CFCI Community Survey Summary Results

May 2022

Survey Specifics & Methodology

April 19 - May 22

Dates

All residents in the top 50 zip codes with the highest levels of need identified by using the JENI, JESI, & ARDI Indexes

Audience

Administration

Live Phone Interviews, Online & In-person

Accessibility

Available in 6 languages Mandarin, Vietnamese, Tagalog, English, Spanish & Armenian

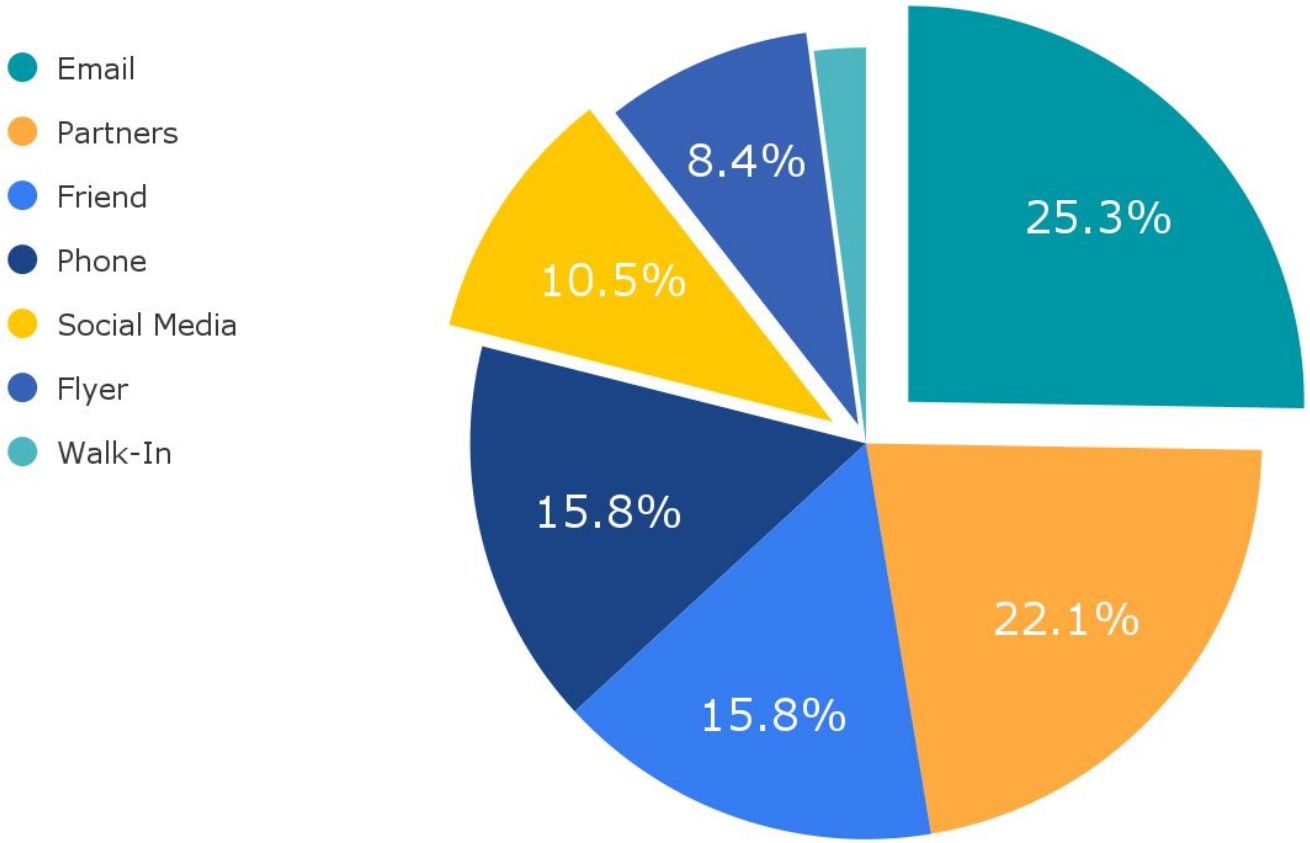
Total Interviews Completed

3,473

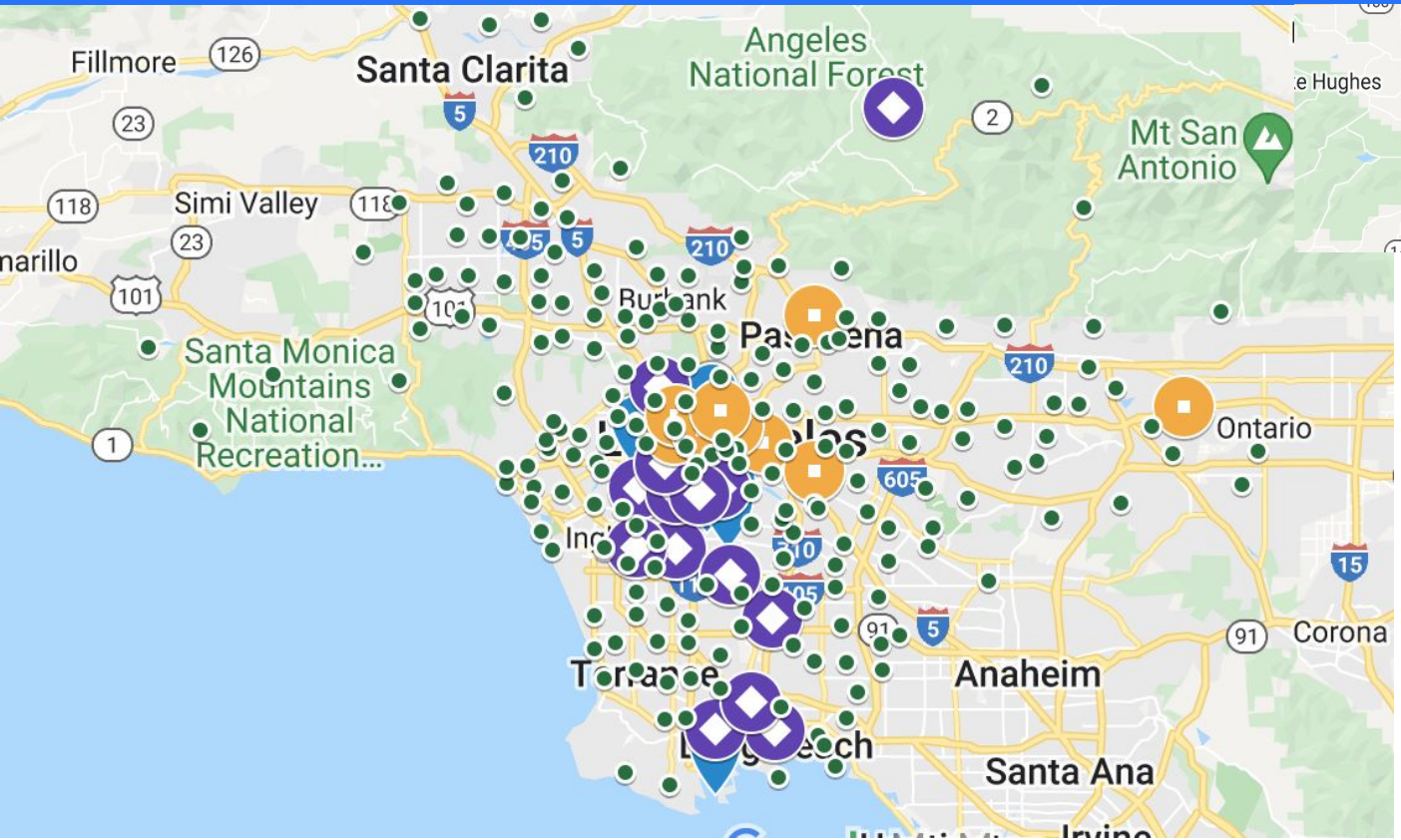
Survey Outreach: How We Promoted & Collected Responses

Live Phone Calls	147,195 Calls Attempted = 1,573 Surveys Completed
Text Messages	81,684 Text Messages Sent = 1,439 Link Clicks
Trusted Messengers	12 Orgs Facilitated the Completion of 1,696 Surveys
Email	15 Email Blasts
Cross Promotion	Cross promotion with listening session outreach
Social Media	Social media tool kits

How Community Members Heard about the Sessions



Respondent Analysis: Geography

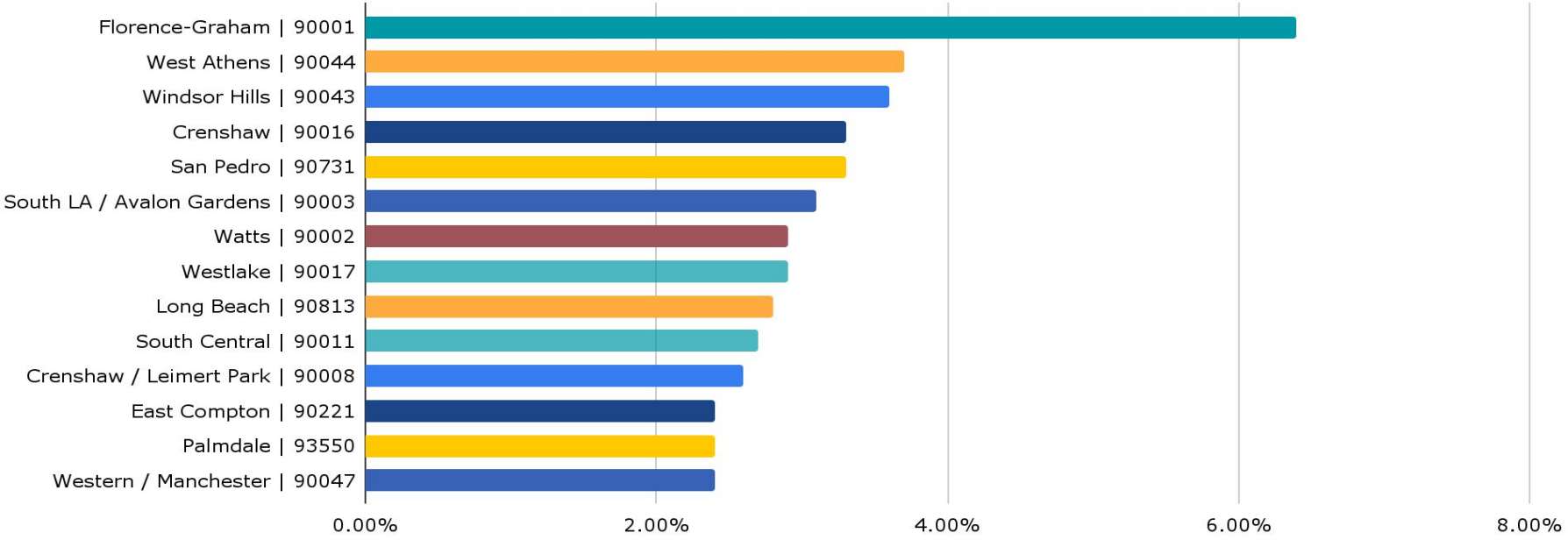


Key Stats:

- Respondents in 245 of 290 County Zip Codes
- 63% of Respondents in Priority Zip Codes

Respondent Analysis: Geography

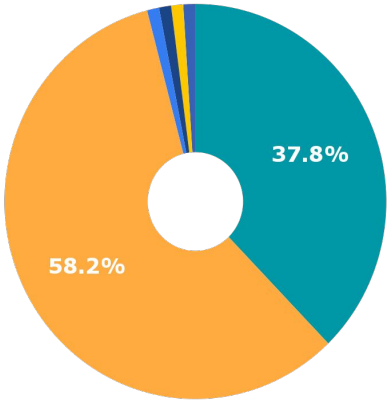
44% of All Responses Came From the 14 Zip Codes Below



