



County of Los Angeles
**CHIEF EXECUTIVE OFFICE
OPERATIONS CLUSTER**

WILLIAM T FUJIOKA
Chief Executive Officer

DATE: October 30, 2014
TIME: 1:00 p.m.
LOCATION: Kenneth Hahn Hall of Administration, Room 830

AGENDA

Members of the Public may address the Operations Cluster on any agenda item by submitting a written request prior to the meeting.
Three (3) minutes are allowed for each item.

1. Call to order – Santos H. Kreimann
- A) **Board Letter – APPROVAL OF AMENDMENTS TO AGREEMENT WITH NETSCOUT SYSTEMS, INC. AND PHILIPS HEALTHCARE**
DHS – Mitchell H. Katz or designee
- B) **Board Letter – REQUEST TO APPROVE AMENDMENT NO. ONE TO CONTRACT NO. 11-012-01 WITH NATIONAL COUNCIL ON CRIME AND DELINQUENCY AND FOR DELEGATED AUTHORITY TO EXERCISE RENEWAL OPTIONS**
DCFS/CIO – Philip Browning and Richard Sanchez or designee(s)
- C) **Board Letter – RECOMMENDATION TO AUTHORIZE THE EXECUTION OF AMENDMENT NO. 16 TO THE LOS ANGELES ELIGIBILITY, AUTOMATION DETERMINATION, EVALUATION AND REPORTING SYSTEM INFORMATION TECHNOLOGY AGREEMENT WITH UNISYS CORPORATION**
DPSS/CIO – Sheryl Spiller and Richard Sanchez or designee(s)
- D) **Board Letter – ACCEPT FUNDING FROM THE CALIFORNIA PUBLIC UTILITIES COMMISSION FOR CALENDAR YEAR 2015 TO CONTINUE TWO ENERGY PROGRAMS CURRENTLY ADMINISTERED BY THE COUNTY, AUTHORIZE IMPLEMENTATION OF A LOCAL WORKER HIRING PROGRAM FOR ENERGY PROJECTS IN COUNTY FACILITIES, AND APPROVE APPROPRIATION ADJUSTMENT**
ISD – Jim Jones or designee

CONTINUED ON PAGE 2

E) Board Letter – REQUEST AUTHORIZATION TO USE INFORMATION TECHNOLOGY FUNDS AND TO EXECUTE A WORK ORDER FOR CONSULTING SERVICES TO DEVELOP A DATA CENTER CONSOLIDATION STRATEGY

CIO – Richard Sanchez or designee

F) Update on Motion of Transfer of Office of Small Business

CEO Budget – Gevork Simdjian or designee

2. Public Comment

3. Adjournment

November 18, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**APPROVAL OF AMENDMENTS TO AGREEMENTS WITH
NETSCOUT SYSTEMS, INC. AND PHILIPS HEALTHCARE
(ALL DISTRICTS)
(3 VOTES)**

CIO RECOMMENDATION: APPROVE [x]

SUBJECT

Approval of amendments to two Agreements; 1) Netscout Systems, Inc. to increase the maximum obligation to procure an upgrade to existing hardware and software installed to monitor enterprise network telecommunications and applications in the Department of Health Services and 2) Philip Healthcare to increase the maximum obligation to procure an upgrade to patient monitoring systems for the Bio-Medical Device Integration at various Facilities to the Online Real-Time Centralized Health Information Database.

IT IS RECOMMENDED THAT THE BOARD:

1. Authorize the Director of Health Services (Director), or his designee, to execute an Amendment to Agreement No. H-705889 with Netscout Systems, Inc. (Netscout), effective upon Board approval to increase the maximum obligation of the Agreement by \$641,260 for the current contract year and subsequent contract year to procure an upgrade to the current system and to provide maintenance and support services.
2. Authorize the Director of Health Services (Director), or his designee, to execute an Amendment to Agreement No. H-701585 with Philips Healthcare (Philips), effective upon Board approval to increase the maximum obligation of the Agreement by \$2,467,138 for current and subsequent contract year period to pay to procure an upgrade to patient monitoring system for successful of the Biomedical Device Integration (BMDI) with the Online Real-time Centralized Health Information Database (ORCHID) at the Facilities listed on Attachment B.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

Netscout

Approval of the first recommendation will allow the Director, or his designee, to execute an Amendment to the current Agreement with Netscout to upgrade existing hardware and software for the data centers at LAC+USC Medical Center (LAC+USC MC) and Martin Luther King, Jr. Outpatient Center (MLK-OC). Netscout products at the data center will support DHS on an enterprise wide bases for all network data monitoring to significantly reduce and prevent disruption to ORCHID and all other applications and systems that support patient care.

Netscout provides a suite of technologies that monitor critical network infrastructure links, applications and servers while simultaneously delivering a correlated view from Department of Health Services (DHS) Enterprise Data Centers in LAC+USC MC and MLK-OC. Netscout is used to monitor DHS network infrastructure at DHS facilities that support patient care systems and applications such as ORCHID, mammography, Quadramed Affinity, X-ray, CareFusion Pyxis, Picture Archiving and Communication System (PACS), Enterprise Patient Data Repository, Micro Medics Formulary Advisory, VisualDX and others, and to troubleshoot any network traffic between LAC+USC MC and MLK-OC enterprise data centers. Netscout provides detailed views of all data center bandwidth usage, historical data, view user application experience, detects network data anomalies, and monitor network traffic flow. When switches, routers, servers or applications require troubleshooting, Netscout alerts engineers to proactively prevent network congestion and outages by diverting network traffic, which is critical to patient care. Statistical and data trends are also collected to be analyzed by network operations team for intelligent and engineered capacity planning.

