



County of Los Angeles
**CHIEF EXECUTIVE OFFICE
OPERATIONS CLUSTER**

WILLIAM T FUJIOKA
Chief Executive Officer

DATE: May 3, 2012
TIME: 1:00 p.m.
LOCATION: Kenneth Hahn Hall of Administration, Room 830

AGENDA

Members of the Public may address the Operations Cluster on any agenda item by submitting a written request prior to the meeting.
Three (3) minutes are allowed for each item.

1. Call to order – Ellen Sandt
 - A) **Discussion of Ways to Ensure that Board IT Deputies Are Briefed on ISAB Projects Coming to the Board**
 - B) **Status of Development of LA County Disaster Recovery Center for IT Systems**
CEO/CIO/ISD - Ellen Sandt, Rich Sanchez, Tom Tindall or designee(s)
 - C) **Upcoming IT items**
CIO – Greg Melendez or designee
 - D) **eCAPS/eHR Update**
Auditor-Controller – Wendy Watanabe or designee
2. Public Comment
3. Adjournment

Board IT Agenda Items

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
DHS	Amendment No. 1 to Agreement H-702828 with the Hospital Association of Southern California (HASC) for Emergency and Disaster Management Services	Amendment will: 1) extend the Agreement term; 2) upgrade the ReddiNet Emergency Communications System; and 3) decrease the amount from \$946,873 to 655,216. Target date is 5/29/12. Funding Source: DHS Operational Budget Existing Agreement: H-702828	\$655,216	Health & Mental Health Services	2 Years	
CSS	Agreement With Xavus Solutions LLC (Xavus) for Community and Senior Center Automation Solution	Authorization to execute an Agreement with Xavus for implementation and maintenance of a web-based solution to support status and tracking of consumers and services for the Department's community centers. Funding Source: Federal Older Americans Act Grant Funds Existing Agreement: N/A	\$340,000	Children & Families Well-being	3 year term with 2 option years	
CEO	Sole Source Agreement with 211 LA County	Sole Source Agreement to develop, implement, and host Magnolia Place Community Initiative (MPCI) Participating Referral and Tracking System. MPCI will support tracking of participant referrals and outcomes. Funding Source: State/Federal funds Existing Agreement: N/A	\$137,325	Operations	3 years	
DPSS	Amendment No. 2 to Agreement 77217 with SAS Institute Inc. for Data Mining Solution (DMS)	Amendment will: 1) expand the use of DMS for fraud detection in the In-Home Supportive Services program; 2) conduct a DMS pilot for the General Relief program; 3) increases the Maximum Contract Sum by \$2,769,063 for a total of \$7,000,000; and 4) extend the term of the Agreement for an additional two (2) years. Funding Source: State Existing Contract: 77217	Amendment of \$2,769,063 for an Agreement total of \$7,000,000	Children & Families Well-being	2 years	
DMH	Authorization to Purchase a Storage Area Network (SAN)	Authorization to purchase a SAN to replace the existing SAN, which is obsolete and no longer covered by warranty. The new SAN will continue to store data in DMH's Data Warehouse. Funding Source: DMH FY 2011-12 Final Adopted Budget Existing Agreement: N/A	\$465,000	Health & Mental Health Services	N/A	

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
RR/CC	Memorandum of Understanding (MOU) with Orange County Clerk-Recorder for SECURE eRecording System	MOU with the Orange County Clerk-Recorder to provide maintenance and support services for the SECURE eRecording System. Funding Source: N/A Existing Agreement: N/A	\$0	Operations	5 months, with automatic 5-year renewal	
LASD	Sole Source Amendment with Norm Fogel for the Computer-Aided Dispatch System	Sole Source Amendment to: 1) assist in the upgrade of the Sheriff's Computer-Aided Dispatch System to a current hardware and software platform; and 2) to transition its maintenance and support to Northrup Grumman. Funding Source: LASD FY 2011-12 Operating Budget Existing Agreement: 71792	Est. \$480,000	Public Safety	TBD	
LASD	Sole Source Agreement with Northrup Grumman for the Computer-Aided Dispatch System	Sole Source Agreement to: 1) perform an upgrade of the Sheriff's Computer-Aided Dispatch System to a more current hardware and software platform; and 2) to transition system maintenance and support from Norm Fogel. Funding Source: LASD FY 2011-12 Operating Budget Existing Agreement: N/A	Est. \$875,000	Public Safety	TBD	
CEO	Amendment No. 2 to Agreement 74640 with SunGard Availability Services	Amendment will: 1) recognize SunGard Availability Services Acquisition of Strohl Systems Group Inc. Business Continuity Software; 2) continue software maintenance and technical support for the County's business continuity software; and 3) allocate additional funding for optional consulting services and products. Funding Source: CEO/OEM FY 2011-12 Operating Budget (\$258,402) and CEO Information Technology Funds (\$200,000). Existing Agreement: 74640	\$458,402	Operations	3 year term with 3 option years	
CEO	Agreement with Fairchild Consulting for Business Continuity Consulting Services	Agreement for consulting services to support the ongoing development of the County's Business Continuity Program. Funding Source: CEO/OEM FY 2011-12 Operating Budget (\$200,000) and CEO Technology Funds (\$100,000). Existing Agreement: N/A	\$300,000	Operations	2 year term with 1 option year	

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
CDC	Amendment No. 1 to Agreement 2098 with Yardi Systems, Inc.	Amendment extends the Agreement term and increases the contract amount to enable implementation of additional system modules. The system is used by the Assisted Housing and Housing Management Divisions in administering programs funded by HUD. Funding Source: Federal Funds Existing Agreement: 2098	\$220,000	Community & Municipal Services	4 additional one-year terms (2014 - 2017)	
LASD	Sole Source Agreement with DataWorks Plus	Sole Source Agreement for hardware and software updates and customization. Sole Source Advance Notification submitted on 3/14/12. Dataworks is used by the Sheriff for capturing mugshots and facial recognition. Funding Source: Automated Fingerprint Identification System (AFIS) Fund Existing Agreement: N/A	Est. \$1,400,000	Public Safety	2 year term with 2 one-year options	
DPW	Supplemental Agreement for Dams Automated Data Acquisition System (DADAS)	Supplemental Agreement: 1) to acquire professional services, software, and hardware to expand; and 2) refresh an existing dam monitoring system, including a new telemetry infrastructure and commercial off-the-shelf software. Funding Source: Unknown at present Existing Contract: N/A	\$2,000,000	Community & Municipal Services	2 years	
CIO	ITF Request for Enterprise IT Security and Privacy Awareness Training Software	Authorization to use ITF funding to acquire and implement the enterprise IT security and privacy awareness training content for use in the County's Learning Net. Funding Source: ITF Existing Agreement: N/A	\$240,000	Operations	N/A	

COUNTY OF LOS ANGELES

MARVIN J. SOUTHARD, D.S.W.
Director

ROBIN KAY, Ph.D.
Chief Deputy Director

RODERICK SHANER, M.D.
Medical Director



BOARD OF SUPERVISORS

GLORIA MOLINA
MARK RIDLEY-THOMAS
ZEV YAROSLAVSKY
DON KNABE
MICHAEL D. ANTONOVICH

DEPARTMENT OF MENTAL HEALTH

<http://dmh.lacounty.gov>

550 SOUTH VERMONT AVENUE, LOS ANGELES, CALIFORNIA 90020

Reply To: (213) 738-4601
Fax: (213) 386-1297

May 15, 2012

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**STORAGE AREA NETWORK
FIXED ASSET PURCHASE
(ALL SUPERVISORIAL DISTRICTS)
(3 VOTES)**

**CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ()
DISAPPROVE ()**

SUBJECT

Request approval to purchase a Storage Area Network, fixed asset, essential for the Department of Mental Health to prevent data loss.

IT IS RECOMMENDED THAT YOUR BOARD:

Authorize Internal Services Department (ISD), as the County's purchasing agent, to proceed with the acquisition of a Storage Area Network (SAN) for the Department of Mental Health (DMH) to replace the existing SAN for a projected one-time cost not to exceed \$465,000. In accordance with County policy, Board approval is required to purchase fixed assets that exceed the \$250,000 threshold established by your Board.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of this action will enable DMH to purchase a SAN to replace the existing obsolete hardware which is no longer covered by the warranty. DMH previously extended the warranty on the existing SAN from the normal five (5) years to seven (7) years, and the vendor will not offer any more extensions.

A SAN is a collection of interconnected hard disk drives with an intelligent controller. It is connected to a telecommunications network; stores data generated by computer users on the network, makes the data available for retrieval on demand, and helps prevent data loss. The new SAN, like the device it is replacing, will be used to store the data of the DMH Data Warehouse. The DMH Data Warehouse is used for clinical, financial, administrative and legal reporting. Examples of reports generated to meet various mandates include: Certified Public Expenditure (CPE), Mental Health Services Act (MHSA) and Full Service Partnership (FSP) clinical outcomes, Client and Service Information (CSI) System, and Katie A. Panel reports. The SAN will also be used to expand the server virtualization cost savings effort and will have a five (5) year warranty that includes yearly preventive maintenance.

Implementation of Strategic Goals

The recommended action supports the County's Strategic Plan Goal 1, Operational Effectiveness.

FISCAL IMPACT/FINANCING

The total projected one-time cost for the purchase of the SAN equipment components and installation services will not exceed \$465,000 and will be funded with Sales Tax Realignment Revenue. Additional detail comprising the total equipment cost is shown in Attachment I. Sufficient appropriation for the purchase of the SAN is included in DMH's FY 2011-12 Final Adopted Budget.

There is no net County cost impact associated with the recommended actions.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

This request complies with the County Equipment Policy that your Board approved on October 16, 2001. This policy requires departments to obtain your Board's approval to purchase or finance equipment with a unit cost of \$250,000 or greater.

The County's Chief Information Officer recommends approval of this request (CIO Analysis attached). The Chief Executive Office has been advised of the recommended actions.

CONTRACTING PROCESS

This is a commodity purchase under the statutory authority of the County Purchasing Agent. The purchase will be requisitioned through and accomplished by the Purchasing

The Honorable Board of Supervisors
May 15, 2012
Page 3

Agent in accordance with the County's purchasing policies and procedures, established by ISD.

On November 9, 2010, DMH obtained your Board's approval for a similar purchase. This purchase was for the replacement of an obsolete SAN that stores production data created by DMH staff, including user generated files and e-mail messages. The SAN is also used for backup, recovery and e-discovery.

IMPACT ON CURRENT SERVICES

If the current SAN is not replaced, it will fail at some point resulting in loss of critical data and DMH will not have the capacity to continue virtualizing servers. Modern health services delivery organizations are heavily data enabled. To the extent that we effectively manage and protect essential operational data, we protect DMH's ability to effectively serve our clients and the County.

Respectfully submitted,

Marvin J. Southard, D.S.W.
Director

MJS:MM:RK:RG

Enclosures

c: Chief Executive Officer
County Counsel
Chief Information Officer
Executive Officer, Board of Supervisors
Chairperson, Mental Health Commission
Director, Internal Services Department

SAN BL/V5 3/19/12