

Secure the Village

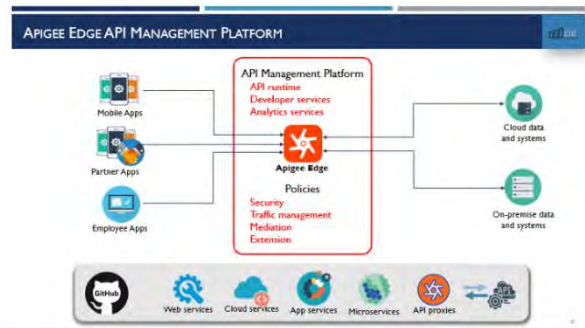
At the County's Office of the Chief Information Officer, Jeff Aguilar, Deputy CISO who has over 24 years of experience presented 'Information Security Management No Longer the House of No.' He discussed the challenges of managing information security within a large public sector organization, threats, challenges, and areas of opportunity to partner with the business. The result is getting away from the perception that security is the house of "No" by improving culture, relationships between information security, and business stakeholders. "underlined portion".



Challenges with Alignment to Business

- Information Security will slow down projects / initiatives
- Perception that information Security will say "No" therefore not brought into the project lifecycle early.
- Disconnect in the understanding of value Information Security provides the business
- Information Security is essentially a line item that's needed but difficult to quantify the value in until an "Incident".

Apigee Application Programming Interface (API) Management Platform



The Office of the CIO and Internal Services Department (ISD) have partnered with Accenture and Google to deploy the Apigee API Management platform within the County infrastructure. This is a big step in support of County initiatives to simplify access to data and processes managed by individual departments. The Apigee platform applies consistent security and anti-hacking processes to all requests that leverage the platform which removes this burden from the individual API development team.

As LA County develops into a data-driven organization, Apigee will provide publishers and consumers of APIs with detailed metrics on usage that can be leveraged to further improve service.

GovTechLive 'The Happy Factor'

The County's Chief Information Officer, Bill Kehoe & Fred Brittain (State of Maine CIO) participated in the e.Republic GovTechLive event to discuss the topic, 'How Employee Morale and Wellness' plays a key role in their agency's success.

Bill and Fred highlighted their different strategic approaches in keeping their highly functioning teams' goal oriented, interactive and happy even through the rapid transition to working from home due to COVID-19. Bill urges everyone to be open and interactive during his meetings no matter how big or small and Fred hosts various virtual luncheons where you can talk about anything but work.

They both admitted that keeping up the morale of the office didn't come easily and there were challenges as facilitators that they had to quickly adapt to make sure priorities were still being pushed forward.