Philips

Approval of the second recommendation will allow the Director, or his designee, to execute an Amendment to the current Agreement with Philips for one time funding of patient monitoring system BMDI to ORCHID. DHS is in the process of implementing the Electronic Health Records System, known as ORCHID, using Cerner Millennium. Due to age and incompatibility of existing systems, DHS must purchase upgraded hardware and software in the DHS facilities listed on Attachment B to accommodate the interface of the new system requirements for Philips patient monitoring systems. Philips agreed to a thirty-one percent (31%) discount in all hardware and software prices to upgrade patient monitoring system for the BMDI.

Philips' patient monitoring systems are critical to patient care by monitoring expanded, real-time view of patients' vital signs such as Electronic Cardio Graph (ECG), blood pressure, and oxygen levels in the Emergency Room, Intensive Care Unit, step-down units, recovery, surgery, anesthesia and other departments. DHS, working with Philips, has identified outdated patient monitors, servers, central stations, client servers, and

patient links at various DHS facilities that are not compatible with ORCHID due to lack of necessary ports or having older versions of software. In addition, servers and central stations at LAC+USC MC have reached end of life (EOL) and are no longer supported by Philips. BMDI needs to proceed immediately to ensure that each facility's patient monitoring systems are fully interfaced, tested, and functional with ORCHID by each facility's go-live date to prevent any disruption to patient care.

Implementation of Strategic Plan Goals

The recommended actions support Goal 1, Operational Effectiveness/Fiscal Sustainability, and Goal 3, Integrated Services Delivery, of the County's Strategic Plan.

FISCAL IMPACT/FINANCING

The increased maximum obligation of the Agreement with Netscout is \$641,260 the current contract year and subsequent year.

The increased maximum obligation of the Agreement with Philips is \$2,467,138 for the current and subsequent contract year.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Netscout

On October 15, 2013, the Board approved the current Agreement with Netscout, who is the Original Equipment Manufacturer (OEM), as a Purchase Order (PO) conversion to provide equipment maintenance and support services. Netscout monitors network traffic statistics and does not have access to patient data.

Philips

On October 18, 2005, the Board approved the current Agreement with Philips, who is the OEM, as PO conversion to provide equipment maintenance and support services.

Subsequent amendments approved by the Board extended the Agreement through December 31, 2019 and through a name change amendment, Philips Medical Systems, Inc. was changed to Philips Healthcare.

ORCHID went live at Harbor UCLA Medical Center (H-UCLA) on November 1, 2014. On December 3, 2013, Board approved a delegated authority to the Director, or his designee, to amend and correspondingly increase Agreement amount to facilitate the integration with ORCHID. That delegation was used to amend the Philips Agreement to pay for the costs for H-UCLA's BMDI. Olive View UCLA Medical Center (OV-UCLA MC) will be the last facility to go live and the BMDI will be handled via a PO through the Internal Services Department (ISD) as it is primarily a commodity purchase which is under ISD's authority as the County's Purchasing Agent.

County Counsel has approved Exhibit I and II as to form. The Chief Information Officer (CIO) concurs with the Department's recommendation and the CIO analysis is included as Attachment A.

CONTRACTING PROCESS

None

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommendations will ensure DHS can provide uninterrupted critical patient-care data, patient application services, medical record keeping, and DHS enterprise communication; and will minimize clinical disruption during the ORCHID integration process and allow DHS to obtain ongoing critical equipment maintenance and repair services for facility operations.

Respectfully submitted,

Mitchell H. Katz, M.D.
Director

MHK:RS:al

Enclosures (2)

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors



County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020
(213) 351-5602

PHILIP L. BROWNING
Director

FESIA A. DAVENPORT
Chief Deputy Director

Board of Supervisors

GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

November 18, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**REQUEST TO APPROVE AMENDMENT NUMBER ONE TO
CONTRACT NUMBER 11-012-01 WITH NATIONAL COUNCIL ON CRIME AND
DELINQUENCY AND FOR DELEGATED AUTHORITY TO EXERCISE RENEWAL OPTIONS
(ALL SUPERVISORIAL DISTRICTS) (3 VOTES)**

**CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ()
DISAPPROVE ()**

SUBJECT

The Department of Children and Family Services (DCFS) seeks to amend Contract Number 11-012-01 with National Council on Crime and Delinquency (NCCD) to extend for one year, with the option to extend for two additional one-year periods by written notice. The extension will allow DCFS to continue to obtain the support and services needed to access the SafeMeasures reporting services to monitor staff compliance and trends and to maintain Structured Decision Making (SDM) fidelity.

IT IS RECOMMENDED THAT THE BOARD:

1. Approve and instruct the Chairman to sign Amendment Number One (Attachment II) to Contract Number 11-012-01, to continue to obtain the SafeMeasures subscription and SDM support services and to extend the term of the contract for one year, effective January 1, 2015 through December 31, 2015, with an option to extend for two one-year renewal periods through December 31, 2017. The annual Maximum Contract Sum is \$171,018, to be financed using 36 percent Federal Title IV-E funds, 33 percent State funds, and 31 percent Net County Cost (NCC) funds. The Maximum Sum if all option

periods are exercised is \$513,054; to be financed using 36 percent Federal Title IV-E funds, 33 percent State Funds, and 31 percent NCC funds.

2. Delegate authority to the Director, or his designee, to exercise up to two one-year options to extend the Contract by written notice contingent upon: (a) the availability of funding; (b) approval by County Counsel and the CEO; and (c) the Director of DCFS notifies in writing within 10 working days the Board of Supervisors and the CEO that the renewal option has been exercised.
3. Delegate authority to the Director, or his designee, to amend the Contract to increase or decrease the Maximum Annual Contract Sum by no more than 10 percent per year during the term of the Contract commensurate with an increase or decrease in services. This delegated authority is contingent upon: (a) availability of funding; and (b) approval by County Counsel and the CEO.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The current Contract with NCCD will expire on December 31, 2014. The recommended actions will ensure the continued subscription of the SafeMeasures application and on-going SDM application support. The initial extension period of this Amendment is January 1, 2015 through December 31, 2015. The two renewal extension periods are January 1, 2016 through December 31, 2016; and January 1, 2017 through December 31, 2017.

