

Commuter/Customer information
(800) 371-LINK (5465)

Ride Info – Free referral service that matches an individual's accessible transportation needs with available accessible transportation options.
(800) 431-7882

- Access Services
Provides transportation for individuals who cannot board, ride, or access regular bus or train service.
(800) 827-0829
- TDD
(800) 826-7280
- City-Ride
Transportation for qualified seniors and people with disabilities within Los Angeles City-limits and unincorporated areas of Topanga and Calabasas.

To schedule appointments:

San Fernando Valley
(818) 908-1901

South of Mulholland Drive
(323) 666-0895

Beach Bus
www.LAGoBus.info
(888) 769-1122

The Beach Bus originates in the valley and travels south on Topanga Canyon to Topanga State Beach, Will Rogers State Beach, and Santa Monica State Beach.

Regional Planning
(www.planning.lacounty.gov)
(213) 974-6411

Counsels the public on the various potential uses that may be permitted on a property. Reviews plans for residential and commercial uses to ensure compliance with zoning ordinances.

Recycling
(www.RethinkLA.com)
(888) CLEAN LA

- Household Hazardous Waste
(www.CleanLA.com)
- Smart Gardening/Composting
Water-wise gardening
(www.smartgardening.com)
- Water Conservation
(www.lacwaterworks.org)

Restaurant and Food Inspection Hotline
(<http://ph.lacounty.gov/rating>)
(888) 700-9995

- Restaurant inquiries/complaints (find ratings, closure lists, "A" restaurants).
- Food borne illnesses, food poisoning/communicable diseases.
(888) 397-3993

Road Maintenance (Unincorporated Areas)

Street sweeping, alley debris, clean-up, tree trimming, resurfacing roads and alleys, potholes, and sidewalk repair.

- Malibu/Topanga/Calabasas
(310) 456-8014
- Agoura/Westlake Village
(818) 889-0323
- Emergency Hotline (800 675-HELP)
- Streetlight repair, electrical hazards, power outages (Southern California Edison) (800) 655-4555
- Street sign/ Traffic signal repair
(626) 458-1700
To report a problem online:
(<http://dpw.lacounty.gov/general/dpwrequest/>)

Senior Citizens Services
(<http://css.lacounty.gov>)

Elder Abuse/Adult Protective Services
Hotline (877) 477-3646:
Report elder and dependent adult abuse.

Area Agency on Aging (213) 738-4004

Agoura Hills Senior Center
(818) 597-7361
30610 Thousand Oaks Blvd.
Agoura Hills, CA 91301

Canoga Park Senior Center
(818) 340-2633
7326 Jordan Ave.
Canoga Park, CA 91303

Sheriff
(www.lasd.org)

- Malibu/Lost Hills Sheriff Station
(818) 878-1808 or (310) 456-6652
- Jails/Inmate location and booking information. (213) 473-6100

Office of the Inspector General
(800) 801-0030
Reviews and assesses investigations for fairness and thoroughness, and seeks to obtain a suitable resolution to concerns and complaints involving the Sheriff's Department and agencies/individuals.

Superior Court
(www.lasuperiorcourt.org)
(213) 830-0805

Tree Planting/Removal
(see Forestry Division)

Veterans Information
(<http://dmva.co.la.ca.us/>)

Department of Military and Veterans Affairs
1816 S. Figueroa St.
Los Angeles, CA 90015
(213) 765-9224

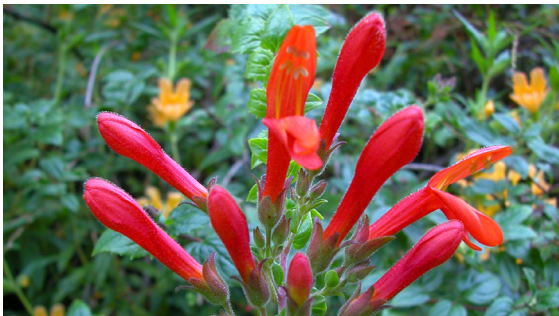
Voter Information
(<http://rrcc.lacounty.gov>)
Find your polling place, elected officials, and information on how to register to vote. (562) 466-1310

Voter Fraud Hotline (800) 815-2666

Weed Abatement
Agricultural Commissioner/Weights and Measures
(<http://acwm.lacounty.gov>)
(626) 575-5484

Water Agencies

- Waterworks District #29
(310) 456-6621
(www.lacwaterworks.org)
- Las Virgenes Municipal Water District
(818) 251-2100
(www.lvmwd.com/)



Enhanced App Available!

