  
**1547 Lincoln Avenue  
Pomona, CA 91767**

Primary Contact Person:  
**Richard W. Debruyne**

Primary Contact Title:  
**President**

Phone Number:  
**(909) 624-1281**

Licensed Capacity:  
**45**

Licensed Since:  
**9/1/88**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 5:30 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**LEXINGTON CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191597498**

Type of Program:

**Preschool**

Address:

**550 West Lexington Avenue  
Pomona, CA 91768**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**48**

Licensed Since:

**7/11/99**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**MADISON CHILD DEVELOPMENT  
CENTER**

Facility Number:

**191570829**

Type of Program:

**Preschool**

Address:

**1351 South Main Street  
Pomona, CA 91766**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**216**

Licensed Since:

**8/23/94**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**PUEBLO CHILD DEVELOPMENT  
CENTER**

Facility Number:

**198004738**

Type of Program:

**Preschool**

Address:

**1460 East Holt Avenue  
Pomona, CA 91767**

Primary Contact Person:

**Anna W. Lopez**

Primary Contact Title:

**Program Administrator**

Phone Number:

**(909) 397-4740**

Licensed Capacity

**72**

Licensed Since:

**12/10/98**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Child Care Center Quality Ratings

### Program Information - Pomona

Name of Licensed Facility: **SAN ANTONIO CHILD DEVELOPMENT CENTER** Facility Number: **198000707**

Type of Program:  
**Preschool**

Address:  
**855 East Kingsley Avenue  
Pomona, CA 91767**

Primary Contact Person: **Anna W. Lopez** Primary Contact Title: **Program Administrator**

Phone Number:  
**(909) 397-4740**

Licensed Capacity: **60** Licensed Since: **8/31/95**

Dates and Hours of Operation:  
**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**SHINING STARS CHILDREN'S CENTER**

Facility Number:

**198011914**

Type of Program:

**Preschool**

Address:

**680 East Arrow Highway  
Pomona, CA 91767**

Primary Contact Person:

**Clarion Nibbs**

Primary Contact Title:

**Administrator**

Phone Number:

**(909) 626-4832**

Licensed Capacity

**70**

Licensed Since:

**1/25/06**

Dates and Hours of Operation:

**Monday - Friday  
6:30 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		1
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Pomona

Name of Licensed Facility: **WASHINGTON CHILD DEVELOPMENT CENTER** Facility Number: **191597492**

Type of Program:  
**Preschool**

Address:  
**975 East 9th Avenue  
Pomona, CA 91766**

Primary Contact Person: **Anna W. Lopez** Primary Contact Title: **Program Administrator**

Phone Number:  
**(909) 397-4740**

Licensed Capacity: **78** Licensed Since: **9/11/00**

Dates and Hours of Operation:  
**Monday - Friday  
8:00 a.m. - 11:30 a.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**EDISON HEAD START/  
STATE PRESCHOOL**

Facility Number:

**191607674**

Type of Program:

**Preschool**

Address:

**2425 Kansas Avenue  
Santa Monica, CA 90404**

Primary Contact Person:

**Wendy Cerrato**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 828-0335**

Licensed Capacity

**37**

Licensed Since:

**3/25/95**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**FRANKLIN STATE PRESCHOOL**

Facility Number:

**197414782**

Type of Program:

**Preschool**

Address:

**2400 Montana Avenue  
Santa Monica, CA 90403**

Primary Contact Person:

**Susan Jaye**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 828-2814**

Licensed Capacity

**19**

Licensed Since:

**9/4/07**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**GRANT HEAD START/STATE  
PRESCHOOL**

Facility Number:

**191607576**

Type of Program:

**Preschool**

Address:

**2368 Pearl Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Pete Lumsden**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 450-7651**

Licensed Capacity

**44**

Licensed Since:

**9/29/95**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**HILL & DALE - OLD FIREHOUSE  
(INFANT CENTER)**

Facility Number:

**191602008  
191601480**

Type of Program:

**Infant and Preschool**

Address:

**2801 25th Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Judith Brunk**

Primary Contact Title:

**Program Director**

Phone Number:

**(310) 450-2803**

Licensed Capacity

**10 infants; 26 preschoolers**

Licensed Since:

**9/14/93**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**HILL & DALE FAMILY LEARNING  
CENTER**

Facility Number:

**191671164**

Type of Program:

**Preschool**

Address:

**1540 26th Street  
Santa Monica, CA 90404**

Primary Contact Person:

**Judith Brunk**

Primary Contact Title:

**Program Director**

Phone Number:

**(310) 450-2803**

Licensed Capacity

**40**

Licensed Since:

**9/4/93**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**JOHN ADAMS CHILD DEVELOPMENT  
CENTER**

Facility Number:

**197414609**

Type of Program:

**Preschool**

Address:

**2320 17th Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Glenda Dunn**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 399-0216**

Licensed Capacity

**65**

Licensed Since:

**8/28/07**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**LINCOLN CHILD DEVELOPMENT  
CENTER**

Facility Number:

**197413841**

Type of Program:

**Preschool**

Address:

**1532 California Avenue  
Santa Monica, CA 90403**

Primary Contact Person:

**Tamika Addison**

Primary Contact Title:

**Multi-Site Supervisor**

Phone Number:

**(310) 399-5865**

Licensed Capacity

**24**

Licensed Since:

**9/1/06**

Dates and Hours of Operation:

**Monday - Friday  
8:30 a.m. - 11:30 a.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**MAOHR HATORAH**

Facility Number:

**197410553**

Type of Program:

**Preschool**

Address:

