



County of Los Angeles
**CHIEF EXECUTIVE OFFICE
OPERATIONS CLUSTER**

WILLIAM T FUJIOKA
Chief Executive Officer

DATE: October 10, 2013
TIME: 1:00 p.m.
LOCATION: Kenneth Hahn Hall of Administration, Room 830

AGENDA

Members of the Public may address the Operations Cluster on any agenda item by submitting a written request prior to the meeting.
Three (3) minutes are allowed for each item.

1. Call to order – Santos H. Kreimann
 - A) **Board Letter – HEARING ON OPTIONAL SPECIAL EXHIBITION FEES, PARKING FEES AT NATURAL HISTORY MUSEUM OF LOS ANGELES COUNTY AND PAGE MUSEUM AT LA BREA TAR PITS**
NHM – Jane G. Pisano or designee
 - B) **Board Letter – APPROVAL OF AMENDMENT TO EXTEND AGREEMENT WITH UNIVERSITY HEALTH SYSTEM CONSORTIUM FOR PATIENT SAFETY NET SYSTEM**
DHS/CIO – Mitchell H. Katz and Richard Sanchez or designee(s)
2. Public Comment

NOTICE OF CLOSED SESSION

CS-1 CONFERENCE WITH LEGAL COUNSEL - ANTICIPATED LITIGATION
(Paragraph (2) of subdivision (d) of Government Code Section 54956.9)
Significant exposure to litigation (one case)

3. Adjournment



November 12, 2013

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 Temple Street
Los Angeles, CA 90012

Natural History Museum
of Los Angeles County
900 Exposition Boulevard
Los Angeles, CA 90007

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Dr. Jane G. Pisano
President and Director

Dear Supervisors:

**HEARING ON OPTIONAL SPECIAL EXHIBITION FEES, PARKING FEES AT
NATURAL HISTORY MUSEUM OF LOS ANGELES COUNTY AND PAGE
MUSEUM AT LA BREA TAR PITS
(SECOND AND THRID DISTRICTS) (3 VOTES)**

SUBJECT

Approval of the Natural History Museum's request to charge an optional special exhibition fee and to increase parking rates at Museum facilities to defray increasing costs for enhanced exhibition and education programs.

IT IS RECOMMENDED THAT YOUR BOARD AFTER PUBLIC HEARING:

- 1) Approve an optional special exhibition fee up to \$25, effective upon Board approval. Admission fees to all other current exhibitions and gardens remain the same as the Board of Supervisors approved in May 2011.
- 2) Approve an increase in the parking fee at the Natural History Museum Car Park from \$8 to \$10, upon Board approval, to bring it into alignment with parking fees charged at the adjoining State of California parking lots in Exposition Park.
- 3) Approve an option to increase the parking fee at the Page Museum (currently \$7-\$9) to \$10 to align with parking fees charged at the neighboring Los Angeles County Museum of Art.

PURPOSE /JUSTIFICATION OF RECOMMENDED ACTION

To raise optional fees for special exhibitions to current market levels competitive with similar organizations (see attachment). To raise sufficient revenue to cover costs associated with bringing engaging exhibitions to Los Angeles County for residents to enjoy. To generate additional revenue by raising parking fees to the same level as nearby parking facilities.

Over the last 10 years, the costs associated with bringing high-quality special exhibitions to Los Angeles or developing temporary exhibitions from our own collections have increased dramatically. The Natural History Museum has a rich history of bringing memorable special exhibitions to Los Angeles residents over the years, as well as developing our own engaging special exhibitions.

The proposed optional fees will ensure that the Natural History Museum will be able to continue to provide important free or subsidized admission for thousands of school children as well as adults, senior citizens and under-served community members.

We will be seeking partnerships and sponsorships so that subsidized tickets can be made available to low-income families in Los Angeles County. Membership packages will also be available offering discounts or free admission throughout the year and to special exhibitions. These membership packages and other special offers will be promoted on our website, in advertising, social media and public relations to reach the largest possible audience.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommended action is consistent with the County Strategic Plan Goals of Service Excellence and Fiscal Responsibility as the special exhibitions will 1) provide the public with affordable access to quality museum exhibitions, and 2) further public/private partnerships with Los Angeles County.

FISCAL IMPACT/FINANCING

There will be no fiscal impact to the County. All admission and parking fees are retained by the Natural History Museum Foundation to support exhibitions and education programs of the Natural History Museum. This action does not affect net County costs.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Section 5120 of the Public Resources Code allows your Board to exercise any power necessary and proper to promote the objects and purposes of the Natural History Museum.

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A public hearing is required pursuant to Government Code Section 66018 prior to the approval of new fees.

A Notice of Public Hearing was published by the Executive Office in accordance with Section 6062a, as required by Section 66018 of the Government Code.

With regard to fees imposed by local government, Proposition 26 amends Article XIII C of the California Constitution (Proposition 218), to provide that any charge by a local government is deemed to be a tax, unless the charges qualify for one or more of the seven expressly enumerated exceptions. Charges imposed for entrance to and use of local government property are a specific exception. Therefore, the proposed increases in admission and parking fees are not impacted by Proposition 26

ENVIRONMENTAL DOCUMENTATION

The approval of special exhibition and increased parking fees is not a project subject to the California Environmental Quality Act (CEQA).

IMPACT ON PROGRAMS

These recommendations will ensure that the Natural History Museum and Page Museum can continue to bring world-class engaging exhibitions to Los Angeles County allowing residents to view the wonders of the natural and cultural worlds.

Respectfully submitted,

Jane G. Pisano
Director

Attachment

JGP:CW:mg

c: Executive Office, Board of Supervisors
Chief Executive Office
County Counsel
Auditor-Controller
Natural History Museum Foundation

Competitive / Comparable Pricing and Combination Pricing

	General Admission		Special Exhibit		Admission & Special Exhibit	
	Adult	Child	Adult	Child	Combo Adult	Combo Child
LACMA						
Tim Burton (2012)	\$15.00	Free	\$5.00	Free	\$20.00	Free
James Turrell (2013)	\$15.00	Free	\$10.00	Free	\$25.00	Free
BOWERS MUSEUM *						
Secrets of Silk Road (2010)	\$15.00	Free	\$20.00	\$18.00	\$20.00	\$18.00
Gods & Gifts: Vatican Ethnological Collection (2013)	\$15.00	Free	\$15.00	\$12.00	\$17.00	\$12.00
CALIFORNIA SCIENCE CENTER						
Cleopatra (2013)	Free	Free	\$19.75	\$12.75	\$19.75	\$12.75
IMAX and Cleopatra (2013)	Free	Free	\$26.00	\$16.25	\$26.00	\$16.25
AQUARIUM OF THE PACIFIC (2013)						
	\$25.95	\$14.95	\$7.05 - \$34.00	\$6.05 - \$25.00	\$33.00 - \$59.95	\$21.00 - \$39.95
AMERICAN NATURAL HISTORY MUSEUM in NY **						
Traveling the Silk Road (2010)	\$14.00	\$8.00	\$16.00	\$9.00	\$24.00	\$14.00
Current Prices	\$22.00	\$12.50	\$5.00	\$3.50	\$27.00	\$16.00
FIELD MUSEUM in Chicago ***						
Creatures of Light (2013)	\$15.00	\$10.00	\$8.00	\$6.00	\$23.00	\$16.00

*For Silk Road exhibit at Bowers Museum, admission was free for children under 6 yrs.

**Prices for ANHM are suggested prices. Should you wish to pay less than the suggested Museum admission price you may do so by purchasing tickets at any admissions desk. If you wish to purchase Plus One tickets, you may do so by purchasing tickets at any admissions desk at the Museum and by adding \$25 per adult, \$13.50 per child to the amount you wish to pay for general admission.

*** On discount days (free admission), the Field Museum charges \$11 adult and \$8 child for special exhibitions.

~~October 29, 2013~~ November 5, 2013

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**APPROVAL OF AMENDMENT TO EXTEND AGREEMENT WITH UNIVERSITY
HEALTHSYSTEM CONSORTIUM FOR PATIENT SAFETY NET SYSTEM
(ALL SUPERVISORIAL DISTRICTS)
(3 VOTES)**

CIO RECOMMENDATION: APPROVE []

SUBJECT

Request approval of an Amendment to extend the term for six months and to increase the maximum contract obligation of an Agreement with the University HealthSystem Consortium for continued access to a web-based incident reporting system for the Department of Health Services and the Department of Public Health.

IT IS RECOMMENDED THAT THE BOARD:

Authorize the Director of Health Services, or his designee, to execute Amendment No. 2 to Agreement H-701781 with the University HealthSystem Consortium (UHC), effective upon Board approval, to extend the Agreement term for six months commencing on January 1, 2014 for continued use of the Patient Safety Net (PSN) system and to increase the maximum contract obligation by \$56,000 for the six month extended term.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

Approval of the recommendation will authorize the Director to execute Amendment No. 2, substantially similar to Exhibit I, to the existing Agreement No. H-701781 with UHC to extend the term for six months, commencing on January 1, 2014. The current Agreement expires on December 31, 2013. The term extension is necessary in order to allow Department of Health Services (DHS) and Department of Public Health (DPH) to continue using the existing PSN system while providing sufficient time and resources to coordinate the successful implementation and adoption of Safety Intelligence (SI), the successor software platform. DHS anticipates it will return to the Board in December 2013, to award the successor agreement with UHC for SI. The successor agreement will run parallel to the current Agreement for a period of time, while DHS and DPH implement the successor platform.

The PSN system is a hosted and secure web-based incident reporting system that documents safety events and monitors safety performance, provides immediate notice of all reported adverse events and unsafe conditions to DHS and DPH management for review, follow-up and the implementation of corrective action. Continued access to PSN will provide ongoing identification and management of patient, visitor, and staff safety issues and will ensure DHS complies with the Joint Commission on Accreditation of Healthcare Organization's National Patient Safety Goals. This platform will also provide the Departments with the necessary tools to implement proactive risk management and mitigation strategies and offer appropriate remedies to unsafe events at County facilities. This platform includes a notification system of all reported adverse events and unsafe conditions for Departments' management for review, investigation and implementation of appropriate corrective action.

The successor system, SI, is intended to be adopted by other County Departments that provide medical services, including the Departments of Public Health and Mental Health, as well as the Sheriff's and Fire Departments. It is expected that these County Departments will adopt SI which will entail configuration of a hosting infrastructure, application support and additional customizations for each Department by UHC.

Implementation of Strategic Plan Goals

The recommended action supports Goal 1 – Operational Effectiveness and Goal 3 – Integrated Services Delivery of the County's Strategic Plan.

FISCAL IMPACT/FINANCING

The Amendment increases the County's maximum contract sum by \$56,000 for the period between January 1, 2014 through June 30, 2014.

Funding is included in DHS' Fiscal Year 2013-14 Final Budget.

All of these costs will be offset by Patron Equity Credits (PECs). DHS and DPH have accrued PECs, which are available to DHS to offset other charges, through the Departments' participation in UHC's group purchasing organization (GPO). These credits are awarded to DHS and DPH based on their purchase of commodities through UHC agreements and can be used to purchase services from Global Healthcare Exchange (GHX). Both DHS and DPH will utilize PECs to fund these services during the extension period.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On November 8, 2005, your Board approved Agreement No. H-701781 (Agreement) with University HealthSystem Consortium (UHC) for DHS to access PSN services for a three year term effective January 1, 2006 through December 31, 2008. PSN is a proprietary and real-time event reporting system that documents and registers all adverse incidents, "near misses" and unsafe conditions that involve patients and visitors

at DHS facilities, including LAC+USC Healthcare Network, Olive View-UCLA and Harbor-UCLA Medical Centers, Martin Luther King, Jr. Multi-Service Ambulatory Care Center, Rancho Los Amigos National Rehabilitation Center, High Desert Health System, and the Comprehensive Health Centers and Health Centers. All Public Health clinics also currently have access to the PSN system.

On December 9, 2008, your Board approved Amendment No. 1 to the Agreement to extend the agreement term for an additional five years through December 31, 2013. In November 2005, DHS partnered with UHC to provide services for a web-based electronic adverse event reporting system. This program was expanded on January 26, 2010, when the DHS designated UHC as the Department's Patient Safety Organization (PSO) for all of its medical centers and two multi-service ambulatory care centers in order to receive the benefits provided by the 2005 Patient Safety Act in February 2010. The Patient Safety Act authorized the creation of Patient Safety Organizations (PSOs) to improve the quality and safety of U.S. health care delivery. These organizations provide an avenue for clinicians and health care organizations to voluntarily report and share quality and patient safety information without fear of legal discovery.

DHS also has contracted services with UHC for the provision of mandatory quality data reporting to the Joint Commission and federal government, and also for supply chain group purchasing. As part of the supply chain contract, DHS and Public Health receive purchasing credits that can be applied towards the purchase of Safety Intelligence services. Furthermore, because of the existing larger contracts with UHC for the above services, County enjoys a considerable discount on fees for Safety Intelligence services that would not be available from an outside vendor.

County Counsel has approved the Amendment (Exhibit I) as to form. The County's Chief Information Office concurs with the Department's recommendation and the CIO Analysis is attached (Attachment A).

CONTRACTING PROCESS

The current Agreement was determined to be sole source because UHC is the owner of the proprietary software that constitutes the system and PSN is an application service provider model which will save DHS and DPH programming modification, database management, and support costs. UHC is uniquely qualified because of its existing business relationship with DHS and DPH as the sole provider of clinical performance and benchmarking system. In addition, a key benefit of the PSN is that it enables DHS and DPH to compare data with aggregated summaries from other LBHC participating organizations for benchmarking and identifying areas of concern. In accessing this member-exclusive service, DHS and DPH will be able to maximize the relationship between clinical benchmarking and event reporting and maintain consistency with the existing benchmarking consortium.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The Honorable Board of Supervisors

~~October 29, 2013~~ *November 5, 2013*

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Approval of the recommendations will enable DHS and DPH to continue reporting adverse events and unsafe conditions for the implementation of corrective action.

Respectfully submitted,

Reviewed by:

Mitchell H. Katz, M.D.
Director

Richard Sanchez
Chief Information Officer

MHK:jl

Enclosures (2)

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Chief Information Office
Department of Public Health

DRAFT