"The Works" app for iPhones, iPads and Android devices enables users to request additional services to help improve their community. Download the app at <http://dpw.lacounty.gov/theworks/>

Get a Topanga Access Card!

The Topanga Access Card is an annual identification card that can help expedite entry into Topanga Canyon when the road is closed to the general public during a disaster and when officers deem it is safe to return. Go to <http://www.topangatowncouncil.org/topanga-access-cards/why-you-need-a-card>



Welcome to Unincorporated Los Angeles County!

**Supervisor Sheila Kuehl
Third Supervisorial District**

Directory of Services for Unincorporated Areas in the Santa Monica Mountains

For a complete Directory of all County Services:

<http://www.lacounty.gov/wps/portal/lac/directory/>

For further assistance contact:
West Valley/Mountain Communities District Office
26600 Agoura Road #100
Calabasas, CA 91401
(818) 880-9416

Website: <http://bos.lacounty.gov>
E-mail: executiveoffice@bos.lacounty.gov



2-1-1 LA County
(An information and referral service)
2-1-1 or (800) 339-6993
Unincorporated area residents of the Santa Monica Mountains can dial 2-1-1 to access an array of services such as emergency food and shelter, child care, senior services, employment, low-cost health care, alcohol and drug-related support and many other health and human resources and municipal service information.

Agricultural Commissioner/Weights and Measures
(<http://acwm.lacounty.gov>)
Utility meter (gas, water, electrical), and gasoline station consumer complaints. Food scale (markets, delis, etc.); and packaged goods (short weight, count, measure, etc.), inspection and complaints.
(800) 665-2900 or (562) 622-0400

Plant disease information. **(562) 622-0433**

Weed and brush abatement/removal.
(626) 575-5484

Animal Care and Control
(<http://animalcare.lacounty.gov>)
24-hour service to report lost or dangerous animals, and animal cruelty. Obtain information about vaccinations, barking dogs, microchipping and licensing.

Agoura Shelter
29525 Agoura Road
Agoura Hills, CA 91301
(818) 991-0071

- To report animal diseases
(213) 989-7060
- Low-cost spay/neuter clinic
(562) 345-0321
- General Information
(800) 253-3555

Assessor's Office
Annual Property taxes, supplemental taxes, reassessments, and homeowner's exemptions.
(<http://assessor.lacounty.gov>)
(888) 807-2111

Van Nuys Satellite Office:
14340 Sylvan Street
Van Nuys, CA 91401
(818) 901-3455

- Automobiles**
(<http://www.aqmd.gov/smog>)
- Abandoned on public property.
(818) 878-1808
 - Abandoned on private property, (zoning violation). **(213) 974-6453**
 - Polluting. **(800) CUT SMOG**



Beach Conditions
(<http://www.lapublichealth.org>)

- Beach Advisory Hotline (advisories and closures) **(800) 525-5662**

- Beach Maintenance (report poor facility maintenance) **(310) 305-9550**

Birth, Death and Marriage Records, Marriage Ceremonies and Licenses
Registrar-Recorder/County Clerk
(<http://rrcc.lacounty.gov>)
(562) 462-2137

Van Nuys Branch Office
14340 W. Sylvan St.,
Van Nuys CA 91401
(818) 376-3700

Real estate recording, notary services, business names/liens, and obtaining deeds.
(562) 462-2133

Brush Clearance
(<http://fire.lacounty.gov>)

- Property with structures.
(626) 969-2375
- Vacant property.
(<http://acwm.lacounty.gov>)
(626) 575-5484

Building Plans/Permits Inspections; Private Sewage Disposal Systems and Water Wells; Zoning and Subdivisions
See One-Stop Center.