**1537 Franklin Street  
Santa Monica, CA 90404**

Primary Contact Person:

**Miriam Fiber**

Primary Contact Title:

**Director**

Phone Number:

**(310) 453-2609**

Licensed Capacity

**64**

Licensed Since:

**1/15/04**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 5:00 p.m.**

Languages Spoken:

**English and Hebrew**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**McKINLEY HEAD START/  
STATE PRESCHOOL**

Facility Number:

**191607580**

Type of Program:

**Preschool**

Address:

**2401 Santa Monica Boulevard  
Santa Monica, CA 90404**

Primary Contact Person:

**Kimberly Kern**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 828-5011**

Licensed Capacity

**73**

Licensed Since:

**3/25/95**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**MUIR HEAD START/STATE  
PRESCHOOL**

Facility Number:

**197403235**

Type of Program:

**Preschool**

Address:

**2526 6th Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Cheryl Drymon**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 399-7721**

Licensed Capacity

**21**

Licensed Since:

**1/8/97**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**PINE STREET HEAD START/  
STATE PRESCHOOL**

Facility Number:

**197405871**

Type of Program:

**Preschool**

Address:

**734 Pine Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Melinda Rodriguez**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 392-2984**

Licensed Capacity

**83**

Licensed Since:

**2/26/99**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**ROGERS HEAD START/  
STATE PRESCHOOL**

Facility Number:

**191607582**

Type of Program:

**Preschool**

Address:

**2401 14th Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Roxanna Patton**

Primary Contact Title:

**Lead Teacher**

Phone Number:

**(310) 452-2364**

Licensed Capacity

**45**

Licensed Since:

**3/25/92**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 2:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**ST. JOHNS CHILD STUDY CENTER**

Facility Number:

**191670971  
197407362**

Type of Program:

**Infant, Toddler and Preschool**

Address:

**1339 20TH Street  
Santa Monica, CA 90404**

Primary Contact Person:

**Susie Mouzakis**

Primary Contact Title:

**Program Coordinator**

Phone Number:

**(310) 829-8728**

Licensed Capacity

**21 infants; 60 preschoolers**

Licensed Since:

**4/24/94**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		4
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>6/21/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Child Care Center Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**WASHINGTON WEST HEAD START/  
STATE PRESCHOOL**

Facility Number:

**197408577**

Type of Program:

**Preschool**

Address:

**2802 4th Street  
Santa Monica, CA 90405**

Primary Contact Person:

**Tamika Addison**

Primary Contact Title:

**Multi-Site Supervisor**

Phone Number:

**(310) 399-5865**

Licensed Capacity

**48**

Licensed Since:

**2/26/02**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>7/29/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



# Family Child Care Home Rating Guide



## Family Child Care Home Quality Ratings

### Program Information - Inglewood

Name of Licensed Facility: **BAKER FAMILY CHILD CARE** Facility Number: **192006312**

Address:  
Inglewood, CA 90302

Primary Contact Person: **Pamela Baker** Primary Contact Title: **Owner**

Phone Number:  
**(310) 412-9270**

Licensed Capacity: **14** Licensed Since: **6/12/01**

Dates and Hours of Operation:  
**Monday - Friday**  
**7:00 a.m. - 5:30 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Inglewood

Name of Licensed Facility:

**BANNER FAMILY CHILD CARE**

Facility Number:

**192007928**

Address:

**Inglewood, CA 90303**

Primary Contact Person:

**Andrea Banner**

Primary Contact Title:

**Licensee/Owner**

Phone Number:

**(323) 820-1975**

Licensed Capacity:

**14**

Licensed Since:

**7/23/01**

Dates and Hours of Operation:

**Monday - Friday; Saturday by arrangement  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		1
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>8/26/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Inglewood

Name of Licensed Facility: **BICE FAMILY CHILD CARE** Facility Number: **197413946**

Address:  
Inglewood, CA 90302

Primary Contact Person: **Elvia Milena Bice** Primary Contact Title: **Owner**

Phone Number:  
**(310) 677-5807**

Licensed Capacity: **14** Licensed Since: **1/22/07**

Dates and Hours of Operation:  
**Monday - Friday**  
**7:30 a.m. - 5:30 p.m.**

Languages Spoken:  
**English, Spanish and Sign Language**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Inglewood

Name of Licensed Facility:

**CHAVEZ FAMILY CHILD CARE**

Facility Number:

**197413071**

Address:

**Inglewood, CA 90303**

Primary Contact Person:

**Veronica I. Chavez**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 673-2557**

Licensed Capacity:

**14**

Licensed Since:

**3/3/06**

Dates and Hours of Operation:

**Monday - Friday  
6:30 a.m. - 6:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		3
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Inglewood

Name of Licensed Facility: **EKEKE FAMILY CHILD CARE** Facility Number: **197410349**

Address:  
Inglewood, CA 90302

Primary Contact Person: **Francer Olivia Ekeke** Primary Contact Title: **Owner**

Phone Number:  
**(310) 695-7849**

Licensed Capacity: **14** Licensed Since: **6/18/03**

Dates and Hours of Operation:  
**Monday - Friday  
8:00 a.m. - 8:00 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		5
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>3/19/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Inglewood

Name of Licensed Facility:

**FRANKLIN FAMILY CHILD CARE**

Facility Number:

**197411003**

Address:

**Inglewood, CA 90305**

Primary Contact Person:

**Meronica Franklin**

Primary Contact Title:

**Owner**

Phone Number:

**(323) 971-1268**

Licensed Capacity:

**8**

Licensed Since:

