

Countywide Enterprise Strategic Goal: Workforce Empowerment

An important update on the Workforce Empowerment goal team that is in the process of ‘Developing and Establishing key Information Technology (IT) and Data Science classifications to support the delivery of IT services and data-driven decision-making’ initiatives. This is a collaboration between OCIO and CEO Classifications, development of three new classification series:

1. IT Business Analyst (BA) Series with two levels (IT BA I and II) to analyze business needs and determine system business and technology requirements of IT product/solutions.
2. IT Project Management (PM) Series with four levels (IT PM I, II, III, and IT PMO Manager) to plan, manage, and lead the development and implementation of IT product/solutions.
3. Data Science (DS) Series with four levels (Predictive Data Analyst, Data Scientist, Senior Data Scientist, Data Scientist Supervisor) to utilize methods of advanced statistical analysis and machine learning to develop and maintain informational assets that support data-driven decision making, program design, and forecasting.

These classification series were extensively briefed with County stakeholders, including Department Administrative Deputies, Business Management Council, and Operation Cluster Board Deputies. The Board letter and staffing ordinance was approved by the Board on 3/9/2021. A required second reading for these new classifications by the Board was approved 3/23/2021.



Workforce Empowerment

Digital County Survey 2021



The Office of the CIO (OCIO) virtually collaborated with over 30 Los Angeles County (LA County) departments to submit an exceptional 2021 Digital County Survey nomination. We appreciate all the outstanding projects that were submitted from various departments especially with this year’s limited submission window.

The projects that were included in this year’s nomination highlighted the phenomenal work being accomplished at LA County within IT while identifying future trends and how we pushed through all the challenges that changed the technology landscape from 2020.

We placed 1st place in the 2020 Digital County Survey, and we are excited for the 2021 Digital County Survey results.

Full Version Strategic Plan

OCIO issued an update on the 2018-2023 LA County Enterprise Strategic Plan in March. This plan provides insight on the goals by highlighting current initiatives, future initiatives and various strategic measures being tracked within each goal which consist of mobility, workforce empowerment, data as a utility, digital civic engagement, and transform procurement. The goals and objectives are relevant, dynamic, inclusive, and actionable.

According to Bill Kehoe, “The five goals have active teams sponsored by department directors that are collaborating on a continual basis to refine the objectives and associated measures and aligning current and future initiatives to drive the strategic goals forward. The full version of the 2018-2023 LA County Enterprise Strategic Plan can be found on our OCIO Website at, <https://ceo.lacounty.gov/chief-information-office/>.



Full Version