Business License (Treasurer and Tax Collector)
(http://ttc.lacounty.gov/Proptax/business_license.htm)
(213) 974-2011 or (661) 253-7342

Certain businesses that are conducted in the unincorporated areas of the County and the Cities of Calabasas, Malibu, and Westlake Village are required to obtain a license.

Cable Television Regulations
(<http://ceo.lacounty.gov/cable.htm>)
(213) 974-2323

Monitors and investigates subscriber complaints of cable television companies operating in the unincorporated areas of the County.

California Highway Patrol
(<http://chp.ca.gov>)

- To report accidents and unsafe drivers in unincorporated areas, and obtain collision reports **(323) 982-4900**
- West Valley Division of CHP
(818) 888-0980

Child Abuse/Protection Hotline
(800) 540-4000
Hotline handles all reports of child abuse, neglect or exploitation – 24-hours a day, 7 days a week.

Child Support/Spousal Support
(<http://cssd.lacounty.gov>)
(866) 901-3212

Child Support Services Department
Monday-Friday 6:30 a.m. to 8 p.m.
Saturdays, 8 a.m. to 12 noon.

Children and Family Services
(<http://dcfs.lacounty.gov>)
(213) 351-5602 or (818) 717-4002
425 Shatto Place, Suite 600
Los Angeles, CA 90020

Conservatorship/Public Guardian
(<http://dmh.lacounty.gov>)
(213) 974-0515
Investigates the need for conservatorships of individuals who are incapable of managing their own affairs.

Consumer and Business Affairs
(www.dcba.lacounty.gov)
(800) 593-8222 and (213) 974-1452
Investigates and mediates consumer complaints, unfair business practices and prepares referrals to law enforcement agencies.

- Small Claims Court Advisor Program
(213) 974-9759
- Dispute Settlement Service
(213) 974-1452
- Identity Theft
(800) 593-8222

Coroner, Department of
(<http://coroner.lacounty.gov>)
1104 N. Mission Rd.,
Los Angeles, CA 90033
(323) 343-0512
24-Hour Information **(323) 343-0714**

District Attorney's Office
(<http://da.lacounty.gov>)
(213) 974-3512

Domestic Violence Safety Plan Hotline

- In an emergency, dial 911.
- 24-hour recorded hotline information for victims of domestic violence.
(800) 978-3600

Environmental Health
(<http://publichealth.lacounty.gov>)
(818) 880-3409
Reviews plans and geology reports for private sewage disposal systems and water wells; conducts inspections of food facilities, multiple family dwellings, swimming pools, animal keepers, hotels, organized camps and recreational facilities.

- Dead bird information (June through August), rabies, dog bites.
Hotline **(877) 747-2243**

- Sanitation Complaints (responds to animal sanitation, green pools, overgrown vegetation, residential,

sewage, trash and vacant lot complaints).
(626) 430-5200

Bee/Beehive Information
(626) 575-5466

Vector Management **(626) 430-5450**
Restaurant, apartment buildings, and swimming pool complaints:

- San Fernando Valley Region
(562) 944-9656
- Mosquitoes (breeding, drainage, standing water) **(800) 427-8700**
- West Nile Virus Hotline (Greater L.A. Vector Control District)
(818) 364-9589
- L.A. County West Vector Control District
(310) 915-7370

Filming (Film L.A., Inc.)
(www.filmla.com)
(213) 977-8600

Fire Department
(www.fire.lacounty.gov)
For all emergencies, dial 911.
To find your local fire station, please call Division 7 Headquarters at **(310) 317-1802** during normal business hours.

Fire Prevention information
(818) 880-0341
Issues permits, conducts fire prevention inspections, and reviews building plans.

Flood Control
(<http://dpw.lacounty.gov/general/dpwrequest>)
(818) 896-0594 or (800) 675-4357
Request storm drain repair, report basins with debris and green standing water.