**2/6/04**

Dates and Hours of Operation:

**Monday - Sunday  
Open 24 Hours**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Inglewood

Name of Licensed Facility: **JACKSON-McCLAIN FAMILY CHILD CARE**      Facility Number: **197405446**

Address:  
Inglewood, CA 90301

Primary Contact Person: **Gertrude J. McClain**      Primary Contact Title: **Owner**

Phone Number:  
**(310) 672-8586**

Licensed Capacity: **8**      Licensed Since: **12/17/98**

Dates and Hours of Operation:  
**Monday - Friday, 6:00 a.m. - 6:30 p.m.;**  
**24 hour care available**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		2
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>8/26/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Inglewood

Name of Licensed Facility:

**SHEPARD FAMILY CHILD CARE**

Facility Number:

**192008364**

Address:

**Inglewood, CA 90302**

Primary Contact Person:

**Shatoune Shepard**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 672-6348**

Licensed Capacity:

**14**

Licensed Since:

**10/26/01**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>7/9/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **AVELAR FAMILY CHILD CARE** Facility Number: **198011916**

Address:  
Long Beach, CA 90805

Primary Contact Person: **Teresa Avelar** Primary Contact Title: **Owner**

Phone Number:  
**(562) 428-7435**

Licensed Capacity: **8** Licensed Since: **10/14/05**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>12/14/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CARPENTER FAMILY CHILD CARE**

Facility Number:

**198014365**

Address:

**Long Beach, CA 90808**

Primary Contact Person:

**Ashanti Carpenter**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 596-0905**

Licensed Capacity:

**8**

Licensed Since:

**7/11/08**

Dates and Hours of Operation:

**Monday - Saturday  
6:00 a.m. - 8:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **CLARK FAMILY CHILD CARE** Facility Number: **198011074**

Address:  
Long Beach, CA 90813

Primary Contact Person: **Dennise Clark-Torres** Primary Contact Title: **Owner**

Phone Number:  
**(562) 591-0453**

Licensed Capacity: **8** Licensed Since: **11/5/04**

Dates and Hours of Operation:  
**Monday - Sunday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/9/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**COLE, BONNIE FAMILY DAY CARE**

Facility Number:

**191600600**

Address:

**Long Beach, CA 90806**

Primary Contact Person:

**Bonnie Cole**

Primary Contact Title:

**Director**

Phone Number:

**(562) 492-6162**

Licensed Capacity:

**12**

Licensed Since:

**7/28/95**

Dates and Hours of Operation:

**Monday - Sunday  
6:30 a.m. - 6:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>12/16/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **COOK FAMILY CHILD CARE** Facility Number: **198012488**

Address:  
Long Beach, CA 90806

Primary Contact Person: **Amber Cook** Primary Contact Title: **Owner/Director**

Phone Number:  
**(562) 988-5825**

Licensed Capacity: **14** Licensed Since: **4/3/06**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**CRESPO FAMILY CHILD CARE**

Facility Number:

**198013165**

Address:

**Long Beach, CA 90806**

Primary Contact Person:

**Carminda Crespo**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 591-8028**

Licensed Capacity:

**8**

Licensed Since:

**3/12/07**

Dates and Hours of Operation:

**Monday - Friday, 6:00 a.m. - 10:00 p.m.;  
Saturday - Sunday, 7:00 a.m. - 5:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		0
<b>Date STEP Quality Rating Issued</b>		<b>8/26/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **DELGADO FAMILY CHILD CARE** Facility Number: **198012750**

Address:  
Long Beach, CA 90810

Primary Contact Person: **Marta Delgado** Primary Contact Title: **Owner**

Phone Number:  
**(562) 988-8186**

Licensed Capacity: **8** Licensed Since: **1/2/07**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>3/31/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**DUPLANTIER FAMILY CHILD CARE**

Facility Number:

**192008672**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Patricia Duplantier**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 422-6623**

Licensed Capacity:

**14**

Licensed Since:

**10/15/01**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		1
Learning Environment		2
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>8/26/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **DURAN RAMONA FAMILY DAY CARE** Facility Number: **198000921**

Address:  
Long Beach, CA 90810

Primary Contact Person: **Ramona Duran** Primary Contact Title: **Owner**

Phone Number:  
(562) 424-5342

Licensed Capacity: **12** Licensed Since: **5/26/95**

Dates and Hours of Operation:  
Monday - Friday  
6:00 a.m. - 8:00 p.m.

Languages Spoken:  
English and Spanish

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**EM FAMILY CHILD CARE**

Facility Number:

**198011285**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Dinah Em**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 428-9789**

Licensed Capacity:

**8**

Licensed Since:

**4/25/05**

Dates and Hours of Operation:

**Monday - Sunday  
6:00 a.m. - 12:00 a.m.**

Languages Spoken:

**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **GALICIA FAMILY CHILD CARE** Facility Number: **198010978**

Address:  
Long Beach, CA 90813

Primary Contact Person: **Norma Galicia** Primary Contact Title: **Owner**

Phone Number:  
**(562) 591-2180**

Licensed Capacity: **11** Licensed Since: **2/3/05**

Dates and Hours of Operation:  
**Monday - Friday**  
**7:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		3
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>3/19/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**GEDLE FAMILY CHILD CARE**

Facility Number:

**198013664**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Amina Gedle**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 882-1898**

Licensed Capacity:

**14**

Licensed Since:

**9/5/07**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 5:30 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		5
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **HARBOR FAMILY CHILD CARE**      Facility Number: **198006228**