NCCD is the State of California approved vendor and sole proprietor of the SafeMeasures and SDM applications. The SafeMeasures subscription renewal continues to provide the County of Los Angeles (County) access to a valuable online reporting service. There is no other data reporting system with similar capabilities and features that incorporates Child Welfare Services/Case Management System (CWS/CMS) data, Child and Family Services Review (CFSR) measures, and SDM data including specialized referral alerts. These reports are utilized by DCFS line staff to monitor staff compliance and trends.

The SDM application, which is a collection of research-based and actuarial tools, has been fully implemented by the County and NCCD. These tools are designed to enhance decision-making at key points during the life of a case for case-specific evaluation and assessment. These services are required to maintain SDM fidelity, to continue the review of the implementation of the SDM application, and to discuss issues that are identified in the annual SDM report, as well as design problem solving strategies to improve SDM practice in the County.

Implementation of Strategic Plan Goals

The recommended actions are consistent with the principles of the Countywide Strategic Plan Goal No. 3, Integrated Services Delivery: Providing case assessment proficiency in delivering services to the public in support of Youth Protection Programs.

FISCAL IMPACT/FINANCING

The Maximum Contract Sum for the extension period of January 1, 2015 through December 30, 2015, is \$171,018 and will be financed using 36 percent (\$61,566) Federal revenue, 33 percent (\$56,436) State revenue, and 31 percent (\$53,016) NCC. The Maximum Annual Contract Sum for each option one-year renewal period is \$171,018. The total cost of this Amendment if all option periods are exercised is \$513,054. Sufficient funding is included in the DCFS's Fiscal Year (FY) 2014-15 Adopted Budget, and will be included for subsequent fiscal years in the DCFS's future budget requests.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The State of California contracted with NCCD from 1998 until December 2003 to assist the California Department of Social Services (CDSS) and seven pilot counties (including County of Los Angeles) with their design and implementation of the SDM application. To date, NCCD has assisted or is assisting 25 states across the United States to implement the SDM model.

In 2004, full implementation of the SDM assessment tools (Hotline, Safety Assessment, Risk Assessment, Family Strengths and Needs, Risk Reassessment, and Reunification Reassessment) were launched and steps were taken to incorporate the tools into all phases of the County Child Protective Services practice. In 2008, the Substitute Care Provider Safety Assessment was added to SDM to enhance social assessment of foster homes.

The State pays for the use of the SDM application. However, since January 1, 2006, NCCD, under contract, has provided the County with SafeMeasures reports subscription, SDM web-based application support, SDM analytical reporting services, and SDM consulting and technical assistance support for County SDM practice.

On December 20, 2011, your Board approved the current sole source Contract effective January 1, 2012, with NCCD to continue the SafeMeasure subscription and SDM support services. The Contract expires on December 31, 2014, therefore DCFS is requesting to amend the Contract to extend the term at the annual sum of \$171,018, incorporate breach notification provisions of Assembly Bill 1149, and to replace Exhibit A Statement of Work, Exhibit A-1 Performance Requirements Summary, Exhibit A-2 Pricing Schedule and Exhibit A-3 Line Item Budget with attached updated versions.

The County is not required to submit an Advance Planning Document (APD) to the State Office of Systems Integration for this information technology purchase, since the application was purchased by the State and has been licensed to the County.

The Chief Information Officer (CIO) recommends approval of extending this Contract. The CIO Analysis is attached (Attachment I). The Chief Executive Office and County Counsel have reviewed the Board letter and the attached Amendment and Exhibits. The Amendment was approved as to form by County Counsel.

CONTRACTING PROCESS

NCCD is the sole proprietor of the SDM application that provides SafeMeasures subscription and SDM support services. As required by State regulations, the County requested and received the attached CDSS approval to extend the Contract through December 31, 2017.

No additional contracting process is required.

CONTRACTOR PERFORMANCE

NCCD has continually met all performance standards as outlined in the current Contract and has been determined to be a responsive and responsible Contractor by the County's Program Manager. No money is owed to the County by NCCD.

IMPACT ON CURRENT SERVICES

Approval of the proposed recommendations will allow the County to continue to use the SDM tools to assess the safety and risk of families, assist in reducing maltreatment, and improve timelines to permanency. Without the SDM tools, families may not be properly assessed at key case decision points.

CONCLUSION

Upon Board approval, the Executive Officer, Board of Supervisors, is requested to return one adopted stamped Board letter and two executed Amendments to the Department of Children and Family Services.

Respectfully submitted,

Reviewed by:

PHILIP L. BROWNING
Director

RICHARD SANCHEZ
Chief Information Officer

PLB:EM
LTI:EO:ea

Attachments (3)

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors



SHERYL L. SPILLER
Director

PHIL ANSELL
Chief Deputy

**County of Los Angeles
Department of Public Social Services**



**RECOMMENDATION TO AUTHORIZE THE EXECUTION OF AMENDMENT
NUMBER SIXTEEN TO THE LOS ANGELES ELIGIBILITY, AUTOMATION
DETERMINATION, EVALUATION AND REPORTING (LEADER) SYSTEM
INFORMATION TECHNOLOGY AGREEMENT WITH UNISYS CORPORATION**

FACT SHEET

SUMMARY

The LEADER Replacement System (LRS) is expected to be fully implemented in November 2016. The current LEADER Agreement will expire in April 2015. DPSS is requesting to amend the LEADER Agreement to extend the term by two years to provide continued services until LRS is fully implemented.