Debris flow/mudslide. **(800) 214-4020**

Forestry Division
(www.fire.lacounty.gov/Forestry/Forestry.asp)
Malibu Forestry Unit **(818) 222-1108**
Advice to property owners regarding oak tree ordinance and permits, fire-wise landscaping and fuel modification.

Graffiti Removal
(<http://dpw.lacounty.gov/go/graffiti>)
24-hour hotline to report graffiti on County property; also provide referrals to other County agencies and the 88 cities within the County. Call **(800) 675-4357**.

WE-TIP (Report graffiti in progress).
(800) 78-CRIME



Garbage Collection/ Waste Management

- **Universal Waste Systems, Inc. (800) 631-7016**
Inquire about missed collection, schedule, and bulky item pickup, electronic waste, cart replacement and dumpsters.
- **Calabasas Landfill Rates and Service Hours (818) 889-0363**

Household Hazardous Waste/ Electronic Waste Collection
Environmental Programs:
(<http://dpw.lacounty.gov/epd/cleanla>)
To learn about County recycling programs such as household hazardous waste, electronic waste, green waste, or expired drugs; and to report illegal discharge of oil or waste, or polluted beaches, call **(888) 253-2652**.

Illegal Dumping Hotline
(www.stopillegaldumping.com)
(888) 838-6746
Report illegal dumping on public/private properties. Illegal dumping can also be reported through “The Works”, a free iPhone application. Download at <http://dpw.lacounty.gov/theWorks/>

Juror Services
(<http://www.lasuperiorcourt.org/jury>)
Juror Summons Information.
(800) 778-5879

Legal Services **(800) 433-6251**
Provides free information to people without an attorney.

- **Van Nuys Court House**
Phone Hours: 8:30am–10:30am, 1:30pm–3:30pm
- Civil/Small Claims/Family Law
(818) 901-4799
- Traffic and Criminal
(818) 989-6999

Library Services
(<http://www.colapublib.org/>)

- Public Information Office
(562) 940-8415
- Books by Mail **(661) 948-2410**
- General Library Information
(562) 940-8400
- Agoura Hills Library **(818) 889-2278**
29901 Ladyface Court
Agoura Hills, CA 91301
- Malibu Library **(310) 456-6438**
23519 W. Civic Center Way
Malibu, CA 90265
- Topanga Library **(310) 455-3480**
122 N. Topanga Canyon Blvd.
Topanga, CA 90290
- Westlake Village Library **(818) 865-9230**
31220 Oak Crest Drive
Westlake Village, CA 91361

Mental Health
(818) 598-6900
West Valley Mental Health Center
7621 Canoga Avenue
Canoga Park, CA 91304

One-Stop Center
26600 Agoura Road, Suite 110
Calabasas, CA 91302
(818) 880-4150

County Departments are available to review building plans for new construction/renovations; and to conduct inspections to ensure compliance with County codes and ordinances for fire prevention, environmental health, zoning and subdivision, and building and safety.

- **Public Works, Building and Safety**
(www.dpw.lacounty.gov)
(818) 880-4150

- **Regional Planning**
(www.planning.lacounty.gov)
(818) 880-3799

- **Fire Prevention**
(www.fire.lacounty.gov)
(818) 880-0341

- **Environmental Health**
(www.lapublichealth.org/eh)
(818) 880-3409

Property Taxes
(<http://lacountypropertytax.com>)
Access all property tax services at the County property tax portal online.
Deeds/Real Estate Records
(562) 462-2133

Public Social Services
(<http://dpss.lacounty.gov>)
Provides financial assistance, food subsidies, and access to medical care to eligible residents of LA County.

Customer Service Center
(866) 613-3777

GAIN Employment Assistance
(818) 718-4201
21415 Plummer St.
Chatsworth, CA 91311

Public Transportation
(<http://www.metro.net>)
Metro (MTA) – Metro serves Los Angeles County commuters with 200 Metro bus lines and five Metro Rail lines.

Trip Planning Assistance
(213) 626-4455

Metro Customer Relations
(800) 464-2111

METROLINK
(<http://www.metrolinktrains.com>)