Address:  
Long Beach, CA 90807

Primary Contact Person: **Yolanda Harbor**      Primary Contact Title: **Owner**

Phone Number:  
**(562) 728-1056**

Licensed Capacity: **14**      Licensed Since: **9/21/00**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		3
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		2
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**HEARD FAMILY CHILD CARE**

Facility Number:

**192009122**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Laverne Heard**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 638-9362**

Licensed Capacity:

**8**

Licensed Since:

**4/8/02**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		1
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>4/7/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **HUOT FAMILY CHILD CARE**      Facility Number: **198014280**

Address:  
**Long Beach, CA 90755**

Primary Contact Person: **Sariem Huot**      Primary Contact Title: **Owner**

Phone Number:  
**(562) 498-8364**

Licensed Capacity: **8**      Licensed Since: **5/13/08**

Dates and Hours of Operation:  
**Monday - Sunday  
Open 24 Hours**

Languages Spoken:  
**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**KEO FAMILY CHILD CARE**

Facility Number:

**198011290**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Melanie Keo**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 505-1257**

Licensed Capacity:

**8**

Licensed Since:

**4/26/05**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 11:00 p.m.**

Languages Spoken:

**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **KIM FAMILY CHILD CARE**      Facility Number: **198012130**

Address:  
Long Beach, CA 90806

Primary Contact Person: **Rama Kim**      Primary Contact Title: **Manager**

Phone Number:  
**(562) 218-6285**

Licensed Capacity: **14**      Licensed Since: **10/27/05**

Dates and Hours of Operation:  
**Monday - Saturday  
Open 24 Hours**

Languages Spoken:  
**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**MALVEAUX FAMILY CHILD CARE**

Facility Number:

**192007822**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Rhonda Denise Malveaux**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 428-8666**

Licensed Capacity:

**8**

Licensed Since:

**9/10/01**

Dates and Hours of Operation:

**Monday - Saturday  
5:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>7/8/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **MONROE & CAMPBELL  
FAMILY CHILD CARE** Facility Number: **198012609**

Address:  
Long Beach, CA 90805

Primary Contact Person: **Gwendolyn Monroe** Primary Contact Title: **Director**

Phone Number:  
**(562) 676-7505**

Licensed Capacity: **8** Licensed Since: **6/16/06**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**PIPER FAMILY CHILD CARE**

Facility Number:

**198004536**

Address:

**Long Beach, CA 90813**

Primary Contact Person:

**Kadesha Piper**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 591-8813**

Licensed Capacity:

**14**

Licensed Since:

**12/14/98**

Dates and Hours of Operation:

**Monday - Friday, 6:30 a.m. - 6:00 p.m.  
(Evening care available)**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>3/31/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **PRUM-STROUD FAMILY CHILD CARE**      Facility Number: **198010302**

Address:  
**Long Beach, CA 90806**

Primary Contact Person: **Leakhena Prum-Stroud**      Primary Contact Title: **Child Care Provider**

Phone Number:  
**(562) 595-9953**

Licensed Capacity: **8**      Licensed Since: **4/12/04**

Dates and Hours of Operation:  
**Monday - Saturday  
6:30 a.m. - 5:30 p.m.**

Languages Spoken:  
**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**REBELLON, EDILMA FAMILY DAY CARE**

Facility Number:

**198000721**

Address:

**Long Beach, CA 90808**

Primary Contact Person:

**Edilma Rebellon**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 425-5473**

Licensed Capacity:

**14**

Licensed Since:

**11/8/94**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 5:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>12/16/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **SAR FAMILY CHILD CARE** Facility Number: **198009111**

Address:  
Long Beach, CA 90806

Primary Contact Person: **Sharon Sar** Primary Contact Title: **Child Care Provider**

Phone Number:  
**(562) 599-7044**

Licensed Capacity: **8** Licensed Since: **4/30/03**

Dates and Hours of Operation:  
**Monday - Sunday**  
**7:00 a.m. - 6:00 a.m.**

Languages Spoken:  
**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**SCOTT, CATHERINE FAMILY  
CHILD CARE**

Facility Number:

**198003281**

Address:

**Long Beach, CA 90805**

Primary Contact Person:

**Catherine Scott**

Primary Contact Title:

**Owner/Director**

Phone Number:

**(562) 423-1086**

Licensed Capacity:

**14**

Licensed Since:

**7/30/97**

Dates and Hours of Operation:

**Monday - Saturday  
6:00 a.m. - 11:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		4
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **SUAREZ AND GARCIA FAMILY CHILD CARE** Facility Number: **198012215**

Address:  
Long Beach, CA 90813

Primary Contact Person: **Carmen Suarez** Primary Contact Title: **Owner**

Phone Number:  
**(562) 591-7863**

Licensed Capacity: **8** Licensed Since: **11/21/05**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 9:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**SUCH FAMILY CHILD CARE**

Facility Number:

**198011496**

Address:

**Long Beach, CA 90804**

Primary Contact Person:

**Hieng Such**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 433-2346**

Licensed Capacity:

**8**

Licensed Since:

**4/25/05**

Dates and Hours of Operation:

**Monday - Saturday  
6:00 a.m. - 12:00 a.m.**

Languages Spoken:

**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>8/26/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **THOMAS FAMILY CHILD CARE**      Facility Number: **192006396**

Address:  
**Long Beach, CA 90805**

Primary Contact Person: **Annette Thomas**      Primary Contact Title: **Owner/ Director**

Phone Number:  
**(562) 422-7177**

Licensed Capacity: **10**      Licensed Since: **4/26/01**

Dates and Hours of Operation:  
**Monday - Sunday  
Open 24 Hours**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		3
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**WELLS, ARLIN FAMILY DAY CARE**