Amendment Sixteen would extend the LEADER Agreement with Unisys Corporation from May 1, 2015 through April 30, 2017, providing a sufficient amount of overlap and insuring a smooth transition. The Amendment would increase the Maximum Contract Sum by \$54,000,000 from \$125,875,906 to \$179,875,906 for the Second Extended Option Term and increase the aggregate Total Maximum Contract Sum for the Agreement from \$467,378,543 to \$521,378,543.

JUSTIFICATION

Extending the Agreement for the two years will maintain uninterrupted service to California Work Opportunities and Responsibility to Kids (CalWORKs), Cash Assistance Program for Immigrants (CAPI), CalFresh, Medi-Cal, Foster Care Programs, Kinship Guardianship Assistance payment program (KIN-GAP), and Adoption Assistance Program (AAP) beneficiaries, while DPSS implements LRS.

FISCAL IMPACT

	Total	Overall %	FY 2014-15	FY 2015-16	FY 2016-17
Net County Cost (NCC)	\$4,860,000	9%	\$ 405,000	\$2,430,000	\$2,025,000
Federal & State	\$ 49,140,000	91%	\$4,095,000	\$24,570,000	\$20,475,000
Total	\$ 54,000,000	100%	\$4,500,000	\$27,000,000	\$22,500,000

The funding approval for Amendment Sixteen has been received from the requisite State and federal agencies. The net County cost has been included in the 2014-15 Adopted Budget and will be requested in future budget requests.



County of Los Angeles

DEPARTMENT OF PUBLIC SOCIAL SERVICES

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SHERYL L. SPILLER
Director

PHIL ANSELL
Chief Deputy

Board of Supervisors
GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

November 12, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**RECOMMENDATION TO AUTHORIZE THE EXECUTION OF AMENDMENT
NUMBER SIXTEEN TO THE LOS ANGELES ELIGIBILITY, AUTOMATION
DETERMINATION, EVALUATION AND REPORTING SYSTEM INFORMATION
TECHNOLOGY AGREEMENT WITH UNISYS CORPORATION
(ALL DISTRICTS - 3 VOTES)**

SUBJECT

This is a joint recommendation by the Department of Public Social Services (DPSS) and the Chief Information Officer that the Board approve Amendment Number Sixteen to the Los Angeles Eligibility, Automation Determination, Evaluation and Reporting (LEADER) System Agreement (County Agreement Number 68587) to extend the term of the LEADER Agreement by two years and increase the Total Maximum Contract Sum by \$54,000,000 to provide continued services until the LEADER Replacement System (LRS) is fully implemented Countywide.

IT IS RECOMMENDED THAT THE BOARD:

Approve and instruct the Chairman to sign Amendment Number Sixteen (Attachment I) to County Agreement Number 68587 with Unisys Corporation (Unisys) which will:

- a. Extend the term of the Agreement for two consecutive one-year periods, commencing on May 1, 2015;
- b. Authorize the amount from \$125,875,906 to \$179,875,906 for the Second Extended Option Term and increase the aggregate Total Maximum Contract Sum for the Agreement from \$467,378,543 to \$521,378,543;

- c. Add provisions for Data Destruction, Disabled Veterans Business Enterprise Preference Program, and Transitional Job Opportunities Preference Program; and
- d. Update the name of Contractor's Vice President and General Manager.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The LEADER Agreement will expire on April 30, 2015. Extending the Agreement for two years will maintain uninterrupted service to California Work Opportunities and Responsibility to Kids (CalWORKs), Cash Assistance Program for Immigrants (CAPI), CalFresh, Medi-Cal, Foster Care Programs, Kinship Guardianship Assistance payment program (KIN-GAP), and Adoption Assistance Program (AAP) beneficiaries, while DPSS implements LRS.

Implementation of Strategic Plan Goals

These recommendations are consistent with the principles of the Countywide Strategic Plan, Goal 1: Operational Effectiveness: Maximize the effectiveness of processes, structure and operations to support timely delivery of customer-oriented and efficient public services.

FISCAL IMPACT/FINANCING

Amendment Number Sixteen increases the aggregate Total Maximum Contract Sum by \$54,000,000 from \$467,378,543 to \$521,378,543.

Cost for Fiscal Year (FY) 2014-15

The total estimated costs for the Second Extended Option Term in FY 2014-15 (May 2015 through June 2015) are \$4,500,000. These costs will be subvented by the State and Federal revenue in the estimated amount of 4,095,000. The net County cost (NCC) is estimated at \$405,000. Sufficient funding has been included in the Department's FY 2014-15 Adopted Budget.

Costs for FY 2015-16

The total estimated costs for the Second Extended Option Term in FY 2015-16 are \$27,000,000. These costs will be subvented by State and Federal revenue in the estimated amount of \$24,570,000. The NCC is estimated at \$2,430,000. Sufficient funding will be included in the Department's FY 2015-16 Budget Request.

Cost for FY 2016-17

The total estimated costs for the Second Extended Term in FY 2016-17 (July 2016 through April 2017) are \$22,500,000. These costs will be subvented by the State and Federal revenue in the estimated amount of \$20,475,000. The NCC is estimated at \$2,025,000. Sufficient funding will be included in the Department's FY 2016-17 Budget Request.

FACTS AND PROVISION/LEGAL REQUIREMENTS

This Board Letter and associated Amendment were reviewed by the Chief Executive Office and approved as to form by County Counsel. As with the existing LEADER System Agreement and its previous amendments and modification notices, outside counsel, Mitchell, Silberberg & Knupp LLP, reviewed and commented on the Board Letter and Amendment in accordance with the Board's policy regarding technology contracts.

All terms and conditions, including information technology provisions which are part of the current Agreement, will continue to apply to the Agreement following execution of the proposed Amendment Number Sixteen.

This is not a Prop A Contract and accordingly is exempt from the requirements of the Living Wage Ordinance.

State and Federal Approval

The funding approval for Amendment Number Sixteen has been received from the requisite State and Federal agencies.