Respondent Analysis: Demographics

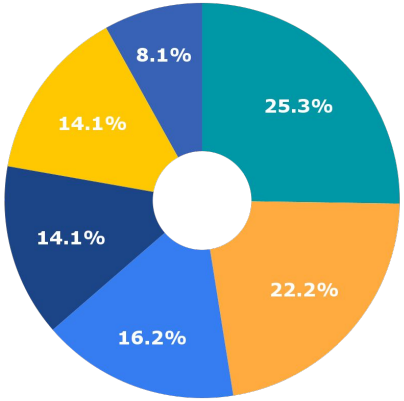
Sex / Gender

- Male
- Female
- Non-binary
- Transgender
- Two-spirit
- Non-conforming

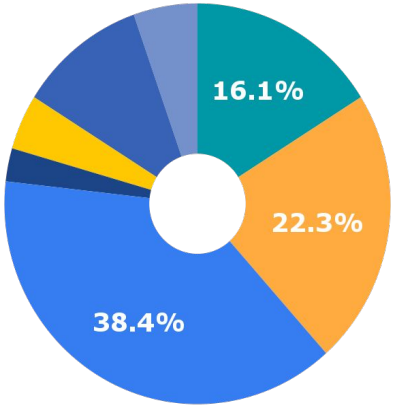


Age

- 18-29
- 30-39
- 50-64
- 40-49
- Prefer Not To Say
- 65+



Race / Ethnicity

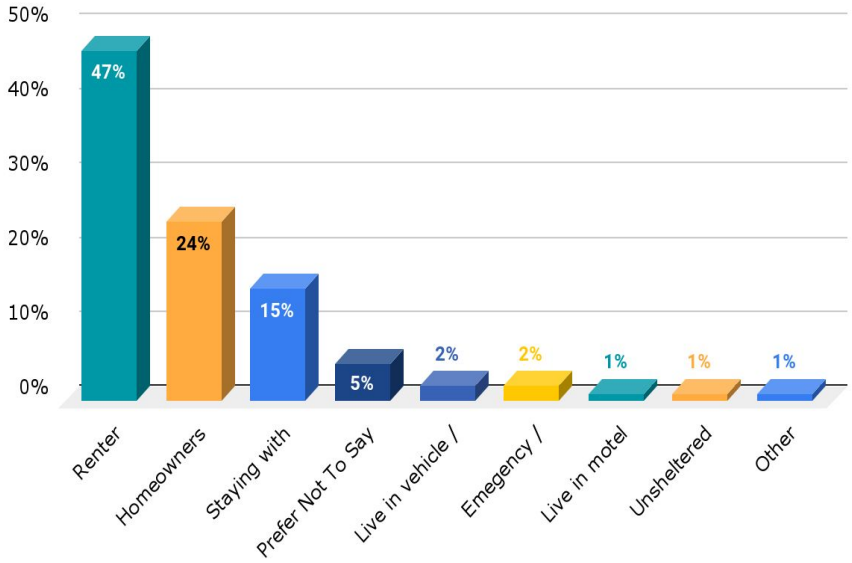


- White
- Black/AA
- Latinx
- Asian
- Indigenous/Native Indian/Native American
- Middle Eastern
- Prefer Not To Say

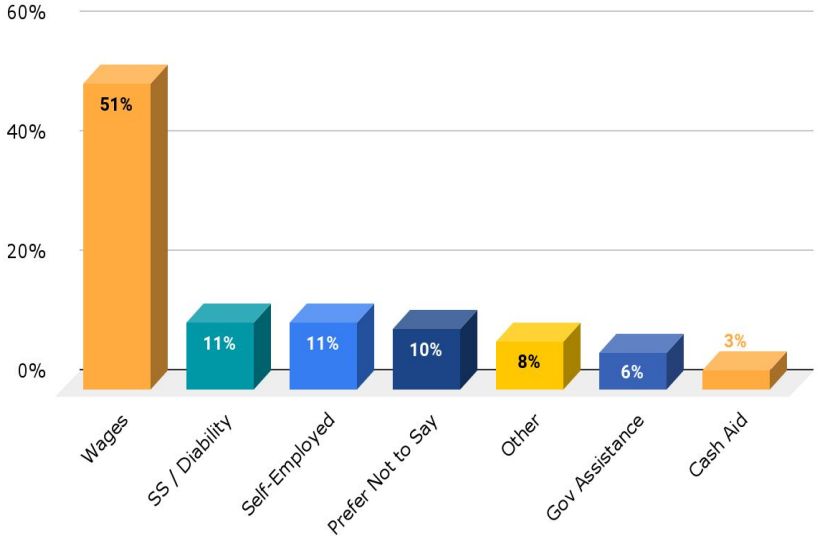
Respondent Analysis: Background

A plurality of respondents are renters and a majority are employed

Housing Status

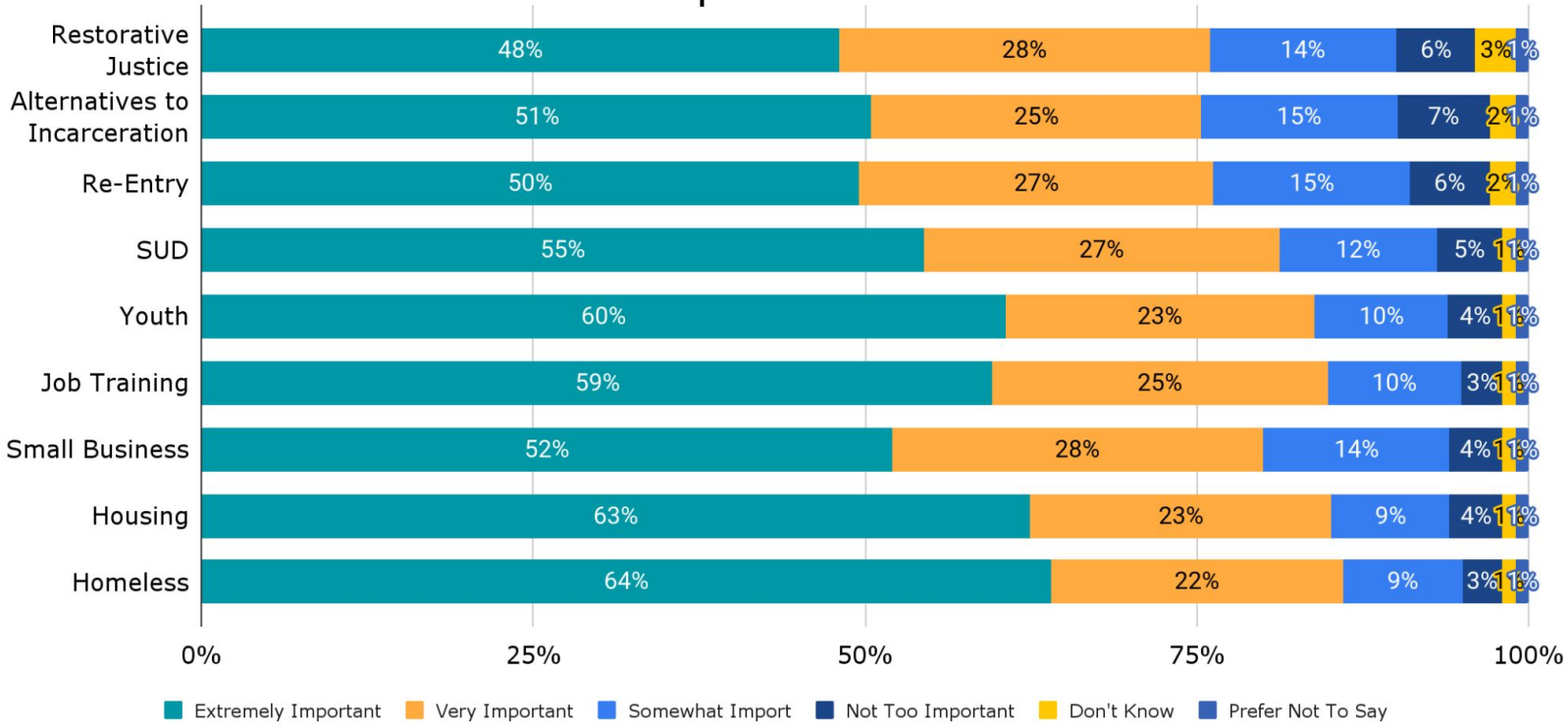


Primary Income

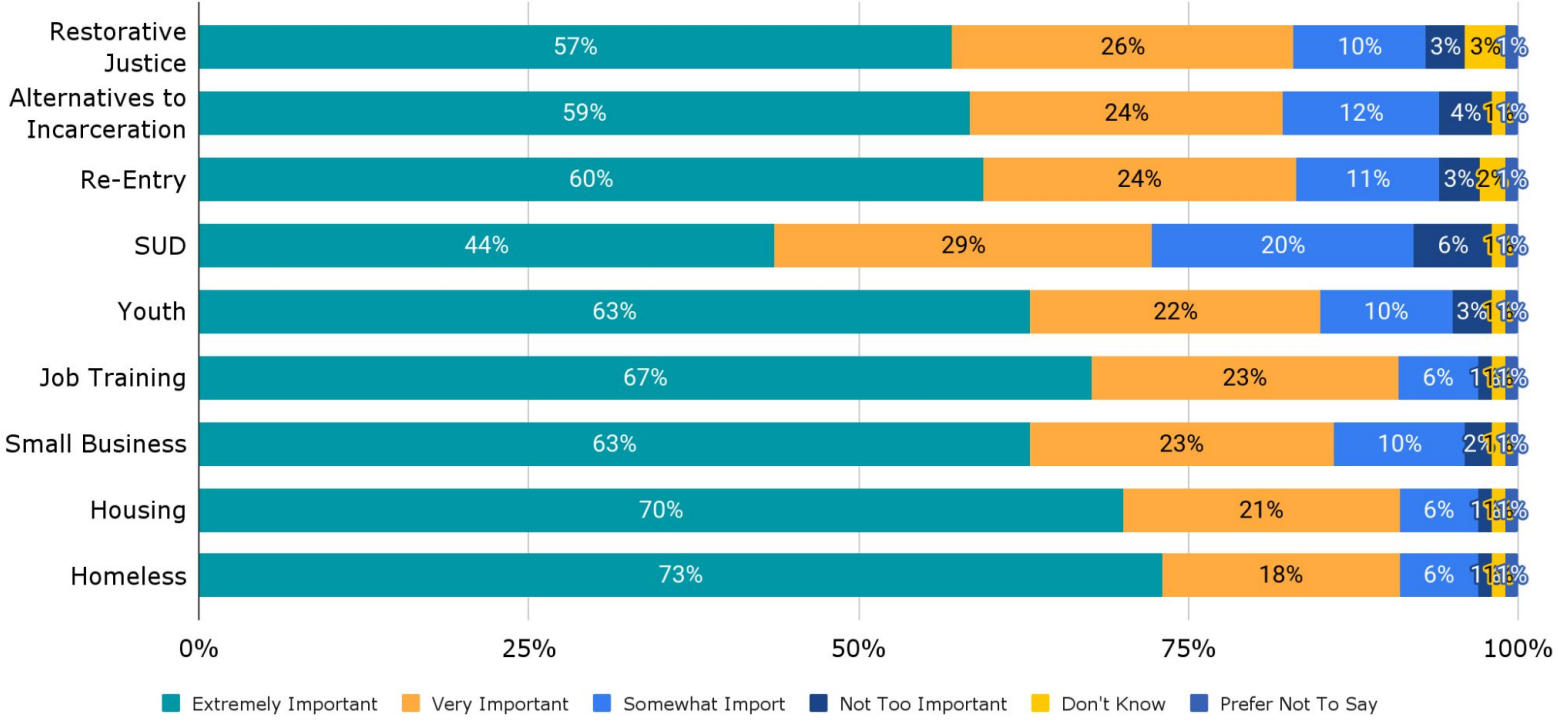


Program Area Attitudes

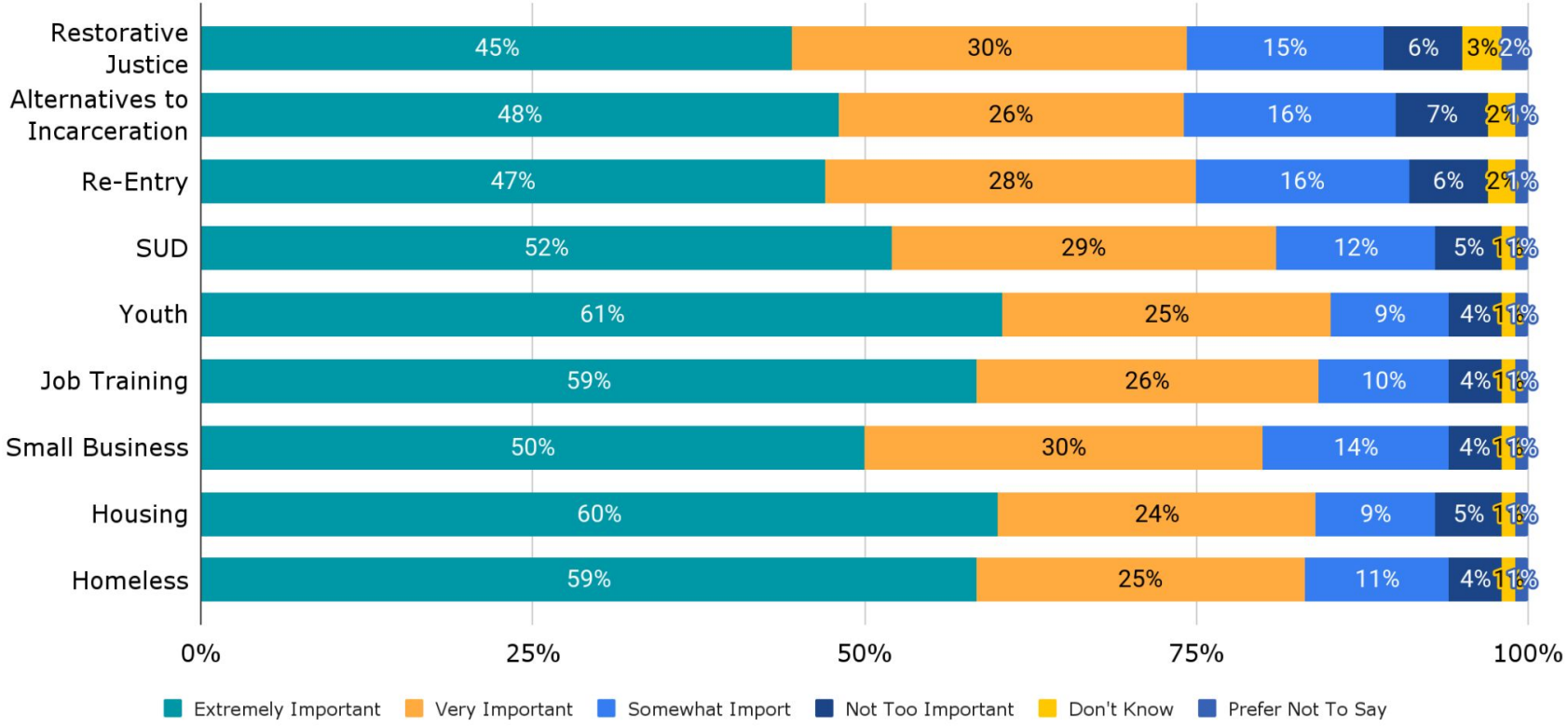
Homelessness, housing, youth development, and job training are top priorities