Facility Number:

**198000925**

Address:

**Long Beach, CA 90815**

Primary Contact Person:

**Arlin Wells**

Primary Contact Title:

**Owner**

Phone Number:

**(562) 493-5614**

Licensed Capacity:

**12**

Licensed Since:

**2/17/95**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 5:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		2
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/3/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **WILLIAMS FAMILY CHILD CARE** Facility Number: **198009836**

Address:  
Long Beach, CA 90806

Primary Contact Person: **Carolyn Faye Williams** Primary Contact Title: **Director/Owner**

Phone Number:  
**(562) 218-8508**

Licensed Capacity: **8** Licensed Since: **3/15/04**

Dates and Hours of Operation:  
**Monday - Friday**  
**7:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>7/8/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Long Beach

Name of Licensed Facility:

**WILLIAMS FAMILY DAY CARE**

Facility Number:

**191606884**

Address:

**Long Beach, CA 90815**

Primary Contact Person:

**Dianne Williams**

Primary Contact Title:

**Owner/Director**

Phone Number:

**(562) 430-9715**

Licensed Capacity:

**12**

Licensed Since:

**10/1/94**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 5:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		5
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Long Beach

Name of Licensed Facility: **YUTH FAMILY CHILD CARE** Facility Number: **198014284**

Address:  
Long Beach, CA 90755

Primary Contact Person: **Sambo Yuth** Primary Contact Title: **Owner**

Phone Number:  
**(562) 427-7679**

Licensed Capacity: **8** Licensed Since: **4/21/08**

Dates and Hours of Operation:  
**Monday - Sunday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Cambodian**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Florence/Firestone

Name of Licensed Facility:

**LETT FAMILY CHILD CARE**

Facility Number:

**198009327**

Address:

**Los Angeles, CA 90001**

Primary Contact Person:

**Jessie M Lett**

Primary Contact Title:

**Owner**

Phone Number:

**(323) 588-4803**

Licensed Capacity:

**8**

Licensed Since:

**12/2/03**

Dates and Hours of Operation:

**Monday - Friday  
5:30 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		1
Learning Environment		2
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>12/16/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pacoima/Arleta

Name of Licensed Facility:

**BARRERA-PERAZA FAMILY  
CHILD CARE**

Facility Number:

**197408572**

Address:

**Arleta, CA 91331**

Primary Contact Person:

**Morena Barrera-Peraza**

Primary Contact Title:

**Owner**

Phone Number:

**(818) 768-8423**

Licensed Capacity:

**14**

Licensed Since:

**12/31/01**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pacoima/Arleta

Name of Licensed Facility:

**DURAZO FAMILY CHILD CARE**

Facility Number:

**197412433**

Address:

**Pacoima, CA 91331**

Primary Contact Person:

**Nancy Durazo**

Primary Contact Title:

**Owner**

Phone Number:

**(818) 897-5262**

Licensed Capacity:

**14**

Licensed Since:

**3/21/05**

Dates and Hours of Operation:

**Monday - Friday  
7:30 a.m. - 5:30 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		1
Family and Community Connections		0
<b>Date STEP Quality Rating Issued</b>		<b>3/7/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pacoima/Arleta

Name of Licensed Facility:

**HERNANDEZ FAMILY CHILD CARE**

Facility Number:

**197407619**

Address:

**Arleta, CA 91331**

Primary Contact Person:

**Judith Hernandez**

Primary Contact Title:

**Owner**

Phone Number:

**(818) 896-8192**

Licensed Capacity:

**14**

Licensed Since:

**7/3/00**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		1
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>12/16/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pacoima/Arleta

Name of Licensed Facility:

**PEREZ FAMILY CHILD CARE**

Facility Number:

**197413190**

Address:

**Pacoima, CA 91331**

Primary Contact Person:

**Maria Perez**

Primary Contact Title:

**Director**

Phone Number:

**(818) 899-9044**

Licensed Capacity:

**14**

Licensed Since:

**1/26/06**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pacoima/Arleta

Name of Licensed Facility: **PIWOWAR FAMILY CHILD CARE** Facility Number: **197404919**

Address:  
**Arleta, CA 91331**

Primary Contact Person: **Irma Piwowar** Primary Contact Title: **Child Care Provider**

Phone Number:  
**(818) 782-5763**

Licensed Capacity: **14** Licensed Since: **9/4/98**

Dates and Hours of Operation:  
**Monday - Friday  
7:00 a.m. - 5:30 p.m.**

Languages Spoken:  
**English, Spanish and Polish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		1
Learning Environment		2
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pacoima/Arleta

Name of Licensed Facility:

**SMITH, DIANA L. FAMILY DAY CARE**

Facility Number:

**197401870**

Address:

**Pacoima, CA 91331**

Primary Contact Person:

**Diana L. Smith**

Primary Contact Title:

**Administrator**

Phone Number:

**(818) 896-9153**

Licensed Capacity:

**14**

Licensed Since:

**11/27/95**

Dates and Hours of Operation:

**Monday - Friday  
8:00 a.m. - 4:30 p.m.**

Languages Spoken:

**English, Spanish and American Sign Language**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		1
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>7/24/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Palmdale

Name of Licensed Facility: **CORONEL FAMILY CHILD CARE**      Facility Number: **197413031**

Address:  
Palmdale, CA 93550

Primary Contact Person: **Victoria Coronel**      Primary Contact Title: **Owner**