CONTRACTING PROCESS

Unisys was selected via a competitive solicitation. On September 12, 1995, the Board awarded a seven years and six months contract (with the option for two additional years) to Unisys to provide an automated welfare system. Amendment Number Three and Amendment Number Four approved by the Board extended the seven years and six months contract term by two years to April 30, 2005, making the Initial Term of the LEADER Agreement nine years and six months. On March 15, 2005, the Board approved Amendment Number Ten to extend the contract term for the optional two years, from May 1, 2005 through April 30, 2007. Amendment Number Twelve, approved by the Board on January 30, 2007, extended the LEADER Agreement for four years through April 20, 2011, with four optional one-year extensions that could extend the LEADER Agreement through April 30, 2015.

On March 15, 2011, the Board approved the County's option to exercise the first two years of County's Second Extended Option Term, from May 1, 2011 to April 30, 2013, under the LEADER Agreement. On April 9, 2013, the Board approved the County's option to exercise the last two years of County's Second Extended Option Term, from May 1, 2013 to April 30, 2015, under the LEADER Agreement. The Agreement is scheduled to expire on April 30, 2015, and approval of this Amendment will extend the Agreement to April 30, 2017, to provide continued public assistance services until the LRS is fully implemented Countywide.

IMPACT ON CURRENT SERVICES

The execution of Amendment Number Sixteen will maintain uninterrupted services to California Work Opportunities and Responsibility to Kids (CalWORKs), Cash Assistance Program for Immigrants (CAPI), CalFresh, Medi-Cal, Foster Care Programs, Kinship Guardianship Assistance payment program (KIN-GAP), and Adoption Assistance Program (AAP) beneficiaries, while DPSS implements LRS Countywide.

CONCLUSION

Upon the Board's approval, the Executive Officer, Board of Supervisors is requested to return three original signed copies of the Amendment and one adopted stamped Board Letter to the Director of DPSS.

Respectfully submitted,

SHERYL L. SPILLER
Director

RICHARD SANCHEZ
Chief Information Officer

SLS:MS:ph

Enclosures

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors
Auditor-Controller
Deputy Chief Executive Officer



JIM JONES
Director

County of Los Angeles INTERNAL SERVICES DEPARTMENT

1100 North Eastern Avenue
Los Angeles, California 90063

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"To enrich lives through effective and caring service"

November 18, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

**ACCEPT FUNDING FROM THE CALIFORNIA PUBLIC UTILITIES COMMISSION (CPUC)
FOR CALENDAR YEAR 2015 TO CONTINUE TWO ENERGY PROGRAMS CURRENTLY
ADMINISTERED BY THE COUNTY, AUTHORIZE IMPLEMENTATION OF A
LOCAL WORKER HIRING PROGRAM FOR ENERGY PROJECTS IN COUNTY FACILITIES,
AND APPROVE APPROPRIATION ADJUSTMENT
(ALL DISTRICTS - 4 VOTES)**

SUBJECT

Request acceptance of funding for calendar year 2015 from the CPUC for the continuation of County-administered energy programs previously approved under the County's *2013-2014 Energy Efficiency Programs and Budgets Agreement*, including the Southern California Regional Energy Network (SoCalREN) and the Local Government Partnership (LGP); and for implementation of a Local Worker Hiring Program (LWHP) for energy projects within County facilities.

IT IS RECOMMENDED THAT YOUR BOARD:

1. **Continue SoCalREN Programs.** For the final year of a three-year pilot, accept \$21.7 million from the CPUC Energy Efficiency Program for calendar year 2015 to continue administration and implementation of County-initiated energy programs through the Southern California Regional Energy Network (SoCalREN).
2. **Continue LGP Programs.** Accept \$865,000 from the CPUC Energy Efficiency Program for calendar year 2015 to continue the Local Government Partnership (LGP) between Southern CA Edison (SCE), Southern CA Gas Company (SCG), and authorize the Director of the Internal Services Department (ISD), or his designee, to approve and execute an amendment to the current agreement with SCE and SCG to continue this work through 2015.

3. **Budget Adjustment.** Approve an appropriation adjustment of \$15.0 million under the Utilities Fiscal Year (FY) 2014-15 operating budget.
4. **Extend Consultant Contracts.** In support of Recommendation 1, above, and to avoid gaps in the delivery of ongoing energy programs, authorize the Director of ISD or his designee to approve and execute amendments for time extensions and budget increases for 5 (five) vendors currently under contract with ISD to continue energy programs through the SoCalREN through the final year of the SoCalREN pilot programs.
5. **Adopt Local Worker Hiring Program Policy.** Authorize the implementation of an LWHP for energy projects implemented in County facilities under the County's Energy Efficiency Projects Master Agreement (EEPMA) for energy projects within County facilities, as described in *Attachment A – Local Worker Hiring Program*, and delegate authority to the Director of ISD or his designee to approve and execute any required amendments to EEPMA in support of LWHP implementation.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

ISD requests your Board accept funding from the CPUC to extend two current energy programs through calendar year 2015 administered by ISD: the SoCalREN and the County/SCE/SCG Local Government Partnership (LGP). Each program currently operates under separate agreements between and among the County, SCE, and SCG.

Under these two programs, ISD has overseen the implementation of various energy upgrade projects in a multitude of building sectors including: single family and multi-family residential; low-income; non-residential; and public agency; including the County's facility infrastructure. The programs provide a wide range of support including: funding for energy measures installation in County facilities; private sector project rebates and incentives; technical support and project financing for private and public sectors; energy sector workforce training; region-wide climate action planning; programs marketing and outreach, and public energy education. Many of these programs were initiated under the County's receipt of American Recovery and Reinvestment Act (ARRA) grants in 2009 and 2010, and continued under CPUC funding provided to the County in 2013 as described below.

