



County of Los Angeles
**CHIEF EXECUTIVE OFFICE
OPERATIONS CLUSTER**

WILLIAM T FUJIOKA
Chief Executive Officer

DATE: October 3, 2013
TIME: 1:00 p.m.
LOCATION: Kenneth Hahn Hall of Administration, Room 830

AGENDA

Members of the Public may address the Operations Cluster on any agenda item by submitting a written request prior to the meeting.
Three (3) minutes are allowed for each item.

1. Call to order – Santos H. Kreimann
 - A) **Upcoming IT Items**
CIO – Richard Sanchez or designee
 - B) **MARS Presentation**
A-C – Wendy Watanabe or designee
 - C) **eCAPS/eHR Update**
A-C – Wendy Watanabe or designee
2. Public Comment
3. Adjournment

Board IT Agenda Items

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
TTC	Amendment 3 with Wausau Financial Systems for Remittance Processing and Document Management System Maintenance and Support	This is a request to approve a sole source Amendment to an Existing Agreement with Wausau Financial Systems for continued maintenance and support for its Remittance Processing and Document Management System, which TTC implemented in August 2000. Funding Source: TTC FY 2013-14 Operating Budget Existing Agreement: 75985	\$1.9 M	Operations	One year with 4 optional one-year extensions	10/8/2013
DCFS	Sole Source Agreement with SAS, Inc.	SAS, Inc. to provide consultants to pilot the Advanced Analytics Data Mining project to be used to estimate children at risk and to improve child welfare operations within the department. The proposed pilot would involve DCFS providing to SAS, Inc. three years of de-identified historical data from the existing data structures. SAS, Inc., would link data across the systems and apply its analytic data mining capabilities to identify when certain cases should have merited closer attention. Funding Source: DCFS FY 2013-14 Operating Budget (NCC) Existing Agreement: N/A	\$99,000	Children & Families Well-being	1 year	10/8/2013
DHS	Agreement with NetScout Systems	Approval of Agreement with NetScout Systems, Inc. for purchase of Hardware, Software and Maintenance & Support Services Funding Source: DHS FY 2013-14 Operating Budget Existing Agreement: N/A	\$530,949	Health & Mental Health Services	3 years (Nov. 13, 2013 - Nov. 12, 2016)	10/15/2013
DHS	Agreement for Web-based eConsult System and related services between County and SafetyNetConnect	Agreement for development of eConsult software for DHS ACN and SafetyNetConnect. Funding Source: DHS FY 2013-14 Operating Budget Existing Agreement: N/A	\$4.98M	Health & Mental Health Services	4 years	10/29/2013
DHS	Amendment 2 to Agreement with University HealthSystem Consortium (UHC)	Extends existing term for 6 months, commencing January 1, 2014, to continue using the existing Patient Safety Net system (PSN) while coordinating the successful implementation and adoption of Safety Intelligence (SI), the successor software platform. Funding Source: Departmental FY 2013-14 final budget Existing Agreement: H-701781	\$56,000	Health & Mental Health Services	6 months (Jan. 1, 2014 - Jun. 30, 2014)	11/5/2013

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
CIO	Amendment No. 2 to MSA 77036 with EMC Corporation	Increase the annual contract amount from \$3,500,000 to \$6,000,000	\$6,000,000	Operations	N/A	11/12/2013
CIO	Los Angeles Region Imagery Acquisition Consortium (LAR-IAC) 4 Agreement	Agreement to acquire digital aerial data for County and participating agencies. Funding Sources: ITF, County Dept Operating Budgets, and Participating Cities & Agencies Existing Agreement: LAR-IAC 3	\$4M (Est.)	Operations	3 years, with 9 optional years	11/12/2013
CIO/CEO/DHS/DMH & DCFS	Countywide Master Data Management (CWMDM)	Implement a Master Data Management solution for the entire County, to include: 1. Development and maintenance of a catalog of enterprise data objects. (Data entities, Authoritative sources, Attributes, Values, Access control and policies). 2. Development and maintenance of a catalog of existing system interfaces. 3. Development of policies for enterprise information management. 4. Building of an Enabling Infrastructure (shared service) for enterprise information management, including Master Data Management; Enterprise Messaging and Service Bus; and Data Analytics. Funding Source: ITF, CEO IT Fund, and PIF Existing Agreement: N/A	TBD	Operations	TBD	12/3/2013
CIO/LASD/FIRE/OEM	Extension of AlertLA Agreement with 21st Century Communications	1. Request one-year extension for AlertLA Mass Notification System with 21st Century Communications System. 2. Develop new RFP Approx. Board Date: TBD Funding Source: ITF Existing Agreement: 76945	N/A	Operations, Public Safety	1 year	
LASD	Multimodal Biometric Identification System (MBIS)	Development of an automated biometric identification system to replace current Cogent system. Approx. Board Date: TBD Funding Source: RAND Board Existing Agreement: N/A	TBD	Public Safety	TBD	

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
DPW	Contract for Alamitos Barrier Project and Dominguez Gap Barrier Project Telemetry System Maintenance Services	<p>Contract for Alamitos Barrier Project & Dominguez Gap Barrier Project Telemetry System Maintenance Services.</p> <ul style="list-style-type: none"> • Background: The Dominguez Gap and Alamitos Barriers are seawater barriers that are designed to inject freshwater into underground aquifers to create protective pressure ridges and prevent seawater from contaminating groundwater supplies. Portions of the Dominguez Gap and Alamitos Barriers are outfitted with Supervisory Control and Data Acquisition (SCADA) systems that enable operators to remotely monitor conditions and control equipment through COTS user interfaces. Other portions of the barrier systems are manually operated. • Scope: Inspection, maintenance, as-needed repairs, including software configuration and re-programming, and the integration of the manual segments into the automated systems. Note: the Dominguez Gap and Alamitos Barrier systems will remain separate. <p>Approx. Board Date: TBD Funding Source: Flood Fund (No County General funds) Existing Agreement: N/A</p>	\$600,000 per year for up to 5 years	Community & Municipal Services	1 year, with four 1-year option extensions	
CIO	Use of ITF for Enterprise IT Security and Privacy Awareness Training Software	<p>Use of ITF to acquire and implement the enterprise IT Security and Privacy Awareness training content for use in the County's Learning Net.</p> <p>Approx. Board Date: TBD Funding Source: ITF Existing Agreement: N/A</p>	\$240,000	Operations	N/A	

