

## 2019 Delivery Summit

The Office of the CIO held their first annual End of Year TMC & BMC Governance Meeting. During the meeting, OCIO hosted the first Delivery Summit for LA County's five Technology Strategic Goals. These summits will help build awareness and engagement around how our Enterprise Strategic Goals are moving forward.

Bill Kehoe, OCIO Chief Information Officer kicked off the Delivery Summit by discussing how technology is a strategic enabler for business and how LA County OCIO Governance has contributed to the buildout of the Enterprise Strategic Goals.

Before going into details about each Technology Enterprise Strategic Goal team's accomplishments, Niles Friedman congratulated the 250 County employees that have been involved in these goal teams. The Technology Enterprise Strategic Goal Team's objectives are listed below under each goal summary.

### Workforce Empowerment

Planning, recruiting, and developing a modern workforce for the County.

The four objectives are;

- Workforce Planning
- IT Classification
- Workforce Development
- Culture of Innovation

### Digital Civic Engagement

Engage our residents and communities with a variety of digital methods to interact with their government.

The three objectives are;

- Guiding Principles
- User Experience
- Internal Change

### Mobility

Accelerate mobility for employees to work and residents to receive services anywhere at any time.

The five objectives are;

- Wireless Capacity
- Mobile Devices
- Unified Communications
- Mobile Services
- Mobility Culture

### Data As A Utility

Enable the use and accessibility of data to build a Countywide culture that emphasizes data-driven decision making.

The five objectives are;

- Future of Data
- Open Data 2.0
- Data Governance & Multi Department Data Sharing
- Data Inventory
- Data Platforms

### Transform Procurement

Standardize processes. Streamline the rules. Modernize and accelerate the experience.

The five objectives are;

- New E-Procurement Solution
- Standardize Processes & Practices
- Enhance Access to Technology Solutions
- Novel Sourcing Methods
- Streamline Sole Source for Technology



## Adopt-A-Family

For over 30 years, the Adopt-A-Family Program has matched CalWORKs families with sponsors during the holiday season. Sponsors are provided with a wish-list for the family outlining favorite toys, clothing sizes and basic household needs. Each year, the Adopt-A-Family Program provides families a meaningful holiday season. In 2018, 1,036 sponsors adopted 1,454 families, including 3,620 children.

The Office of the CIO was able to raise over \$600 in this year's Adopt-A-Family Program to help make a difference during this Holiday Season to a family of seven.

