Remote work has become part of the New Normal in the Covid-19 era. Technology plays an important role to enable this New Normal and address the challenges associated with it, including security challenges related to telework.

At the most recent Business Management Council and Technology Management Council meetings, LA County’s OCIO led several conversations on how the County should define, adapt to, and embrace the New Normal, as well as technology’s key role in supporting it.

In addition, OCIO’s Bill Kehoe joined other local, state, and national experts as a speaker at New America’s "Reimagining our Workforce Through Mobility and Digital Innovation." The event explored the question of how work and the workforce will change as a result of the pandemic and how mobility can shape the contours of this New Normal.

ACE Analysts' Role in Assisting COVID-19 Response

Two Analytics Center of Excellence (ACE) members — Ricardo Basurto-Davila and Irene Vidyanti — assisted DPH and USC in conducting COVID-19 antibody testing among a random sample of county residents. This ongoing study provides critical information to better understand the spread and severity of the disease and inform policies accordingly. Results of the first wave of the study were published at: https://jamanetwork.com/journals/jama/fullarticle/2766367