

## Governance Framework

The Office of the CIO (OCIO) has re-designed County's IT Governance framework to achieve better technology business alignments to support 37 departments. William Kehoe successfully kicked off the Technology Management Council, Business Management Council, and IT investment Board. Some of the IT monumental topics they have discussed already includes, Policies, Standards, Information Security, Mobility, Data as A Utility, the Enterprise Information Management Program, and various departmental goals and achievements.

## SalesForce Innovation Day



William Kehoe opened at the Salesforce Los Angeles Innovation Day! He discussed what an exciting time it is with jurisdictions in LA County embracing & prioritizing innovation. We need to all push ourselves into this innovation culture, define the terms then start delivering. He knows the Countywide IT Strategic goals are one way LA County is trying to move the needle in terms of innovation, and William Kehoe hopes to see more amazing projects coming through.

## GOVERNANCE

The Office of CIO has re-designed County's IT Governance framework to achieve better technology business alignments to support 35 departments. William Kehoe successfully kicked off the Business Management Council & the IT Investment Board the week!

TECHNOLOGY MANAGEMENT COUNCIL

Advise CIO & CEO on enterprise initiatives & business objectives. Advise on enterprise IT strategy. Advise on IT policy and standards. Ensure alignment to Board, County, & Department business strategies. Prioritize IT investments.

BUSINESS MANAGEMENT COUNCIL

Develops enterprise technology strategies & initiatives. Develop short-term and long-term strategic objectives for enterprise IT. Develop, review and recommend enterprise IT architectures, policies, standards and guidelines. Oversee the implementation of enterprise strategies & initiatives.

IT INVESTMENT BOARD

Review & approve proposals for Innovation Technology Fund & IT Legacy Fund. Early risk identification, escalation, and intervention. Approve fund releases for ITF & IT Legacy Fund projects. Ensure compliance with IT policies & standards.

## Strategic Goal Updates

### Create a County IT Strategic Plan

County-wide / all clusters and departments

- 150+ IAC employees from all clusters and departments
- Two-hour workshops
- Four questions to guide workshop agenda
- 1,000+ ideas generated
- 200+ strategic themes created

- Facilitated design thinking strategic planning workshops with 100% County department participation
- Results from workshops were used to prioritize five Enterprise IT Strategic Goals
- Align the Enterprise IT Strategic Plan goals with the top County budget process and future requests
- Launched action-oriented cross-departmental teams for each of the goals

### Methodology for Goal Teams

**KEY PRIORITIES FOR GOAL TEAMS**

- Finalize **measurable objectives** based on input from strategic planning workshops.
- Alignment** of objectives to department strategic plans, Board priorities, and the County strategic plan.
- Identify **current initiatives** that could drive progress of measurable objectives.
- Identify **future or new projects** that could drive progress of measurable objectives.
- Confirm **budget requests and funding sources** based on recommendations from goal teams.

**Created Strategic Plan & Launching County Goal Teams**

1. Mobility
2. Data as a Utility
3. Digital Civic Engagement
4. Workforce Engagement
5. Transform Procurement

Across the last few months, OCIO in collaboration with County leadership have launched action-oriented teams for each of the five IT Strategic Goals. These teams have the executive sponsorship of ten Department Heads and collectively represent over 100 County employees that are in the process of confirming measurable objectives and initiatives that can support achievement of outcomes. Across Q4 2019, these teams will engage with leadership forums and IT Governance to provide their plan of action and proposed budget asks to support achievement of their objectives.

## Techwire's IT Industry Briefing



William Kehoe presented to a full-house of vendors about the Countywide IT Enterprise Strategic Goals and the importance of understanding that innovation in LA County means transforming our services to the public with technology being the enabler. He presented alongside Robert King from Internal Services Department, Mohammad Al Rawi from Public Defender & Aman Bhullar from Registrar Recorder.