



## CAO EMPLOYEE RECOGNITION PROGRAM

### AWARDS CEREMONY

The Employee Recognition Program (ERP) Committee hosted an awards reception on Thursday, April 24. William T Fujioka, Chief Executive Officer, presented commendation certificates to employees nominated in two award categories: Service Excellence and Outstanding Leadership.

At the departmentwide meeting, William T Fujioka announced the award winners. Each nominee was evaluated on developing new ways of doing business that benefit customers as well as advancing department or countywide initiatives through leadership. All nominees typify the highest standards of the CEO and contribute significantly to the Department's mission and goals.

Congratulations to all the nominees and award winners!

#### ***Nominee – Service Excellence***

##### **Yolanda Franklin – Public Safety Cluster**



Yolanda consistently delivers high quality service contributing to the Public Safety Cluster Budget team's ability to be efficient and productive. Yolanda participates in the planning process by providing valuable suggestions based on years of experience and knowledge of the CEO. If a team member needs information from an outside agency to complete an assignment, Yolanda can be relied upon to provide

contact information. Yolanda is a team player, possesses a can-do attitude, and is committed to the job.

#### ***Nominee – Service Excellence***

##### **Dr. Timothy Gust – Operations Cluster - Risk Management/Occupational Health Program**



Dr. Tim Gust is an outstanding psychologist working in the Risk Management Branch, Occupational Health Program. He is required to deal with complex issues related to employee's mental health and their suitability for working with or without accommodations. Dr. Gust approaches each case with care and sensitivity, always attempting to help those he sees in any way possible. Dr. Gust

demonstrates great compassion and respect for diversity because he lives it in his heart. His greatest contribution to integrity and ethics would be this: If you found yourself asking what you should do in a particular situation, just ask yourself, “What would Tim do?”

### ***Nominee - Service Excellence***

Karen Herberts – Children and Families Well-Being - Service Integration Branch/Special Initiatives

Karen provides exceptional service in managing the 211 Information and Referral contract and also provides leadership and coordination for the Residential Placement Multi-agency Response Protocols and Taskforce. Her strong interpersonal skills allow her to work seamlessly with Board offices, County departments and contractors. Karen’s skillful management of the marketing campaign for 211 enabled her to distill various stakeholder viewpoints and, through crafted discussion and negotiation, reach consensus on identifying a logo, unincorporated campaign target locations, and outreach and implementation plans.

### ***Nominee – Outstanding Leadership***

Carlos Brea – Finance and Asset Management Branch/Real Estate Division

Carlos Brea is an expert in his field and mentor to his staff. He demonstrates outstanding work ethics and attitude. He focuses on the goals of the project even when encountering distracting situations. He exhibits selflessness, unwavering commitment and is steadfast in the face of adversity. Carlos demonstrates a willingness to step in and help others without hesitation. He creates a positive and motivating work environment, depicts a positive attitude, and encourages involvement.

### ***Nominee – Outstanding Leadership***

Kathy House – Children and Families Well-Being Cluster – Service Integration Branch



Kathy House exemplifies the best of public service leadership. She adapts easily to the role that is required to get the job done. Kathy is effective at leading the charge on an issue as well as being a supportive member of the team by allowing others to lead. She effectively uses her breadth of experience and knowledge of the County and applies it to the

task at hand. Her leadership is acknowledged in various initiatives including the Youth Development Services Partnership, Homeless Prevention Initiative, Healthy Communities, Strong Families, Thriving Children, 211 Information and Referral hotline and the Linkages Integration effort between DPSS, DCFS, Transitional Age Youth and many more.

### ***Nominee – Outstanding Leadership***

#### **Jackie White – Public Safety Cluster**



Jackie White exemplifies true professionalism through outstanding leadership of the Public Safety Cluster Budget team. Jackie serves as a supervisor, mentor, coach and teacher. As a supervisor, Jackie provides the staff with key information in order to keep the process moving forward. As a mentor she consistently provides guidance and direction working toward a common goal. As a teacher she trains the staff on business process techniques and instructs them on how to complete assignments. Jackie is known for her unwavering commitment to getting the job done. She meets all challenges head on. If the job demands new insights, an organization requires revamping, or if a simple assignment becomes a major task, Jackie can be relied upon to tackle it.

### **AND THE AWARDS GO TO --**



**Dr. Timothy Gust (Operations Cluster – Risk Management Branch/Occupational Health Program) receiving the *Service Excellence Award* from William T Fujioka. Nominees Karen Herberts and Yolanda Franklin are also pictured.**



**Kathy House (Children and Families Well-Being Cluster – Service Integration Branch) receiving the *Outstanding Leadership Award* from William T Fujioka. Nominee Jackie White is also pictured.**



**Employee Recognition Program  
Instant Recognition – Shining STAR**

Shining Star is an employee instant recognition program that gives CEO employees the opportunity to be acknowledged for a job well done with a simple thank you from their peers. Here are some of the kudos received by the Employee Recognition Program mailbox this quarter:



To: Jim Camp

From: Ruth Wong

Jim, you are terrific! You found a photo of a Commissioner from Nov 12, 1985. This was the only photo missing in my "Commission Chair" gallery. Thank you for taking time to look through the archives and fill the void to complete our photo gallery. Ruth

To: Yolanda Reyes

From: Jackie White

This is to acknowledge your efforts, since May 2007, which involve the absorption of the workload for Trial Courts, Grand Jury, Information Systems Advisory Body (ISAB) and the indigent defense contracts. This is commendable in that the work performed for these budgets and contracts is in addition to your already assigned workload. Throughout this time you have kept a positive attitude and have focused on the tasks at hand.

Thank you for a job well-done!