SoCalREN Programs (Recommendation Nos. 1 & 3)

SoCalREN is the Southern California Regional Energy Network, a consortium of counties, cities, and other local government agencies in the SCE and SCG service territories. SoCalREN programs and services are accessible to all cities in California within all portions of the following counties: Los Angeles, Orange, Ventura, Santa Barbara, Riverside, San Bernardino, Kern, Tulare, Inyo, Mono, and small portions of Kings and Fresno. Los Angeles County ISD is the lead agency and fiscal and contracting agent for SoCalREN.

On October 16, 2014, the CPUC approved a Final Decision designating calendar year 2015 as an extension year for the 2013-2014 Energy Efficiency Programs, rather than initiating a new, two to three year Energy Efficiency Programs funding cycle beginning in 2015, which is the CPUC's normal pattern. Both the SoCalREN and the County/SCE/SCG LGP will be funded through 2015 under this Final Decision. The CPUC is treating 2015 as the final year of a three-year pilot.

Previously, on January 15, 2013, your Board approved the following recommended actions (Board Letter included as Attachment B). as proposed by the Director of ISD to accept CPUC funding for 2013 and 2014 to continue implementing programs initiated by the County under ARRA and past CPUC funding:

1. Authorize the Director of ISD or his designee to execute Agreements with SCE and SCG that provide \$44.8 million in 2013-2014 CPUC Energy Efficiency Program funds to continue administration and implementation of the County's successful ARRA and CPUC programs. The contract will be effective for calendar years 2013 and 2014 but may extend beyond 2014 if ordered by the CPUC.
2. Delegate authority to the Director of ISD or his designee to approve any required time extensions, modifications, or amendments to the Agreements, and execute all required documents with SCE and SCG.
3. Delegate authority to the Director of ISD or his designee to approve any amendment providing additional funding by the CPUC.

The foregoing were based on a November 15, 2012, CPUC Final Decision approving 2013-2014 Energy Efficiency Programs and Budgets for various program administrators. Under that Decision, the CPUC authorized the SoCalREN to implement these County-initiated programs throughout the southern California region and the County (through ISD) to administer the SoCalREN.

LGP Programs (Recommendation Nos. 2 & 3)

As a result of the same November 15, 2012, Decision described above, on January 15, 2013, your Board authorized the acceptance of funding from the CPUC to continue the long-standing LGP between the County, SCE, and SCG through 2013-2014. On February 16, 2010, your Board authorized acceptance of \$4.3 million in CPUC funding to implement energy efficiency projects throughout County facilities for calendar years 2010 through 2012. The County/SCE/SCG LGP has existed since 2004 and has implemented energy efficiency projects in County facilities, including retro-commissioning, lighting, and building control system upgrades, which have proven to be highly successful and cost-effective.

Work Order Extensions for ESSMA Consultants (Recommendation No. 4)

Also, since an additional year has been added to the implementation of ongoing 2013-2014 energy programs under the SoCalREN, ISD requests your Board approve an increase in Energy Support Services Master Agreement (ESSMA) Work Order authorizations for 5 (five) consultants currently implementing energy programs under the 2013-2014 funding so they may continue their work through 2015. It is not possible to re-solicit new vendors to implement ongoing energy programs for the 2015 extension year without severely impacting the current energy programs' continuity and delivery of projects. The terms of these extensions and increases are described in Attachment C.

Local Worker Hiring Program Policy (Recommendation No. 5)

In addition, ISD requests your Board authorize the implementation of a Local Worker Hiring Program (LWHP) for implementation of energy projects under the ISD-managed Energy Efficiency Projects Master Agreement (EEPMA). The LWHP under EEPMA will require ISD, and EEPMA contractors and sub-contractors, to make good faith efforts at achieving an aspirational goal of employing qualified local workers in at least 30% of the total California craft worker hours for projects implemented under EEPMA.

This request is consistent with past Board policy adoption of similar LWHPs for individual capital projects and Job Order Contracting projects. Two past Board letters requesting and receiving approval for LWHPs are included as Attachment D. In this case, the EEPMA LWHP will support the hiring of qualified local workers on a number of energy projects implemented under the duration of the current EEPMA, and will provide additional benefits including reduced commuting distances to/from project locations, reduced traffic congestion, and mitigation of greenhouse gas production.

Additionally, the CPUC's Long Term Energy Efficiency Strategic Plan includes a goal to ensure that job candidates from low-income and disadvantaged communities have an opportunity to enter sustainable careers in the State's over \$1 billion annual energy efficiency industry. In support of the Strategic Plan, the SoCalREN, through ISD, was authorized 2013-2014 funding by the CPUC to pilot a workforce development pilot program which provides outreach, education and training to contractors on energy project opportunities and support to contractors on qualifying as an EEPMA vendor. The CPUC Decision authorizing 2013-2014 funding included establishment of a Workforce Education and Training Committee to evaluate new opportunities to advance the Strategic Plan goal, and that Committee identified the SoCalREN workforce development pilot program as a potential, new best practice. The County and the SoCalREN have been active in both building demand for energy projects across the region and in helping to increase the supply of local contractors to meet growing energy project demand. The implementation of the EEPMA LWHP supports the furtherance of a legitimate statewide and regional, governmental interest.

“Local residency” is defined with a two-tier system: first preference will be given to qualified workers residing within the County of Los Angeles zip codes within a 5-mile radius of each project; and second preference given to qualified workers residing within the County in any zip code having an unemployment rate in excess of 150% unemployment rate for the County as a whole. The EEPMA LWHP is included as Attachment D. ISD will monitor the program based on payroll or invoice records which provide hours worked and zip code of the workers. ISD will submit reports annually to the CPUC and your Board on program performance.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

These actions support Goal 1, Operational Effectiveness, by obtaining external funding to promote environmentally responsible practices. These actions also support Goal 3, Community and Municipal Services, by providing a program that promotes energy efficiency and conservation, and enhances health and sustainable practices in the County.