Phone Number:  
**(661) 273-1695**

Licensed Capacity: **8**      Licensed Since: **1/10/06**

Dates and Hours of Operation:  
**Monday - Sunday  
Open 24 Hours**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>7/7/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Palmdale

Name of Licensed Facility:

**DUOBERT FAMILY CHILD CARE**

Facility Number:

**197414856**

Address:

**Palmdale, CA 93550**

Primary Contact Person:

**Mercedes Duobert**

Primary Contact Title:

**Owner**

Phone Number:

**(661) 533-5048**

Licensed Capacity:

**14**

Licensed Since:

**1/9/08**

Dates and Hours of Operation:

**Monday - Sunday  
Open 24 Hours**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>5</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		5
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Palmdale

Name of Licensed Facility: **EDWARDS FAMILY CHILD CARE** Facility Number: **197409755**

Address:  
Palmdale, CA 93550

Primary Contact Person: **Tamela Edwards** Primary Contact Title: **Owner**

Phone Number:  
**(661) 273-8913**

Licensed Capacity: **14** Licensed Since: **2/10/03**

Dates and Hours of Operation:  
**Monday - Friday**  
**5:00 a.m. - 10:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		0
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Palmdale

Name of Licensed Facility: **GONZALEZ, ROSA FAMILY CHILD CARE** Facility Number: **197413846**

Address:  
Palmdale, CA 93551

Primary Contact Person:  
Rosa Maria Gonzalez

Primary Contact Title:  
Owner

Phone Number:  
(661) 274-0003

Licensed Capacity:  
8

Licensed Since:  
12/6/06

Dates and Hours of Operation:  
Monday - Sunday  
Open 24 Hours

Languages Spoken:  
English and Spanish

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>7/7/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Palmdale

Name of Licensed Facility: **MARTINEZ FAMILY CHILD CARE** Facility Number: **197405259**

Address:  
Palmdale, CA 93550

Primary Contact Person: **Zoila Elena Martinez** Primary Contact Title: **Child Care Provider**

Phone Number:  
**(661) 273-8628**

Licensed Capacity: **14** Licensed Since: **9/30/98**

Dates and Hours of Operation:  
**Monday - Friday**  
**5:30 a.m. - 6:30 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>3/24/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Palmdale

Name of Licensed Facility:

**McLAURIN FAMILY CHILD CARE**

Facility Number:

**197412017**

Address:

**Palmdale, CA 93551**

Primary Contact Person:

**Debra A. McLaurin**

Primary Contact Title:

**Owner**

Phone Number:

**(661) 272-9416**

Licensed Capacity:

**14**

Licensed Since:

**9/28/04**

Dates and Hours of Operation:

**Monday - Friday  
Open 24 Hours**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Palmdale

Name of Licensed Facility: **McNEAL FAMILY CHILD CARE** Facility Number: **197407926**

Address:  
Palmdale. CA 93552

Primary Contact Person: **Denise McNeal** Primary Contact Title: **Provider/Owner**

Phone Number:  
**(661) 533-3910**

Licensed Capacity: **14** Licensed Since: **1/18/01**

Dates and Hours of Operation:  
**Monday - Saturday  
4:00 p.m. - Midnight**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		2
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>7/8/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Palmdale

Name of Licensed Facility:

**MONTERROSA FAMILY CHILD CARE**

Facility Number:

**197409928**

Address:

**Palmdale, CA 93552**

Primary Contact Person:

**Milagro Monterrosa**

Primary Contact Title:

**Owner**

Phone Number:

**(661) 285-4803**

Licensed Capacity:

**8**

Licensed Since:

**4/30/03**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 7:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		5
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>7/9/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Palmdale

Name of Licensed Facility: **MONTERROSO DE CORTEZ  
FAMILY CHILD CARE** Facility Number: **197408940**

Address:  
Palmdale, CA 93550

Primary Contact Person: **Lourdes L. Monterroso de Cortez** Primary Contact Title: **Owner**

Phone Number:  
**(661) 538-0433**

Licensed Capacity: **14** Licensed Since: **9/17/02**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 10:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		3
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Palmdale

Name of Licensed Facility:

**MUÑOZ FAMILY CHILD CARE**

Facility Number:

**197411551**

Address:

**Palmdale, CA 93550**

Primary Contact Person:

**Maty Muñoz**

Primary Contact Title:

**Owner**

Phone Number:

**(661) 533-1938**

Licensed Capacity:

**8**

Licensed Since:

**5/17/04**

Dates and Hours of Operation:

**Monday - Sunday  
4:30 a.m. - 8:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>7/9/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Palmdale

Name of Licensed Facility: **SERVELLON FAMILY CHILD CARE**      Facility Number: **197415451**

Address:  
Palmdale, CA 93550

Primary Contact Person: **Elvia Servellon**      Primary Contact Title: **Owner**

Phone Number:  
**(661) 267-6874**

Licensed Capacity: **14**      Licensed Since: **4/28/08**

Dates and Hours of Operation:  
**Monday - Friday  
4:00 a.m. - 7:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**CARRILLO FAMILY CHILD CARE**

Facility Number:

**198012738**

Address:

**Altadena, CA 91001**

Primary Contact Person:

**Blanca Carrillo**

Primary Contact Title:

Phone Number:

**(626) 791-4952**

Licensed Capacity:

**14**

Licensed Since:

**9/26/06**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		0
<b>Date STEP Quality Rating Issued</b>		<b>3/31/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pasadena/Altadena

Name of Licensed Facility: **CERVANTES FAMILY CHILD CARE** Facility Number: **198011176**