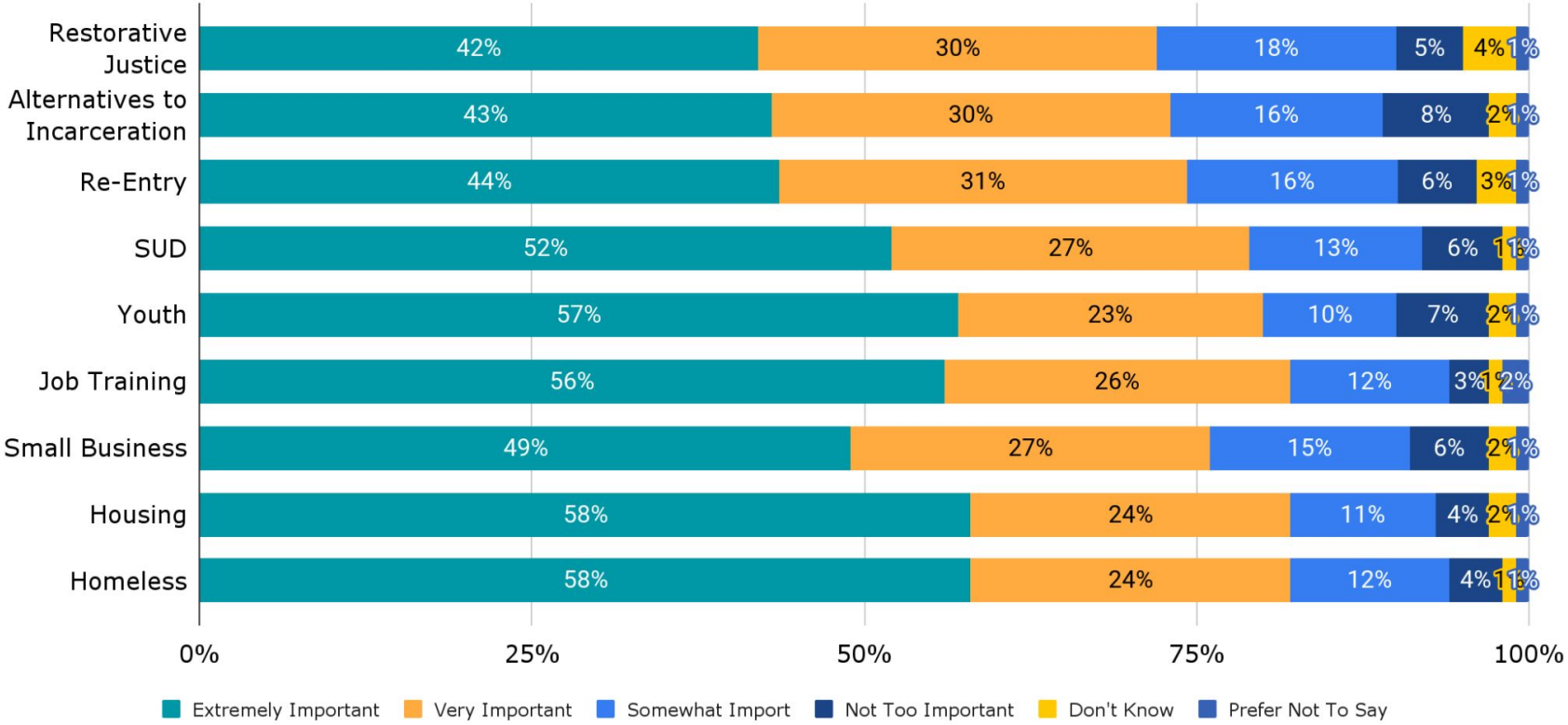
Program Area Attitudes - Race/Ethnicity Black/African American



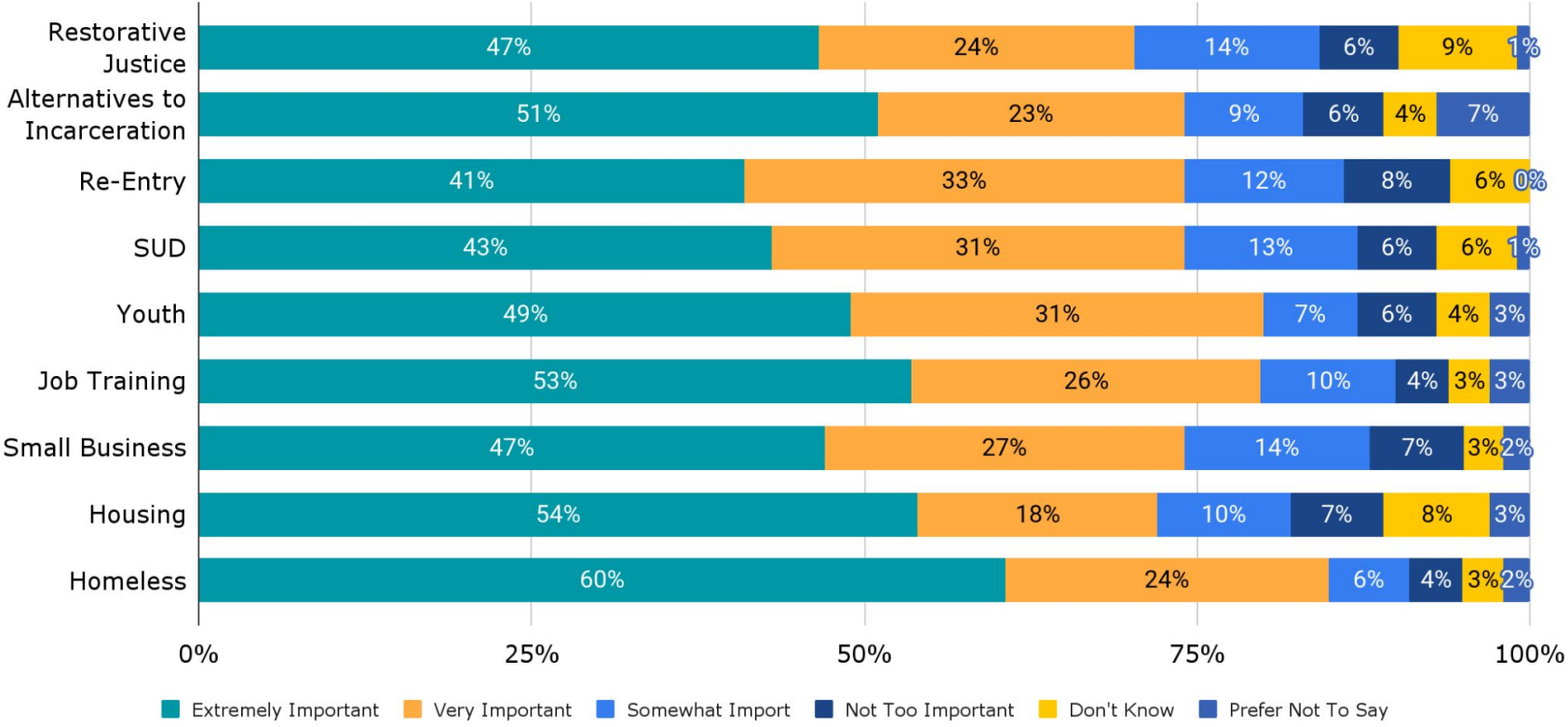
Program Area Attitudes - Race/Ethnicity Latina/o/x



Program Area Attitudes - Race/Ethnicity Native American/Indigenous

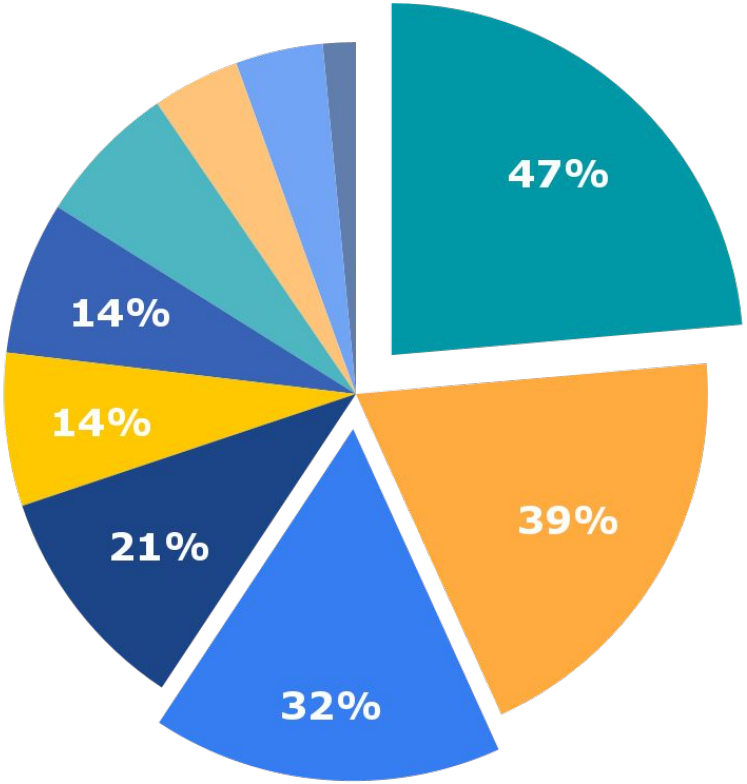


Program Area Attitudes - Race/Ethnicity Asian



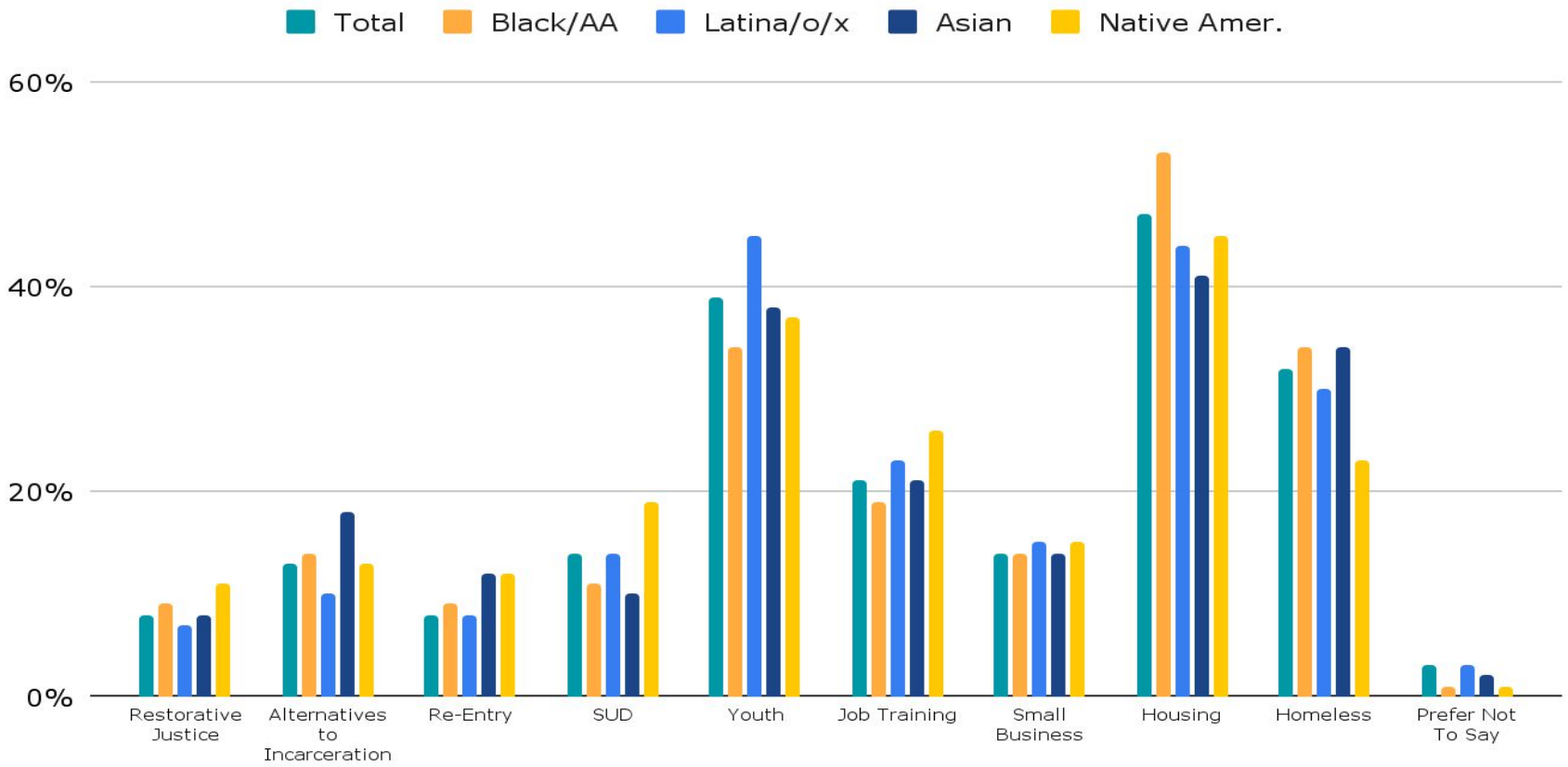
Q2: Program Area Priorities

- Housing
- Youth
- Homeless
- Job Training
- SUD
- Small Business
- Alternatives to
- Restorative Justice
- Re-Entry
- Prefer Not To Say

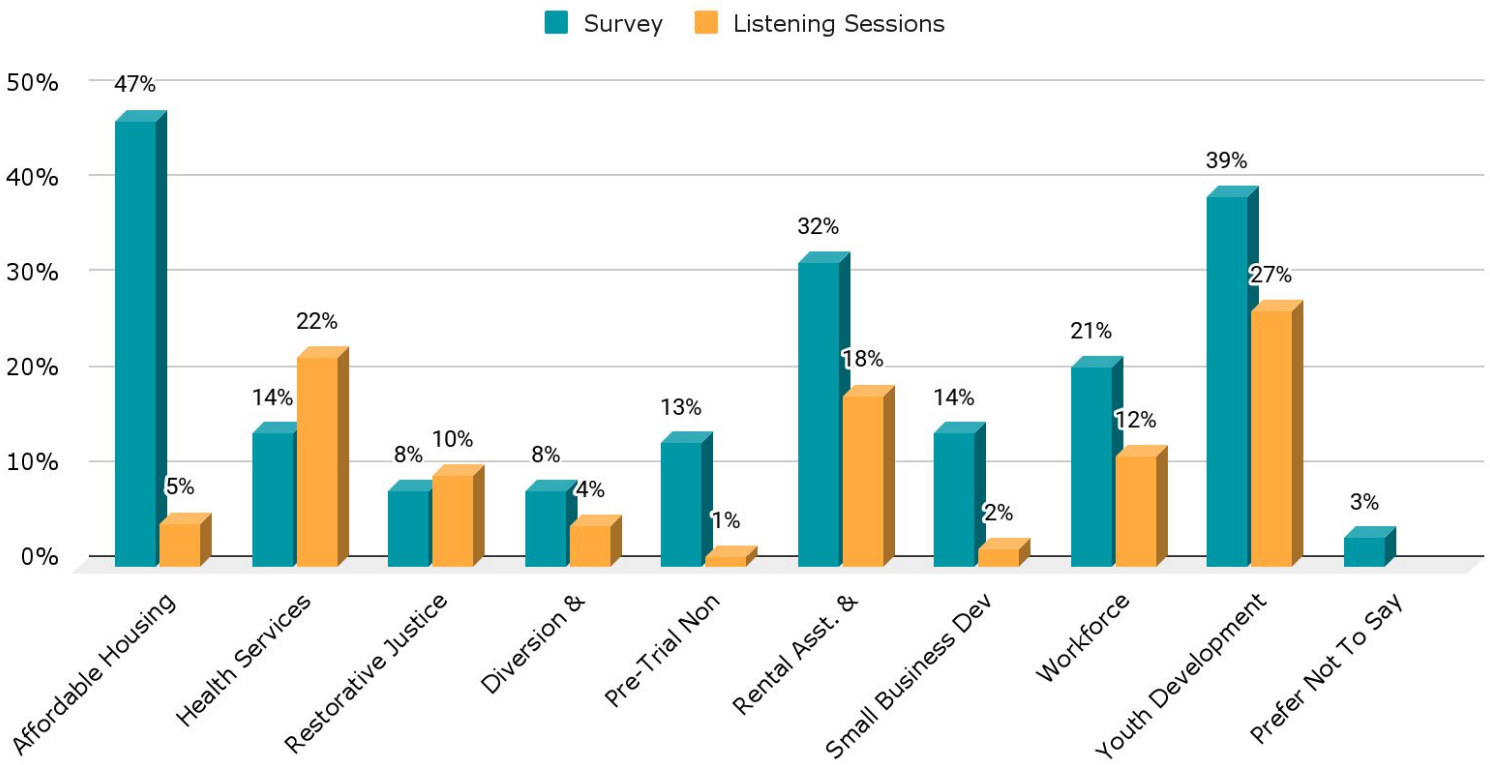


The vast majority of respondents selected Housing, Youth Development, and Homelessness as the program areas that are most important to them.

Q2: Program Area Priorities



Program Priorities - Listening Sessions vs. Survey

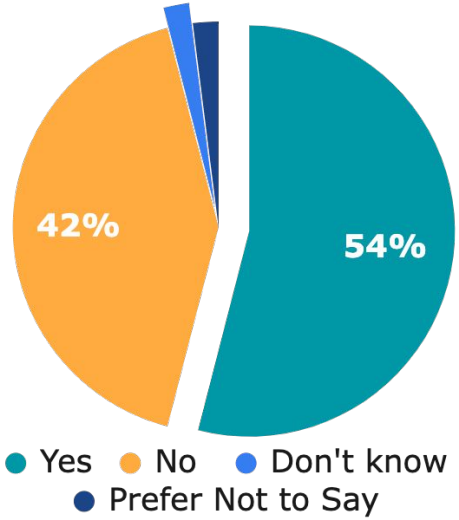


Alternatives To Incarceration

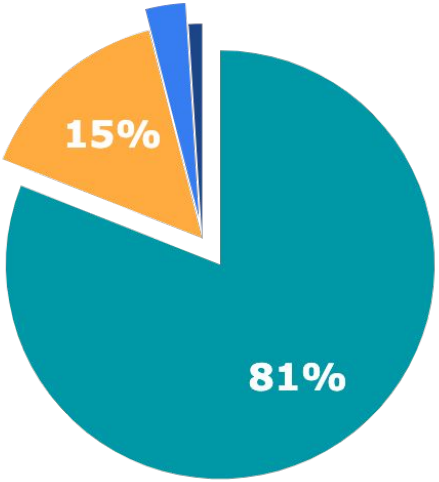
Alternatives To Incarceration - Experiences

Large percentages of respondents have had personal experience with law enforcement / justice system or know someone who has

Personal Experience

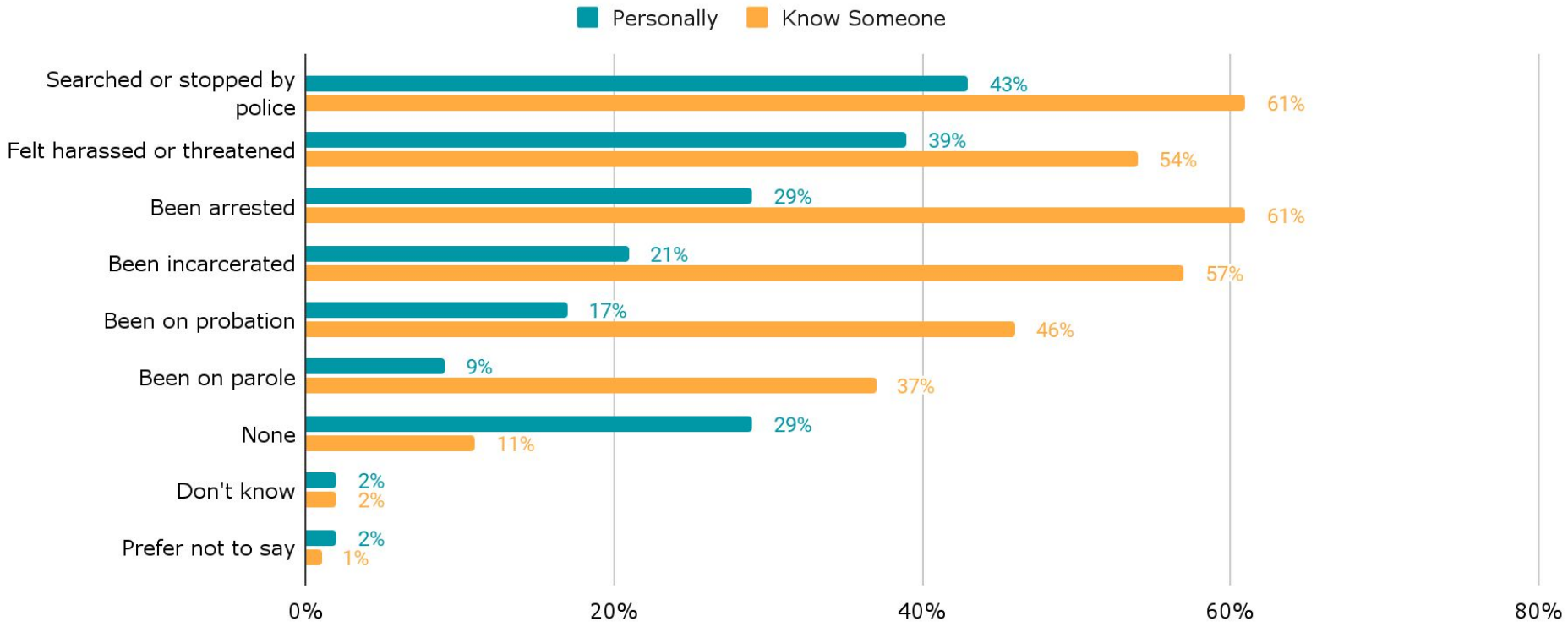


Know someone



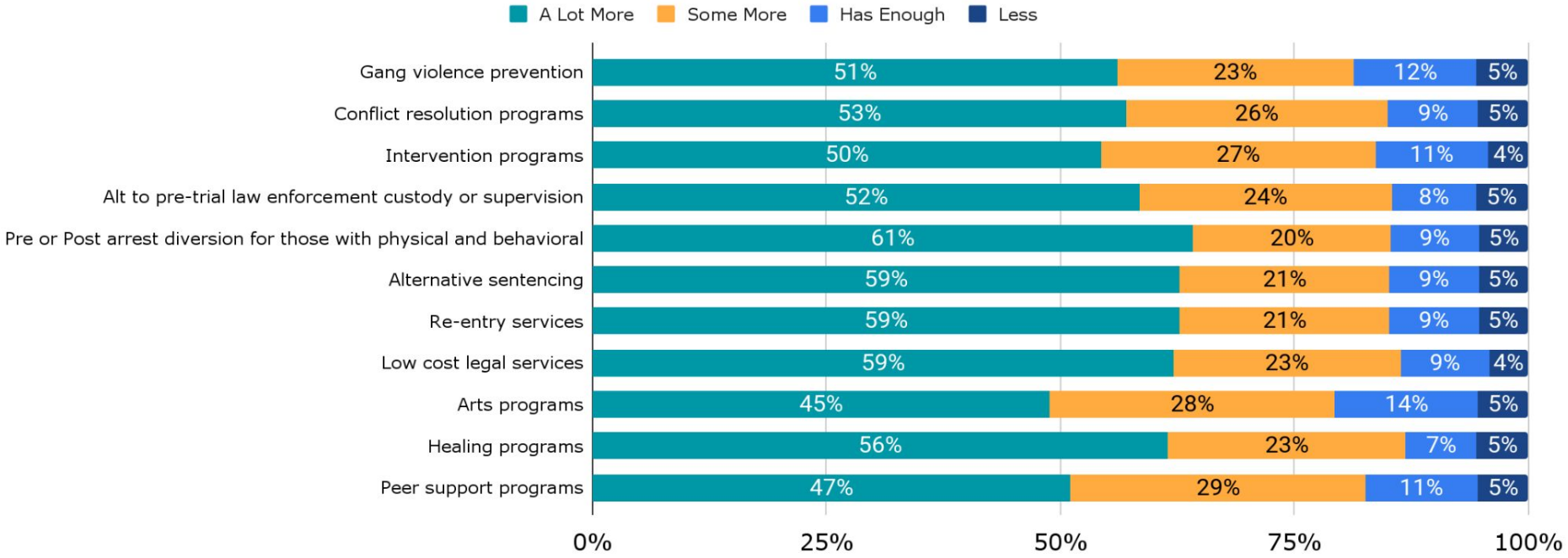
Alternatives To Incarceration - Experiences

Experience with law enforcement / justice system



Alternatives To Incarceration - Needs

Pre or post arrest diversion, Alternative sentencing, Re-entry services, and low cost legal services were identified as top needs



Alternatives To Incarceration - Needs Identified by those with lived experience

Priorities identified as need "a lot more" by those with lived experience

Need A Lot More	Incarcerated	Arrested	Probation	Parole
Gang violence prevention	64%	56%	55%	68%
Conflict resolution programs	60%	58%	49%	61%
Intervention programs	60%	53%	50%	61%
Alt to pre-trial law enforcement custody or supervision	56%	57%	48%	53%
Pre or Post arrest diversion for those with physical and behavioral needs	67%	64%	55%	66%
Alternative sentencing	63%	60%	53%	62%
Re-entry services	65%	65%	58%	68%
Low cost legal services	64%	63%	58%	58%
Arts programs	55%	54%	45%	60%
Healing programs	61%	58%	52%	60%
Peer support programs	56%	54%	52%	58%

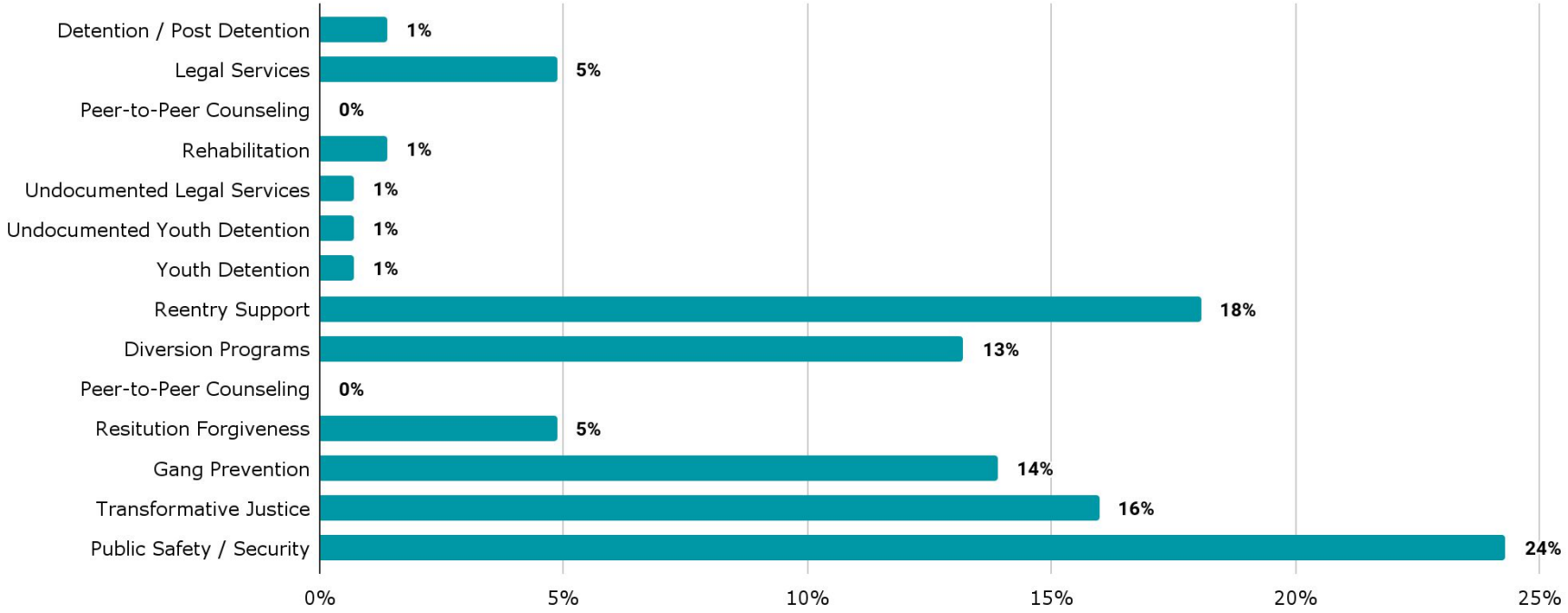
Alternatives To Incarceration - Needs by race / ethnicity

Priorities identified as need “a lot more” by race/ethnicity

Need A Lot More	Black/AA	Latina/o/x	Asian	Native Amer.
Gang violence prevention	63%	50%	41%	44%
Conflict resolution programs	59%	51%	55%	42%
Intervention programs	61%	48%	34%	37%
Alt to pre-trial law enforcement custody or supervision	55%	50%	59%	38%
Pre or Post arrest diversion for those with physical and behavioral needs	68%	57%	52%	45%
Alternative sentencing	63%	53%	52%	50%
Re-entry services	66%	56%	59%	41%
Low cost legal services	66%	54%	55%	46%
Arts programs	55%	45%	34%	38%
Healing programs	62%	52%	41%	48%
Peer support programs	55%	46%	34%	36%

Alternatives To Incarceration - Listening Sessions

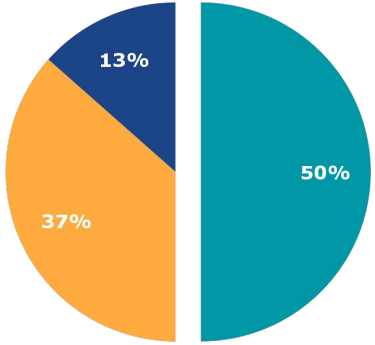
Among specific program areas, listening session participants identified re-entry support, diversion, gang prevention, and transformative justice as top priorities



Alternatives To Incarceration - Listening Sessions

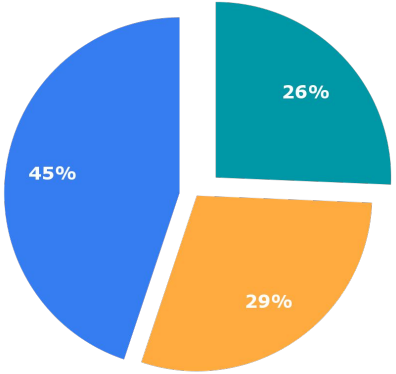
Broken down further by programmatic area - re-entry, legal services, and diversion were top priorities

Diversion and Re-Entry Programs



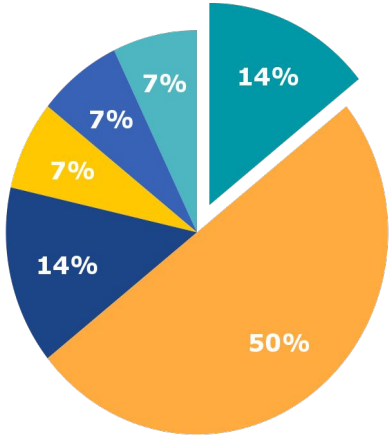
- Reentry Support
- Diversion Programs
- Resitution Forgiveness

Community Based Restorative Justice



- Gang Prevention
- Transformative Justice
- Public Safety / Security

Pre-Trial Non Custody Services & Treatment

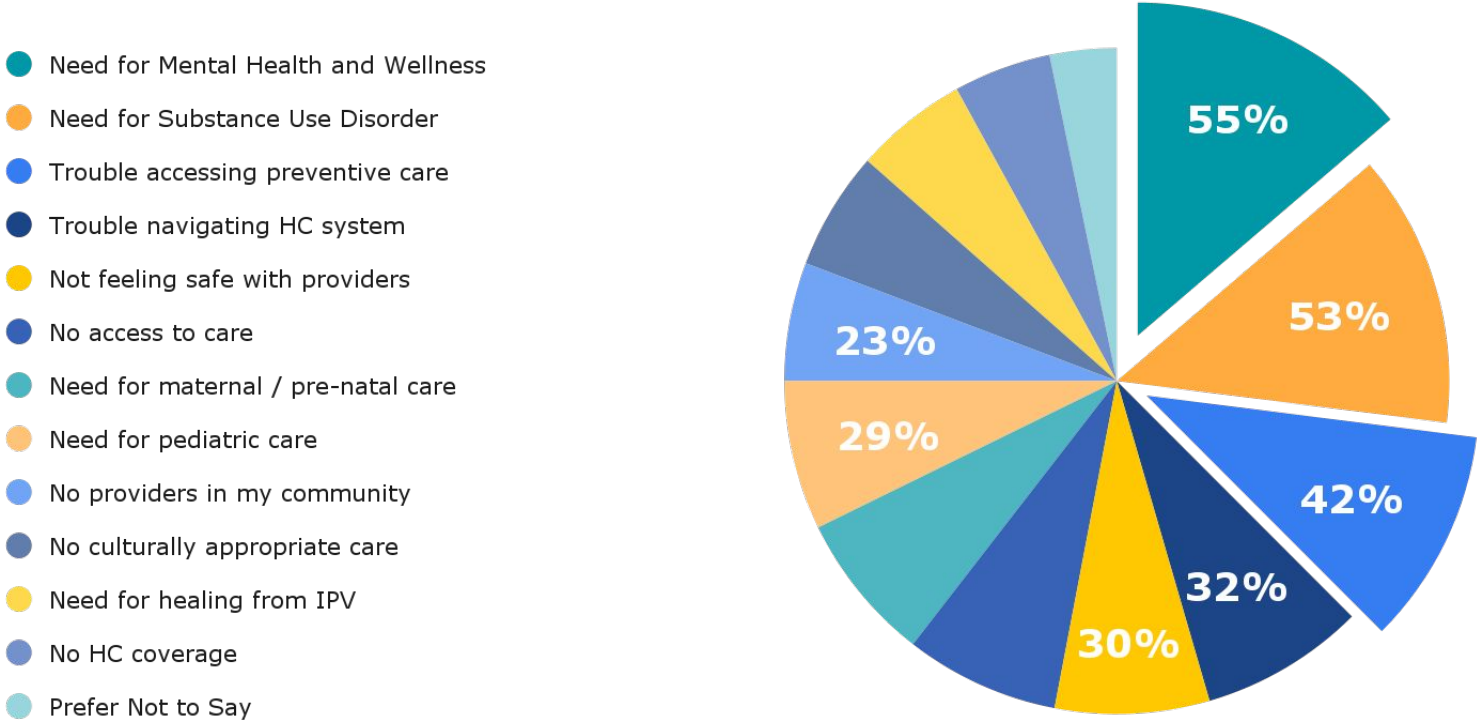


- Detention / Post Detention Services
- Legal Services
- Rehabilitation
- Undocumented Legal Services
- Undocumented Youth Detention
- Youth Detention

Community Based Health Services

Community Based Health Services - Experiences

Mental health services, SUDs treatment, and difficulty accessing preventive care are top experiences.



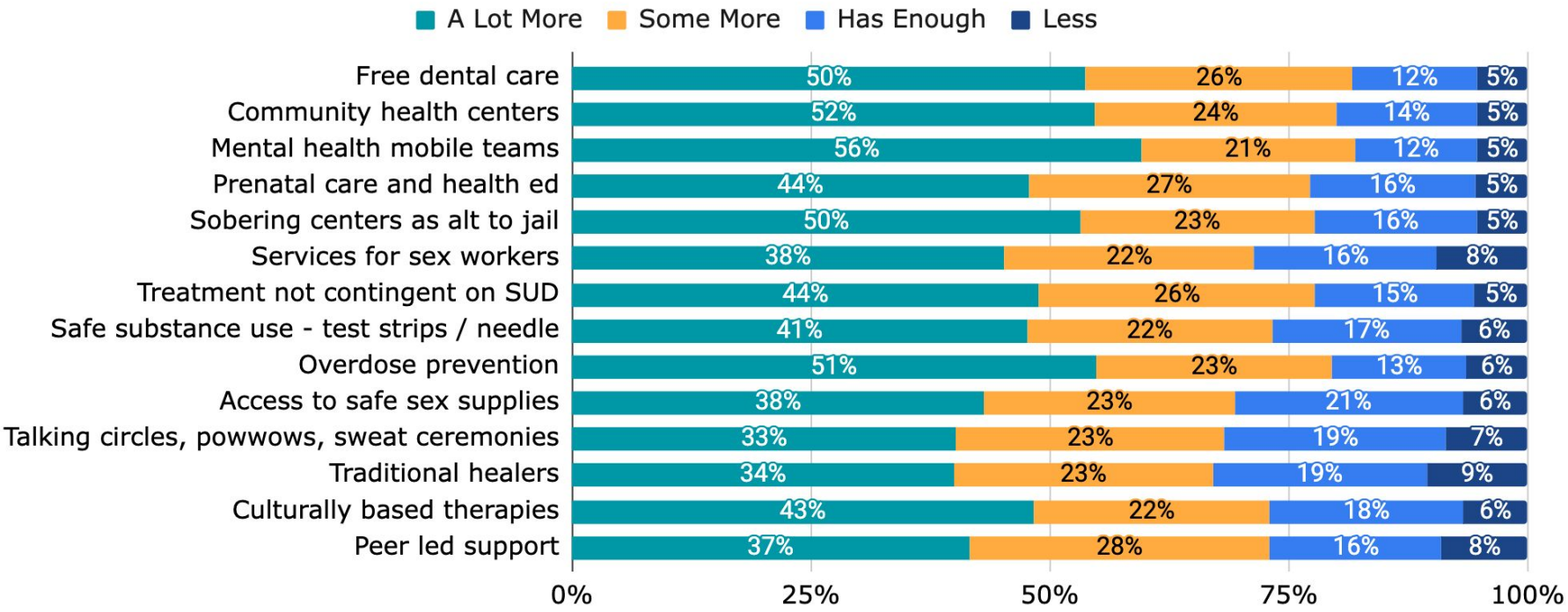
Community Based Health Services - Experiences

Experiences by race and ethnicity.

	All	Black/African American	Latino/a/x	Asian	Native Amer.
Trouble accessing preventive care	42%	38%	48%	44%	43%
Need for Mental Health and Wellness Services	55%	54%	51%	78%	62%
Need for Substance Use Disorder Treatment	53%	47%	50%	44%	61%
Need for maternal / pre-natal care	29%	33%	30%	44%	20%
Need for pediatric care	29%	35%	31%	44%	20%
Not feeling safe with providers	30%	27%	23%	33%	39%
No access to care	30%	34%	24%	33%	33%
Trouble navigating HC system	32%	29%	32%	22%	23%
No culturally appropriate care	23%	20%	21%	22%	32%
Need for healing from IPV	22%	18%	22%	22%	20%
No providers in my community	23%	19%	18%	22%	18%
No HC coverage	19%	19%	18%	22%	10%

Community Based Health Services - Needs

Mobile mental health providers, overdose prevention, and community health centers are top areas of need



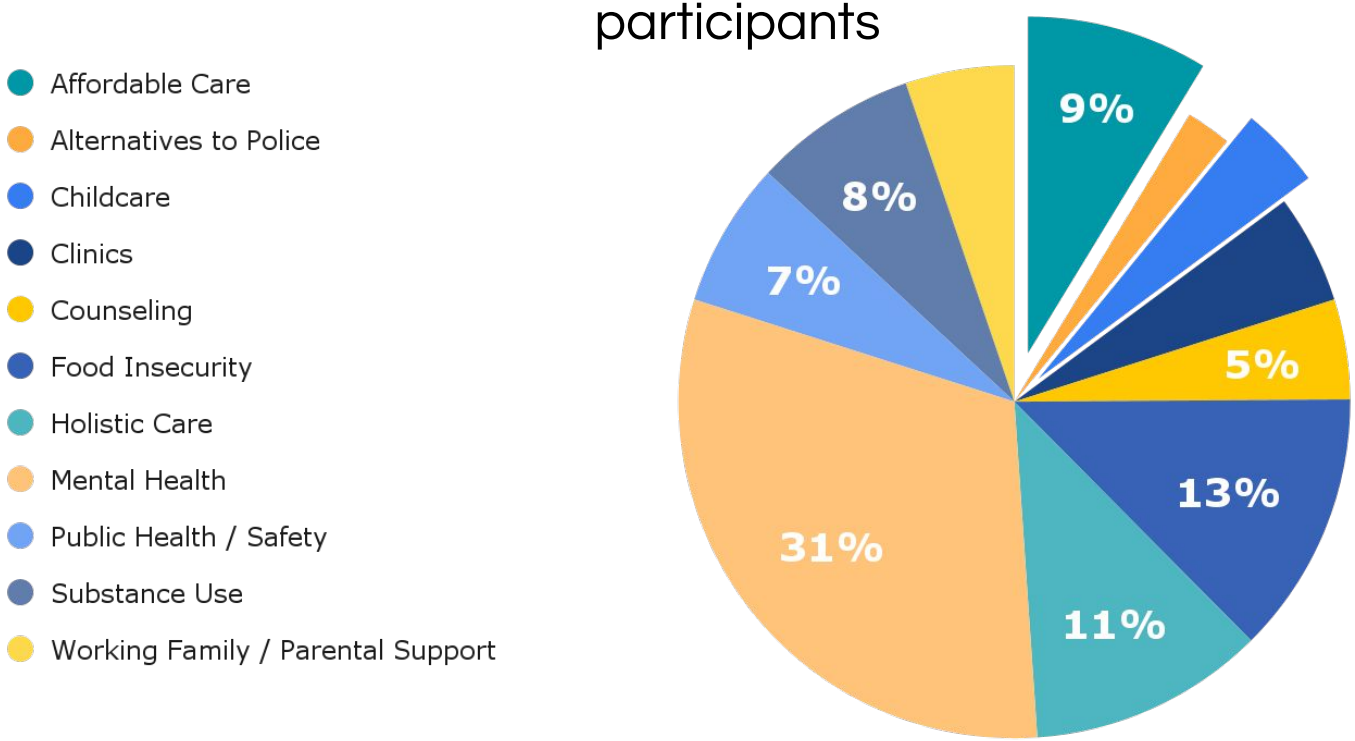
Community Based Health Services - Needs by race / ethnicity

Priorities identified as need "a lot more" by race/ethnicity

Program	A Lot More	Black / AA	Latina/o/x	Asian	Native Amer.
Mental health mobile teams	56%	66%	53%	33%	56%
Free dental care	50%	68%	48%	44%	54%
Community health centers	52%	67%	47%	33%	50%
Overdose prevention	51%	65%	46%	22%	52%
Denal	50%	60%	47%	44%	50%
Sobering centers as alt to jail	50%	60%	45%	33%	48%
Prenatal care and health ed	44%	52%	46%	44%	40%
Treatment not contingent on SUD	44%	51%	38%	22%	45%
Culturally based therapies	43%	59%	36%	44%	48%
Safe substance use - test strips / needle	41%	47%	39%	33%	33%
Services for sex workers	38%	50%	36%	33%	29%
Access to safe sex supplies	38%	43%	39%	44%	32%
Peer led case management	37%	50%	34%	22%	37%
Traditional healers	34%	45%	32%	33%	39%
Talking circles, powwows, sweat ceremonies	33%	44%	28%	0%	46%

Community-Based Health Services Priorities - Listening Session

Mental health services were the top priority among Listening Session participants

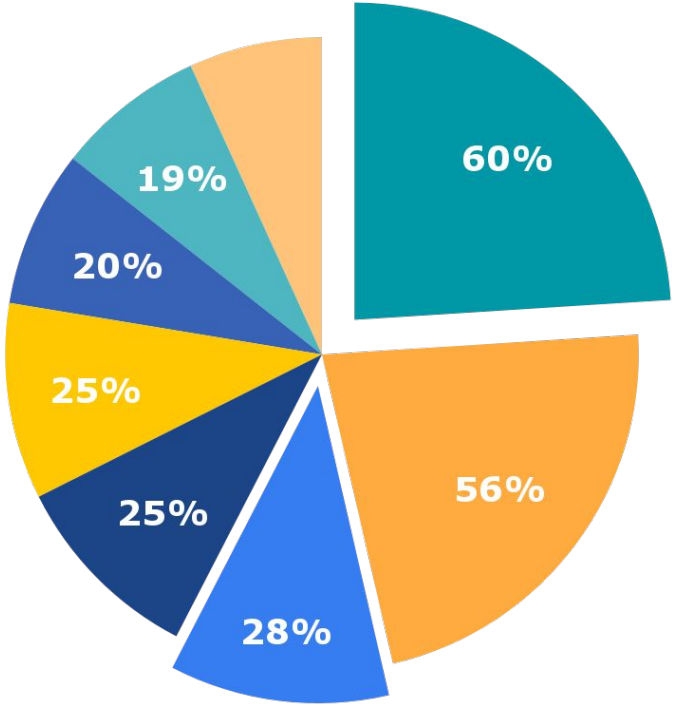


Youth Development

Youth Development - Experiences

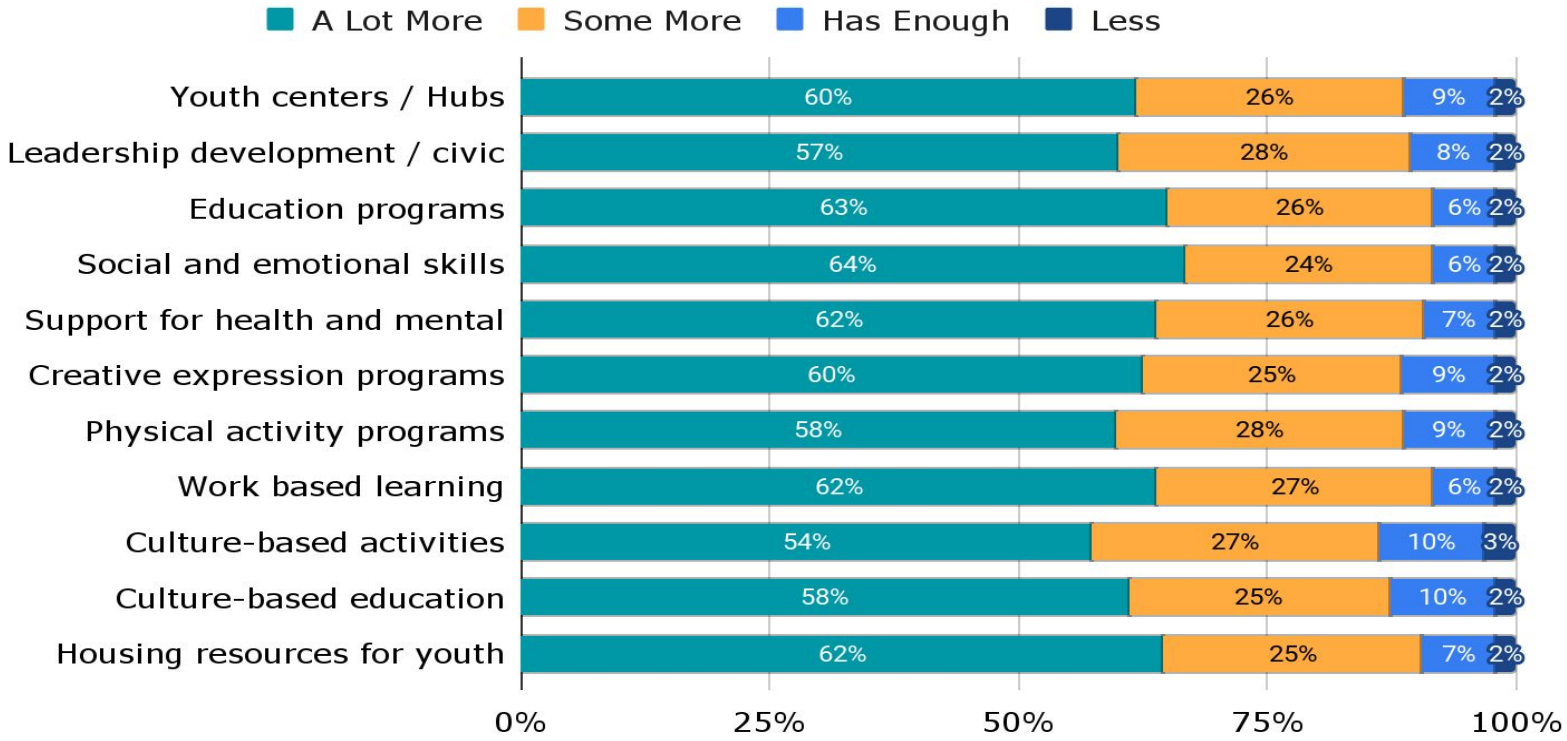
Large majorities of respondents have personally or know someone who has participated in a youth / after school program

- Participated in after school / youth program - sports, mentorship, academic, cultural
- Know someone after school / youth program - sports, mentorship, academic, cultural
- No access to youth programs
- Suspended from school
- Been in foster care
- Been in the juvenile system
- Expelled
- Prefer Not to Say



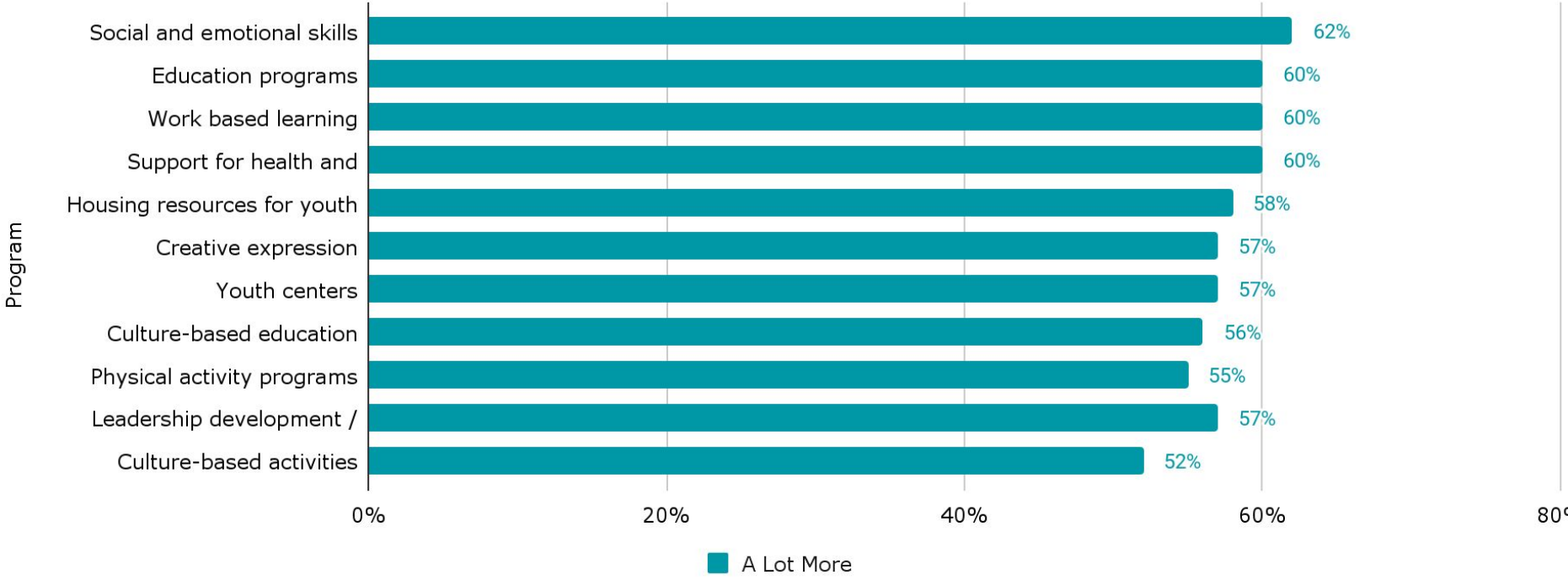
Youth Development - Needs

Education program of various types and mental health wellness are top priorities



Youth Development - Top Needs Identified by Parents / Caretakers

Programs identified as “Need A Lot More” by Parents or Caretakers of Youth



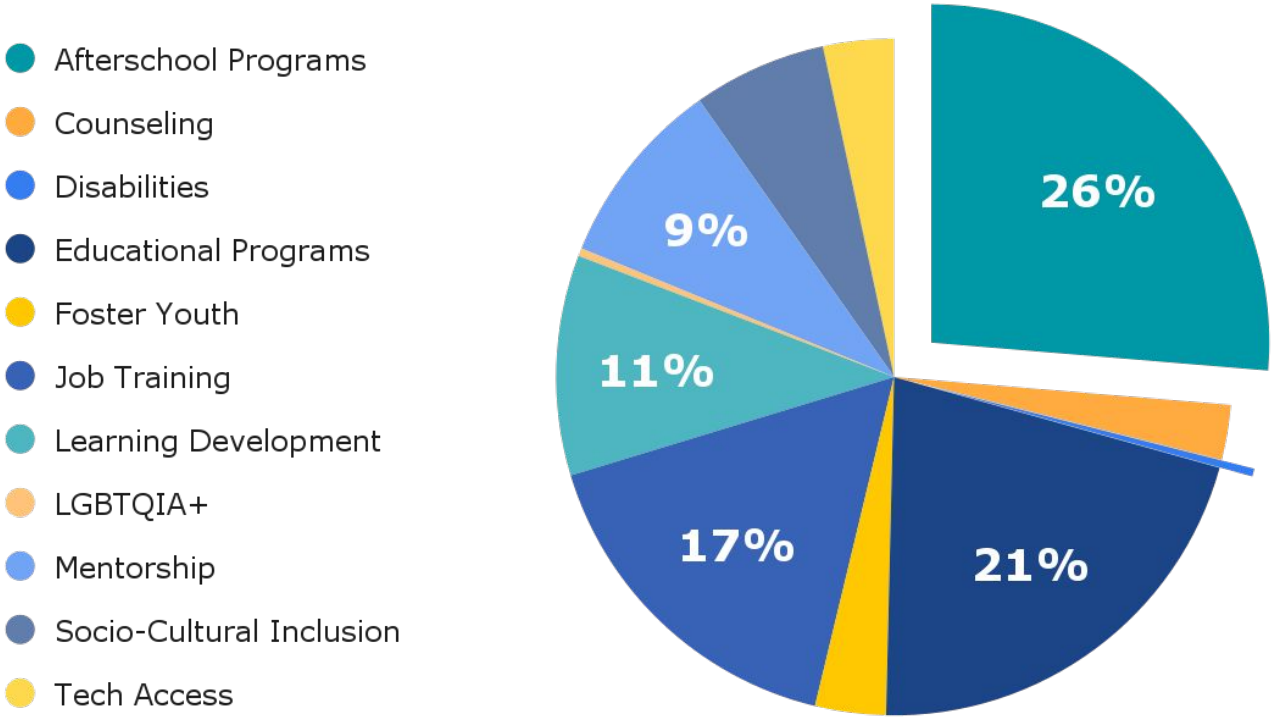
Youth Development - Needs by Race/Ethnicity

Programs identified as "Need A Lot More" by Race / Ethnicity

Program	ALL	Black/AA	Latina/o/x	Asian	Native Amer.
Social and emotional skills development	64%	65%	65%	74%	56%
Education programs	63%	71%	65%	68%	46%
Work based learning	62%	68%	63%	71%	46%
Support for health and mental wellbeing	62%	65%	61%	62%	58%
Housing resources for youth	62%	66%	62%	65%	51%
Creative expression programs	60%	67%	59%	65%	49%
Youth centers	60%	66%	60%	68%	52%
Culture-based education	58%	63%	59%	62%	54%
Physical activity programs	58%	63%	58%	65%	48%
Leadership development / civic engagement	57%	62%	59%	56%	46%
Culture-based activities	54%	58%	56%	62%	53%

Youth Development Priorities - Listening Sessions

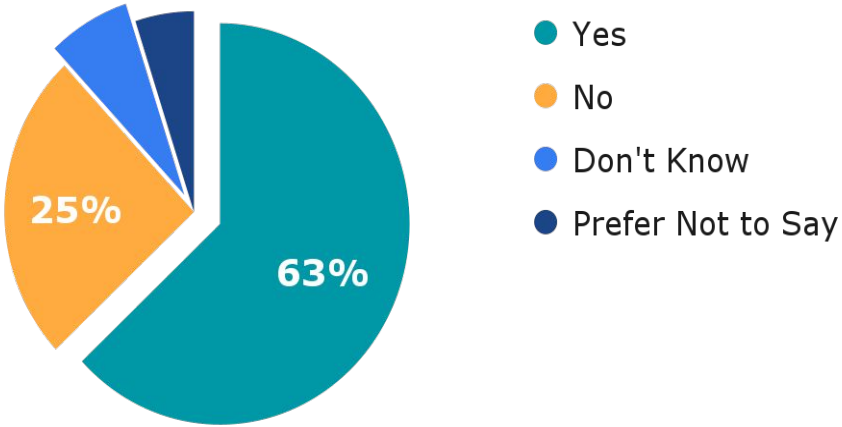
Listening session participants identified after school and educational programs as top needs



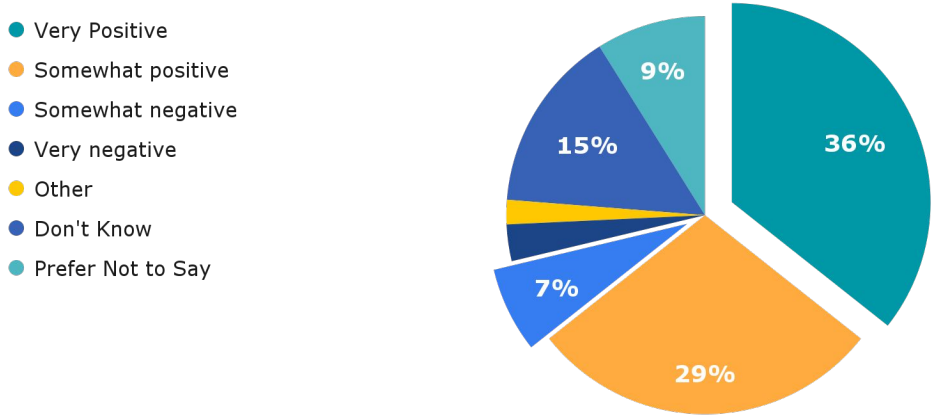
Job Training

Job Training - Experience

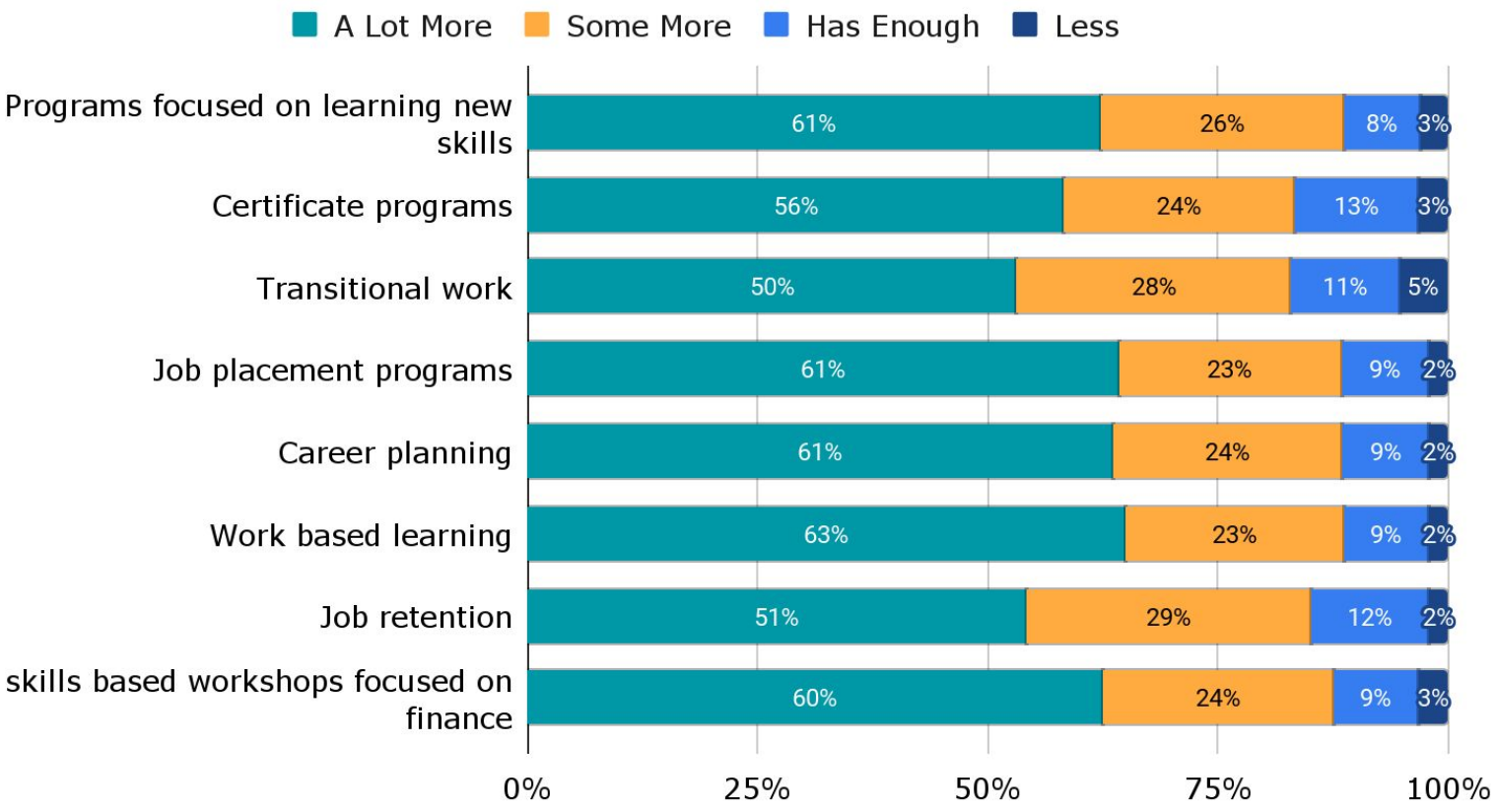
Have you or someone you know ever accessed job training and employment services?