FISCAL IMPACT/FINANCING

Due to the timing of the receipt of this funding, the Utilities’ FY 2014-15 budget does not include funding to implement a portion of the projected, funded program activities in 2015. As a result, ISD requests that your Board approve an Appropriation Adjustment to increase services and supplies by \$15.0 million in the Utilities’ FY 2014-15 budget to reflect this funding. The \$15.0 million includes immediate funding of County labor, consultant and contractor labor, project incentives, financing reserves, and other marketing, education and outreach efforts.

There will be no impact to the County General Fund. Requests for activities beyond FY 2014-15 will be included in the Utilities’ FY 2015-16 budget request.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

CPUC Decision on 2013-2014 Energy Efficiency Programs Funding

On November 15, 2012 the CPUC adopted its Final Decision Approving 2013-2014 Energy Efficiency Programs and Budgets, which provides funding for utility and other energy efficiency programs. The Decision authorized \$44.8 million to continue support for the County-initiated ARRA and CPUC programs described under the SoCalREN.

In order to leverage ARRA investments in energy programs throughout the State and regional program infrastructure developments, and to maximize growing expertise in local governments, the CPUC approved two proposals from groups of regional, local governments under the 2013-2014 Energy Efficiency Program proceeding for program funding. This Decision directed that these multi-jurisdictional programs would be called Regional Energy Networks. ISD’s proposed program was named the Southern California Regional Energy Network, or SoCalREN. The CPUC directed that SCE and SCG execute an agreement with the County to continue implementing the energy programs in a broader region. ISD acts as the lead agency and

contract administrator with the utilities to receive the funding and is to provide required program reporting to the CPUC.

The Decision also funded SCE and SCE LGP programs including the SCE/SCG/County LGP at \$865,000. SCE, SCG and the County have worked together under this LGP program since 2004.

CPUC Decision on 2015 Energy Efficiency Programs Funding and Potential Long-Term Funding

In January 2014, the CPUC issued a Rulemaking (R.13-11-005) which announced its intent to continue previously authorized 2013-2014 Energy Efficiency Programs through 2015. The Rulemaking provided guidance to program administrators that received 2013-2014 funding on how to submit proposals for requested 2015 program budgets. The Rulemaking also announced the CPUC's intention to use 2015 as an extension year for the 2013-2014 energy programs in order to plan for a transition from traditional, two to three program cycles to long-term, "Rolling Portfolios." These "Rolling Portfolios" would provide energy program funding and continuity for potentially up to 10 years. The "Rolling Portfolios" would mitigate energy programs' interruptions due to regulatory proceeding schedule uncertainties and would provide a signal to energy programs participants that the CPUC would act to ensure the availability of long-term, ratepayer support to enhance long-term energy projects planning.

On October 16, 2014, the CPUC adopted its "Decision Establishing Energy Efficiency Savings Goals and Approving 2015 Energy Efficiency Programs and Budgets (Concludes Phase I or R.13-11-005)," which approved funding for various CPUC Energy Efficiency Program administrators. This Decision approved a budget for the SoCalREN of \$21.7 million for 2015. This Decision also announced next steps for consideration and implementation of "Rolling Portfolios" including potential, long-term funding for the SoCalREN beginning in 2016. The Decision authorized that funding to energy program administrators from 2016 to 2025 could be made available and indicated processes would be established to alter programs' scope and budgets based on criteria such as: program effectiveness evaluations, achievement of program goals, transformation of markets, unanticipated circumstances (e.g., new legislation, new technologies), and other regulatory decisions. ISD will keep your Board apprised of future CPUC Decisions on long-term energy programs funding and will seek your Board's approval to receive any future funding, if authorized in the future, by the CPUC for either the SoCalREN or the SCE/SCG/County LGP.

Use of EEPMA and the LWHP by other jurisdictions will be up to the individual jurisdictions. Their governing bodies or executives will determine if they may adopt the County's EEPMA process for qualifying contractors, implementing LWHP, soliciting project implementers, and/or utilizing EEPMA terms and conditions.

ENVIRONMENTAL DOCUMENTATION

On January 15, 2013, your Board found that the scope of work in these programs met the criteria set forth in Section 15308 of the State CEQA Guidelines and Class 8 of the County's Environmental Document Reporting Procedures and Guidelines, Appendix G, in that it is an action taken by a regulatory agency, as authorized by State law, to assure the maintenance, restoration, enhancement, or protection of the environment where the regulatory process involves procedures for protection of the environment. The scope of work is within the class of projects that has been determined not to have a significant effect on the environment. In addition, there are no cumulative impacts, unusual circumstances, or other limiting factors that would make the exemption inapplicable based on the project records.

CONTRACTING PROCESS

Existing Programs / 2013-2014.

Under the CPUC Decision authorizing funding for 2013-2014 energy programs and with your Board's approval in November of 2012; ISD, SCE and SCG executed a new agreement which defined the scope of work, deliverables and other terms and conditions for the administration and implementation of SoCalREN programs throughout the southern California region through 2013 and 2014.

ISD, SCE and SCG also executed an amendment to an existing County/SCE/SCG LGP agreement to utilize 2013-14 funding.

2015 Programs/Amendments.

The CPUC Decision authorizing funding for 2015 orders SCE and SCG to execute an agreement with the County for the implementation of the 2015 SoCalREN programs by not later than December 14, 2014. Upon your Board's acceptance of CPUC funding for calendar year 2015, ISD will commence negotiations with SCE and SCG to extend current agreement, and will execute an amendment per its delegated authority prior to the CPUC deadline.

ISD, SCE and SCG will also strive to amend the LGP agreement not later than December 14, 2014.

ESSMA Extensions.

To ensure continuity of the various energy efficiency programs in this final pilot year, ISD will extend work orders for five consultants under ESSMA.