Address:  
**Pasadena, CA 91103**

Primary Contact Person: **Rosa Cervantes** Primary Contact Title: **Owner**

Phone Number:  
**(626) 797-1537**

Licensed Capacity: **8** Licensed Since: **1/24/05**

Dates and Hours of Operation:  
**Monday - Sunday  
6:00 a.m. - 10:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>3/17/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**ESQUIVEL FAMILY CHILD CARE**

Facility Number:

**198007594**

Address:

**Pasadena, CA 91104**

Primary Contact Person:

**Maria Esquivel**

Primary Contact Title:

**Owner**

Phone Number:

**(626) 797-0792**

Licensed Capacity:

**14**

Licensed Since:

**4/3/03**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		4
Staff Qualifications and Working Conditions		4
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>4/6/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pasadena/Altadena

Name of Licensed Facility: **KRIKORIAN FAMILY CHILD CARE**      Facility Number: **198003576**

Address:  
**Pasadena, CA 91104**

Primary Contact Person: **Sara Seta Krikorian**      Primary Contact Title: **Owner**

Phone Number:  
**(626) 797-0349**

Licensed Capacity: **14**      Licensed Since: **1/8/98**

Dates and Hours of Operation:  
**Monday - Sunday  
Open 23 Hours**

Languages Spoken:  
**English, Armenian, Arabic, French, and Turkish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		4
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**LAYEK FAMILY CHILD CARE**

Facility Number:

**198010034**

Address:

**Pasadena, CA 91107**

Primary Contact Person:

**Lernig Layek**

Primary Contact Title:

**Owner/Director**

Phone Number:

**(626) 795-3936**

Licensed Capacity:

**10**

Licensed Since:

**3/18/04**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English, Spanish, Armenian and Farsi**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		2
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pasadena/Altadena

Name of Licensed Facility: **LEWIS FAMILY CHILD CARE** Facility Number: **198011370**

Address:  
**Pasadena, CA 91103**

Primary Contact Person: **Alana Lewis** Primary Contact Title: **Owner**

Phone Number:  
**(626) 584-7872**

Licensed Capacity: **8** Licensed Since: **4/18/05**

Dates and Hours of Operation:  
**Monday - Friday  
6:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>12/17/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pasadena/Altadena

Name of Licensed Facility:

**MOJICA FAMILY CHILD CARE**

Facility Number:

**198008150**

Address:

**Pasadena, CA 91103**

Primary Contact Person:

**Maribeth J. Mojica**

Primary Contact Title:

**Owner**

Phone Number:

**(626) 791-8339**

Licensed Capacity:

**8**

Licensed Since:

**11/5/02**

Dates and Hours of Operation:

**Monday - Friday  
7:45 a.m. - 5:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>3/17/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pasadena/Altadena

Name of Licensed Facility: **QUINTEROS FAMILY CHILD CARE** Facility Number: **192002472**

Address:  
**Pasadena, CA 91104**

Primary Contact Person: **Dinora Quinteros** Primary Contact Title: **Owner**

Phone Number:  
**(626) 398-3867**

Licensed Capacity: **14** Licensed Since: **6/28/00**

Dates and Hours of Operation:  
**Monday - Sunday; M-F 6:00 a.m. - 11:00 p.m.,  
Sat 7:00 a.m. - 7:00 p.m., Sun 11:00 a.m. - 8:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**BANKS FAMILY CHILD CARE**

Facility Number:

**198003562**

Address:

**Pomona, CA 91766**

Primary Contact Person:

**Pamela Banks**

Primary Contact Title:

**Owner**

Phone Number:

**(909) 865-3806**

Licensed Capacity:

**8**

Licensed Since:

**12/16/97**

Dates and Hours of Operation:

**6:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		2
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		0
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pomona

Name of Licensed Facility: **CEDILLO FAMILY CHILD CARE** Facility Number: **192006990**

Address:  
Pomona, CA 91767

Primary Contact Person: **Gloria Cedillo** Primary Contact Title: **Owner**

Phone Number:  
(909) 482-0437

Licensed Capacity: **14** Licensed Since: **5/11/01**

Dates and Hours of Operation:  
Monday - Sunday  
5:00 a.m. - 8:00 p.m.

Languages Spoken:  
English and Spanish

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		4
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		2
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Pomona

Name of Licensed Facility:

**CHAVEZ FAMILY CHILD CARE**

Facility Number:

**198012306**

Address:

**Pomona, CA 91767**

Primary Contact Person:

**Aida Chavez**

Primary Contact Title:

**Owner**

Phone Number:

**(909) 626-7137**

Licensed Capacity:

**14**

Licensed Since:

**2/27/06**

Dates and Hours of Operation:

**Monday - Sunday  
Open 24 Hours**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		5
Staff Qualifications and Working Conditions		1
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>3/31/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Pomona

Name of Licensed Facility:

**ORTIZ FAMILY CHILD CARE**

Facility Number:

**198008724**

Address:

**Pomona, CA 91767**

Primary Contact Person:

**Alma Ortiz**

Primary Contact Title:

**Owner**

Phone Number:

**(909) 623-5804**

Licensed Capacity:

**14**

Licensed Since:

**7/9/03**

Dates and Hours of Operation:

**Monday - Friday  
5:30 a.m. - 6:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>6/3/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - San Pedro

Name of Licensed Facility:

**SPINOSA, KAREN FAMILY DAY CARE**

Facility Number:

**191600622**

Address:

**San Pedro, CA 90731**

Primary Contact Person:

**Karen Spinosa**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 514-2659**

Licensed Capacity:

**12**

Licensed Since:

**7/18/95**

Dates and Hours of Operation:

**Monday - Friday  
Open 24 Hours**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>3/17/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - San Pedro

Name of Licensed Facility: **TUBEROSI FAMILY CHILD CARE**      Facility Number: **197411889**

Address:  
**San Pedro, CA 90731**

Primary Contact Person: **Livia Tuberosi**      Primary Contact Title: **Owner**

Phone Number:  
**(310) 308-1465**

Licensed Capacity: **14**      Licensed Since: **10/2/04**

Dates and Hours of Operation:  
**Monday - Friday  
Open 24 Hours**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		3
<b>Date STEP Quality Rating Issued</b>		<b>6/24/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**BELL FAMILY CHILD CARE**

Facility Number:

**197406721**

Address:

**Santa Monica, CA 90404**

Primary Contact Person:

**Keylar R. Bell**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 664-1163**

Licensed Capacity:

**14**

Licensed Since:

**5/25/99**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 5:00 p.m.**

Languages Spoken:

**English, Spanish and Japanese**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		2
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>3/19/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Santa Monica

Name of Licensed Facility: **COLASANTI FAMILY CHILD CARE**      Facility Number: **197414252**

Address:  
**Santa Monica, CA 90405**

Primary Contact Person: **Marcia Coloasanti**      Primary Contact Title: **Owner**

Phone Number:  
**(310) 450-3706**

Licensed Capacity: **8**      Licensed Since: **3/13/07**

Dates and Hours of Operation:  
**Monday - Friday  
8:00 a.m. - 5:00 p.m.**

Languages Spoken:  
**English and Portuguese**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		4
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		2
<b>Date STEP Quality Rating Issued</b>		<b>2/22/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**FISHER FAMILY CHILD CARE**

Facility Number:

**197411024**

Address:

**Santa Monica, CA 90405**

Primary Contact Person:

**Celia Fisher**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 557-6220**

Licensed Capacity:

**14**

Licensed Since:

**4/19/04**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>4</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		5
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		3
Family and Community Connections		4
<b>Date STEP Quality Rating Issued</b>		<b>3/19/10</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Santa Monica

Name of Licensed Facility: **GARCIA, ANA FAMILY CHILD CARE** Facility Number: **197413028**

Address:  
Santa Monica, CA 90405

Primary Contact Person: **Ana Garcia** Primary Contact Title: **Owner**

Phone Number:  
(310) 453-6316

Licensed Capacity: **14** Licensed Since: **11/9/05**

Dates and Hours of Operation:  
Monday - Friday  
7:00 a.m. - 6:00 p.m.

Languages Spoken:  
English and Spanish

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		2
Learning Environment		2
Identification and Inclusion of Children with Special Needs		2
Staff Qualifications and Working Conditions		1
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Santa Monica

Name of Licensed Facility:

**REYNOLDS FAMILY CHILD CARE**

Facility Number:

**197413433**

Address:

**Santa Monica, CA 90405**

Primary Contact Person:

**Paula Reynolds**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 924-7533**

Licensed Capacity:

**8**

Licensed Since:

**8/18/06**

Dates and Hours of Operation:

**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:

**English**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>1</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		2
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		1
Family and Community Connections		0
<b>Date STEP Quality Rating Issued</b>		<b>6/25/09</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent

## Family Child Care Home Quality Ratings

### Program Information - Wilmington

Name of Licensed Facility: **JACKSON FAMILY CHILD CARE**      Facility Number: **197401041**

Address:  
**Wilmington, CA 90744**

Primary Contact Person: **Judy Jackson**      Primary Contact Title: **Owner**

Phone Number:  
**(310) 834-1724**

Licensed Capacity: **12**      Licensed Since: **5/7/96**

Dates and Hours of Operation:  
**Monday - Friday  
7:00 a.m. - 6:00 p.m.**

Languages Spoken:  
**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>2</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		3
Learning Environment		3
Identification and Inclusion of Children with Special Needs		1
Staff Qualifications and Working Conditions		2
Family and Community Connections		1
<b>Date STEP Quality Rating Issued</b>		<b>6/3/10</b>

\*STEP Quality Rating Key:  
1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent



## Family Child Care Home Quality Ratings



### Program Information - Wilmington

Name of Licensed Facility:

**NUFIO FAMILY CHILD CARE**

Facility Number:

**197414714**

Address:

**Wilmington, CA 90744**

Primary Contact Person:

**Gladys Nufio**

Primary Contact Title:

**Owner**

Phone Number:

**(310) 522-0374**

Licensed Capacity:

**8**

Licensed Since:

**2/16/08**

Dates and Hours of Operation:

**Monday - Friday  
6:00 a.m. - 6:30 p.m.**

Languages Spoken:

**English and Spanish**

### STEP Quality Rating Information

STEP Quality Standard Being Rated		Quality Rating*
<b>Overall STEP Rating</b>		<b>3</b>
Regulatory Compliance		Pass
Teacher/Child Relationships		4
Learning Environment		4
Identification and Inclusion of Children with Special Needs		3
Staff Qualifications and Working Conditions		2
Family and Community Connections		5
<b>Date STEP Quality Rating Issued</b>		<b>3/9/11</b>

\*STEP Quality Rating Key:

1 = Basic, 2 = Fair, 3 = Good, 4 = Advanced, 5 = Excellent





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STEP is funded by First 5 LA  
and  
the California Department of Education  
Child Development Division

Printing of the  
STEP Rating Guide  
funded by  
California Community Foundation