Mileage Authorization Reimbursement System (MARS)

Status Report

As of August 19, 2013

Production Status

- Live since October 2012
- Nine (9) County Departments are fully implemented:
 - Auditor-Controller
 - Chief Executive Office
 - Chief Information Office
 - Children and Family Service
 - Grand Jury
 - Parks and Recreation
 - Public Social Services
 - Public Works
 - Superior Court / County Clerk

Employees

- 24,236 employees of the estimated 37,982 Permittees (64%) are enrolled in MARS

MARS Usage

- 174,156 total trips recorded
- 28,381 claims submitted
- 7,699,025 miles reported
- \$4,078,931 for cumulative mileage reimbursement since MARS inception
- \$46,845 for parking reimbursement
- The 9 Departments Implemented on MARS accounted for 56% of the County's mileage expenditures in FY 2013

Seven (7) Departments with Implementation Plan

- Agriculture Commission/Weights & Measures
- Board of Supervisors
- Internal Service Department
- Probation
- Public Health
- Regional Planning
- Treasurer / Tax Collector

Remaining Department Codes to Implement (31) – See Attached

In Spring of 2013, the MARS system won a National Association of Counties (NACo) "Best of California" Award under the *Excellence in Public Sector IT* category.

Countywide Rollout Pipeline
As of August 19, 2013

Dept Code	Department	Mileage Permitees	Status	GO Live Date	GO Live Users*
AD	Alternate Public Defender	131	Rollout Plan in Development (SSD)		
AR	Museum Of Art		Rollout Plan in Development (SSD)		
AN	Animal Care And Control	129	Rollout Plan in Development (SSD)		
AO	Chief Executive Office	272	Implemented	5/1/2013	272
AS	Assessor	805	Target Date 1/1/2014		
AU	Auditor Controller	488	Implemented	10/1/2012	488
AW	Agric Comm/Wts & Measures	191	Scheduled Rollout Date 1/1/2014		
BH	Beaches & Harbors	68	Rollout Plan in Development (SSD)		
BS	Board Of Supervisors	131	Scheduled Rollout Date 10/1/2013		
CA	Consumer Affairs	36	Rollout Plan in Development (SSD)		
CC	County Counsel	305	Rollout Plan in Development (SSD)		
CD	Child Support Services	295	Meeting Set for 9-13-2013		
CH	Children's Family Services	69	Implemented	3/1/2013	67/91
CS	Community and Senior Services	371	Rollout Plan in Development		
DA	District Attorney	573	Scheduled Rollout Date 10/1/2013		
FR	Fire Department	100			
G	Grand Jury		Implemented	3/1/2013	
HG	Northeast Cluster (LAC+USC)	32	By 6/30/14		
HH	Coastal Cluster (Harbor/UCLA MC)	71	By 6/30/14		
HJ	Juvenile Court Health Services	29	By 6/30/14		
HM	Human Resources Dept	218	Scheduled Rollout 1/1/2014		
HO	San Fernando Valley Cluster (Olive View/UCLA MC)	378	By 6/30/14		
HP	Office Of Managed Care	53	By 6/30/14		
HR	South/West Network Hospital	55	By 6/30/14		
HS	Health Services Excludes Hospitals	427	By 6/30/14		
I	Operating and Maintenance	2	Implemented	3/1/2013	
IS	Internal Services Dept	697	Scheduled Rollout 09/1/2013		
ME	Department Of Coroner	53	Rollout Plan in Development (SSD)		
MH	Mental Health	2192	Implementation Date Under Discussion		
MV	Military & Vets Affairs	8	Rollout Plan in Development (SSD)		
NH	Museum Of Natural History	2	Rollout Plan in Development (SSD)		
PB	Probation Department	1949	By 6/30/14		
PD	Public Defender	618	Rollout Plan in Development (SSD)		
PG	Substance Abuse Prevention and Control	45	Rollout Plan in Development (SSD)		
PH	Public Health Programs	1513	By 6/30/14		
PK	Parks, Recreation Department	77	Implemented	3/1/2013	
PL	Public Library	687	Rollout Plan in Development (SSD)		
PP	Office of AIDS Programs & Policy	69	By 6/30/14		
PR	Antelope Valley Rehabilitation Center	18	By 6/30/14		
PS	Children's Medical Services	347	By 6/30/14		
PW	Public Works Department	12	Implemented	7/1/2013	
RP	Regional Planning Department	118	Scheduled Rollout 9/3/2013		
RR	Registrar Recorder	11	Rollout Plan in Development (SSD)		
SC	Shrine/Courthouse/County Clerk	19	Implemented	7/1/2013	19
SH	Sheriff	909	Target Date 1/1/2014		
SS	Public Social Services Dept	10	Implemented	2/1/2013	10/10
TT	Treasurer & Tax Collector	110	Scheduled Rollout 9/1/2013		
Total		37982			24238

% Complete 64%

Implemented

Scheduled

SSD= Shared Services Client Department

MARS ROLLOUT PIPELINE

Sept Internal Services Department
Treasure Tax
Regional Planning

October District Attorney
Board of Supervisors

January Human Resources-DHR