Upon any future CPUC Decision authorizing funding under a "Rolling Portfolio" or other CPUC authorized mechanism for long-term funding for energy program administrators, and if the SoCalREN is authorized future long-term funding for the implementation of SoCalREN

The Honorable Board of Supervisors
November 18, 2014
Page 8

programs, ISD will solicit new program implementers for all energy programs under a new ESSMA solicitation.

IMPACT ON CURRENT SERVICES OR PROJECTS

Approval of these actions will facilitate continuing and more widespread implementation of the energy programs initiated by the County using ARRA and past CPUC funds. These programs will reduce greenhouse gases, reduce total energy use and improve energy efficiency throughout the County, and in County facilities, in a cohesive and comprehensive manner. Use of these additional funds will help expand programs throughout the County and the region and will help the State achieve its goal of creating substantial, sustainable, and measurable energy savings, green jobs and economic stimulus benefits.

CONCLUSION

The Executive Office of the Board of Supervisors is requested to return one stamped copy of the approved Board letter to the Director of ISD.

Respectfully submitted,

Jim Jones
Director

Attachments

c: Chief Executive Officer
Executive Office, Board of Supervisors
County Counsel



COUNTY OF LOS ANGELES

CHIEF INFORMATION OFFICE

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RICHARD SANCHEZ
CHIEF INFORMATION OFFICER

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November 12, 2014

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hall of Administration
500 West Temple Street
Los Angeles, California

Dear Supervisors:

**REQUEST AUTHORIZATION TO USE INFORMATION TECHNOLOGY FUNDS AND
TO EXECUTE A WORK ORDER FOR CONSULTING SERVICES TO DEVELOP A
DATA CENTER CONSOLIDATION STRATEGY
(ALL SUPERVISORIAL DISTRICTS) (3 VOTES)**

SUBJECT

The Chief Information Officer is requesting Board authorization to utilize \$600,000 from the County's Information Technology Fund and approval of a Work Order with Gartner Consulting for consulting services to assess County's data center requirements and to develop a data center consolidation strategy.

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and authorize the use of \$600,000 from the County's Information Technology Fund (ITF) to develop a Data Center Consolidation Strategy.
2. Approve and delegate authority to the Chief Executive Officer to execute a Work Order and any necessary Change Orders, for consulting services under the Strategic Planning Master Services Agreement (MSA) with Gartner Consulting at a maximum amount not to exceed \$600,000.
3. Approve a 60-day extension to return to the Board with a written Data Center Consolidation Strategy report.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

On September 30, 2014 the Board approved a joint motion by Supervisors Ridley-Thomas and Knabe to:

1. Instruct the Chief Information Officer (CIO), in consultation with the Director of the Internal Services Department (ISD) to contract with, under an existing Master Agreement, an independent third-party agency or firm with a physical presence in the region that specializes in data center design and implementation in order to provide the Board of Supervisors with a written report within 120 days, with a comprehensive and realistic recommendation regarding the County's current requirements for total and raised floor space, power and utility needs for a data center. The recommended scope should:
 - a. Reflect the replacement of ISD's Downey data center;
 - b. Ensure that the same data center is ready to consolidate most of the County's 65 data centers; and
 - c. Accommodate future growth and consolidation, factoring in virtualization and anticipated changes in data center and information technologies.
2. Instruct the Chief Executive Officer (CEO) to contract with a second independent third-party agency or firm to assess and analyze the short and long-term financial, logistical, and operational impacts associated with acquiring, leasing, or constructing a data center that meets the needs defined above.
3. Adopt a policy direction to consolidate departmental data centers in a virtualized centralized model; and
4. Instruct the CEO, CIO, ISD's Information Technology Services and departmental Chief Information Officers to form a committee and report back in writing to the Board within 90 days with a countywide consolidation policy, five-year consolidation roadmap, and an operations governance process for the new data center.

The motion was amended by Supervisor Yaroslavsky to refer the selected consultants for Board approval.

The Work Order with Gartner Consulting will provide the technical consulting services to address items 1, 3 and 4 of the motion.

The ITF was established to fund countywide or multi-departmental technology projects that improve the delivery of services to the public, generate operational improvements to one or more departments or programs, and improve inter-departmental or interagency collaboration.

Implementation of Strategic Plan Goals

The recommendation is consistent with the principles of County Strategic Plan Goal 1: Operational Effectiveness: Maximize the effectiveness of processes, structure, and operations to support timely delivery of customer-oriented and efficient public services.

FISCAL IMPACT/FINANCING

The one-time maximum cost of \$600,000 for the Work Order with Gartner Consulting will be funded from the ITF.

FACTS AND PROVISIONAL/LEGAL REQUIREMENTS

The Strategic Planning MSA approved by the Board enables departments to utilize Work Orders for consulting services to assist department with their strategic planning efforts. As required by the Board's directive, Work Orders over \$300,000 to be issued under the Strategic Planning MSA must be submitted for Board approval.

CONTRACTING PROCESS

The Board approved an Strategic Plan MSA in 2008 that allows County departments to acquire consulting services to assist in department strategic planning efforts. This MSA offer a structure for acquiring needed services through a streamlined acquisition process.

Gartner Consulting is the only qualified vendor on the approved Strategic Planning MSA to perform an assessment of the County's data center requirements and to develop a Data Center Consolidation Strategy.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

The Data Center Consolidation Strategy will provide a roadmap to replace the Downey data center and consolidate most of the approximately 65 departmental data centers into a centrally virtualized County data center.

CONCLUSION

Upon your Board's approval, the Executive Officer, Board of Supervisors, is requested to return three (3) original signed copies of the agreement and one (1) adopted stamped Board Letter to the Office of the CIO.

Respectfully submitted,

RICHARD SANCHEZ
Chief Information Officer

Enclosures ()

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors