

## Countywide Enterprise Strategic Goal: Data as a Utility Update

One of the key initiatives of the 'Data as a Utility' strategic goal is developing the next-gen Open Data 2.0 vision by involving external end-users and finalized functional, technical, and operating needs of a future Open Data platform. The vision is based on the guiding principles of data being open by default, discoverable, accessible, single source, and constituent centric. Among the many capabilities identified between stakeholders, one of the most requested was a seamless experience for the user community – a single point of entry for all County and related open data needs.

To ensure the success of this initiative, we have defined an operating model with clearly identified roles, responsibilities and activities with a governance model supported by the Executive Sponsor. The Governance Model provides the principles, policies, processes, frameworks, tools, metrics, and oversight required to effectively manage data at all levels, from creation to disposition. A successful Open Data Program has the potential to serve Los Angeles County constituents with the essential data infrastructure to support the business of the County and its many diverse stakeholders.



Data as a Utility

## The Digital Divide

The Digital Divide has been exacerbated during COVID-19 as workplaces and schools have shut down and forced people to work from home. The 2019 census data estimates that 5.5% of households do not have a computer or internet access, and 11.9% lack a broadband internet subscription. County departments are already implementing Digital Divide initiatives in response to various Board motions.

The Office of CIO (OCIO) has been directed to take a lead on developing a comprehensive view of countywide efforts, as well as Regional Digital Divide Strategy for the County in coordination with departments, as well as external stakeholders including cities, private sector partners, community-based organizations, school districts, nonprofits, venture capitalists, and entrepreneurs.

OCIO is planning to partner with the Massachusetts Institute of Technology (MIT) for this strategic effort. MIT has Regional Entrepreneurship Accelerator Program (REAP), specifically focusing on regional strategic needs. MIT REAP team will assist the County as a Strategic Advisor bringing diverse stakeholders together to formulate a comprehensive strategy with an actionable implementation plan.

## OCIO's Homeless Initiative Efforts

OCIO is coordinating four Technology Innovation Challenge projects with the Homeless Initiative and the selected vendors for each category: Centralized Customer Portal, Mobile Digital Services, Operational Reporting and Performance Outcomes, and Geo-mapping Hub. OCIO staff are serving as internal County Project Managers for these challenge-based projects, which launched in late December to early January. Projects are going through discovery workshops, sessions, and interviews.