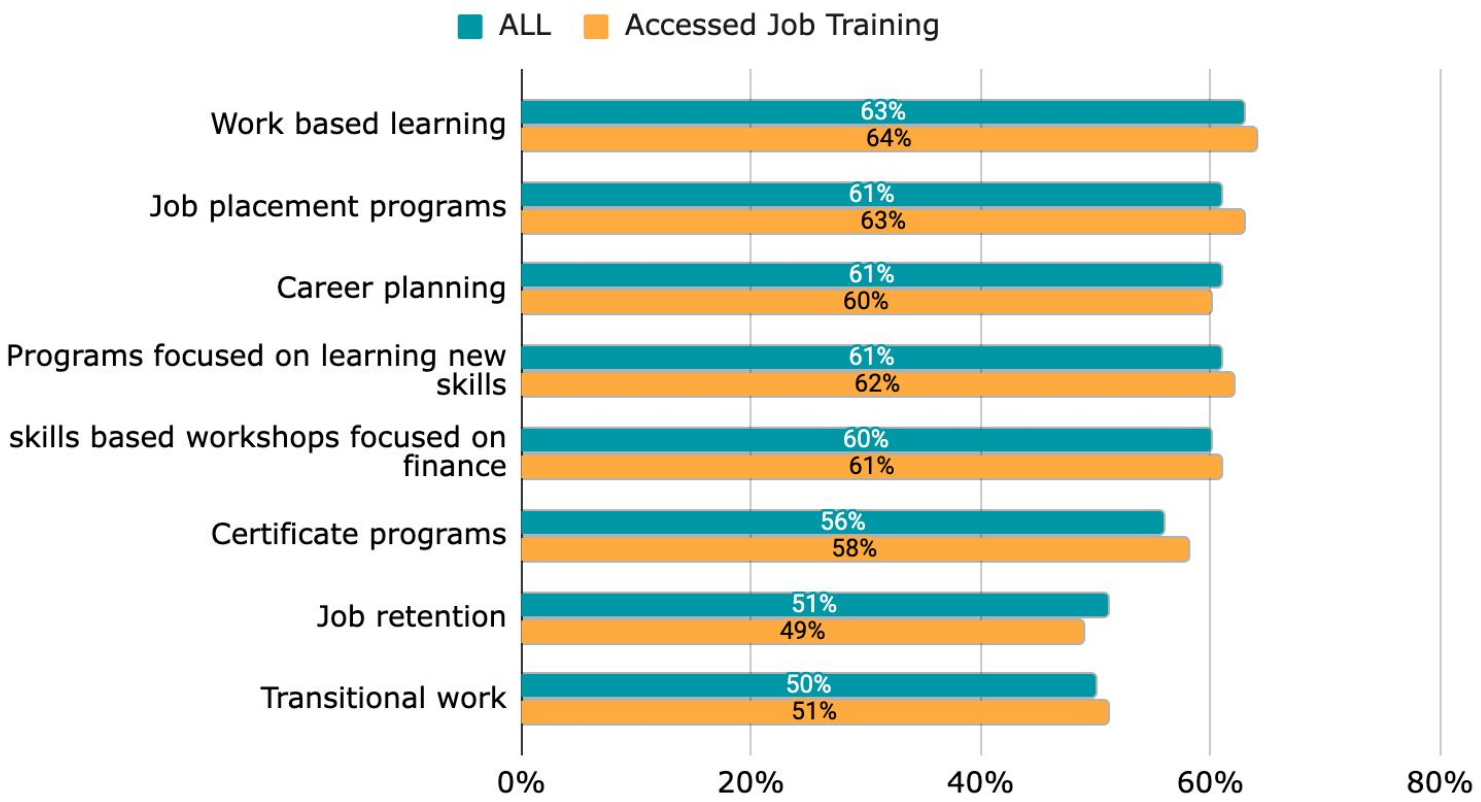
How would you describe your experience?



Job Training - Needs All Respondents



Job Training - Top Needs Identified by those who have accessed programs before

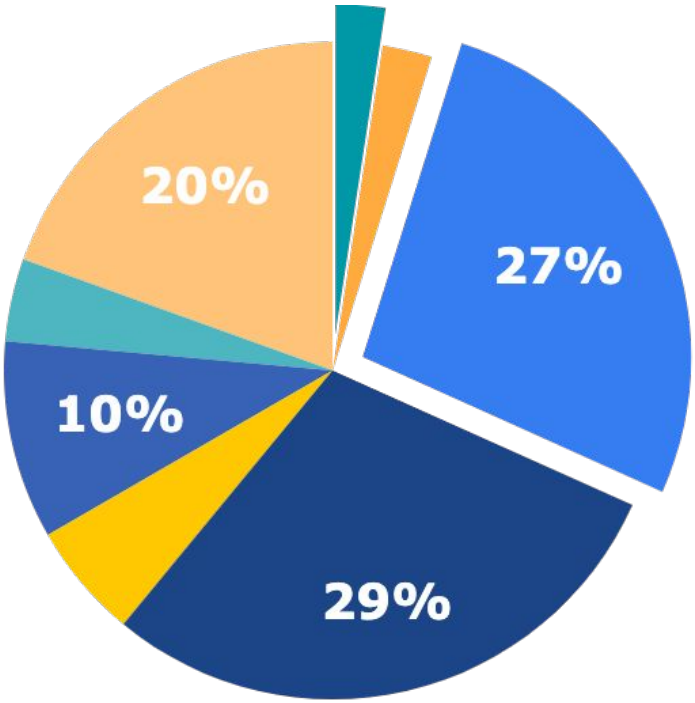


Job Training - Top Needs Identified by race / ethnicity

	ALL	Black/AA	Latina/o/x	Asian	Native Amer.
Work based learning	63%	69%	61%	74%	51%
Job placement programs	61%	66%	58%	53%	55%
Career planning	61%	64%	59%	68%	51%
Programs focused on learning new skills	61%	63%	62%	68%	51%
skills based workshops focused on finance	60%	68%	57%	74%	50%
Certificate programs	56%	63%	55%	37%	44%
Job retention	51%	56%	49%	53%	45%
Transitional work	50%	58%	46%	47%	44%

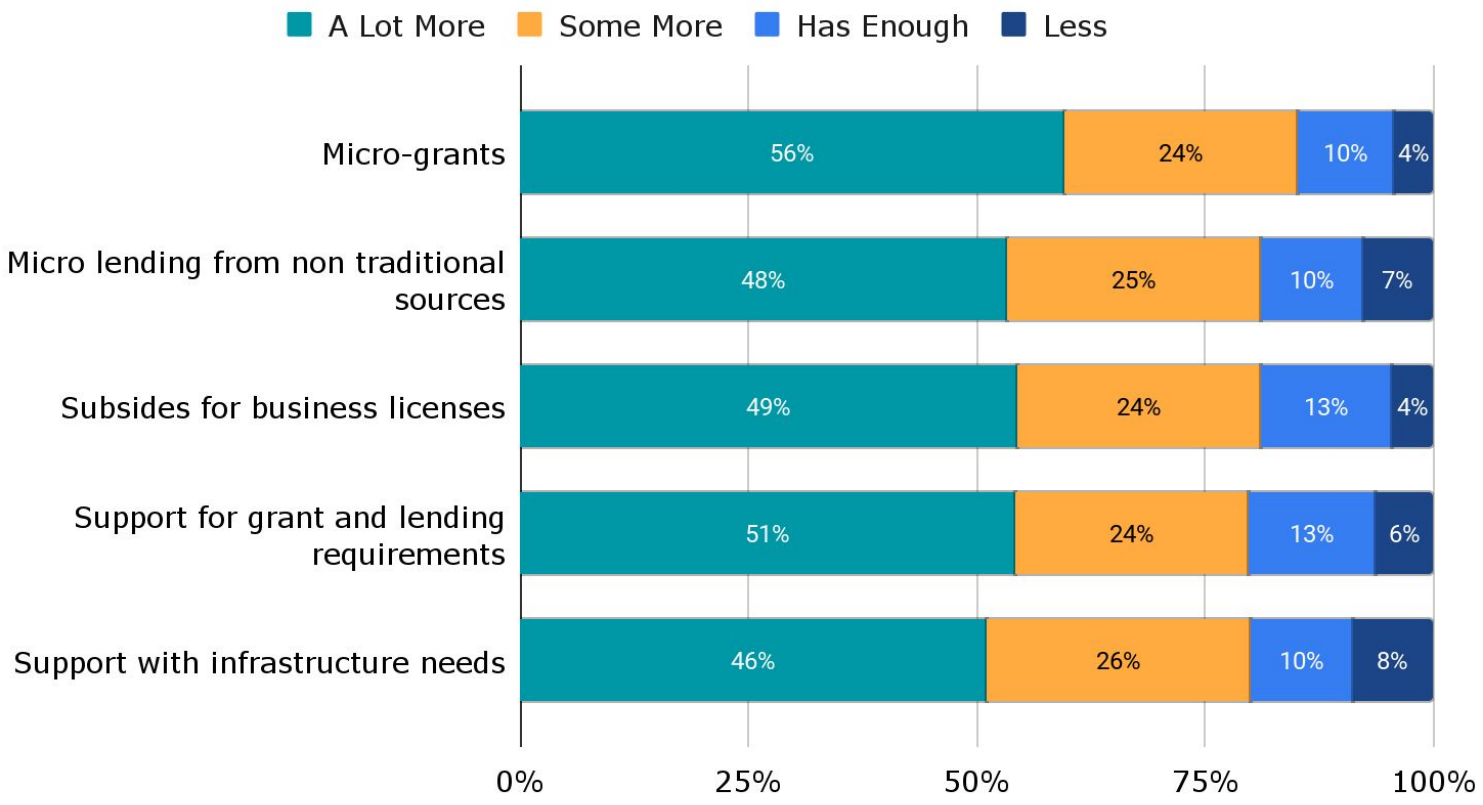
Job Training Priorities - Listening Session

- Disabilities
- Internships / Apprenticeships
- Job Availability
- Job Training
- Mentorship
- Trauma-Informed Training
- Unemployment Support
- Vocational Training



Small and Minority Owned Businesses

Small and Minority Owned Business - Needs

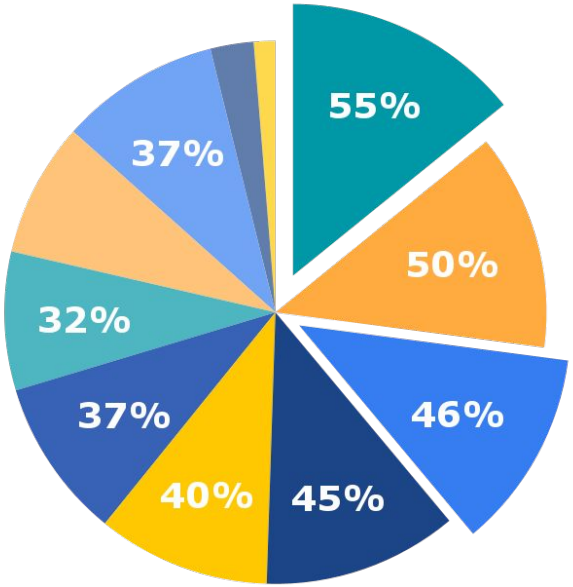


Housing

Housing - Experience

Large pluraities of respondents have experienced housing insecurity, been unhoused, or struggled to find affordable housing

- Unable to find affordable housing
- Unhoused
- Homeowner
- Negative experience with a landlord
- Unsheltered
- Have face eviction
- Attempted to access housing vouchers or assistance
- Have been evicted
- Used housing vouchers
- Dont Know
- Prefer not to say



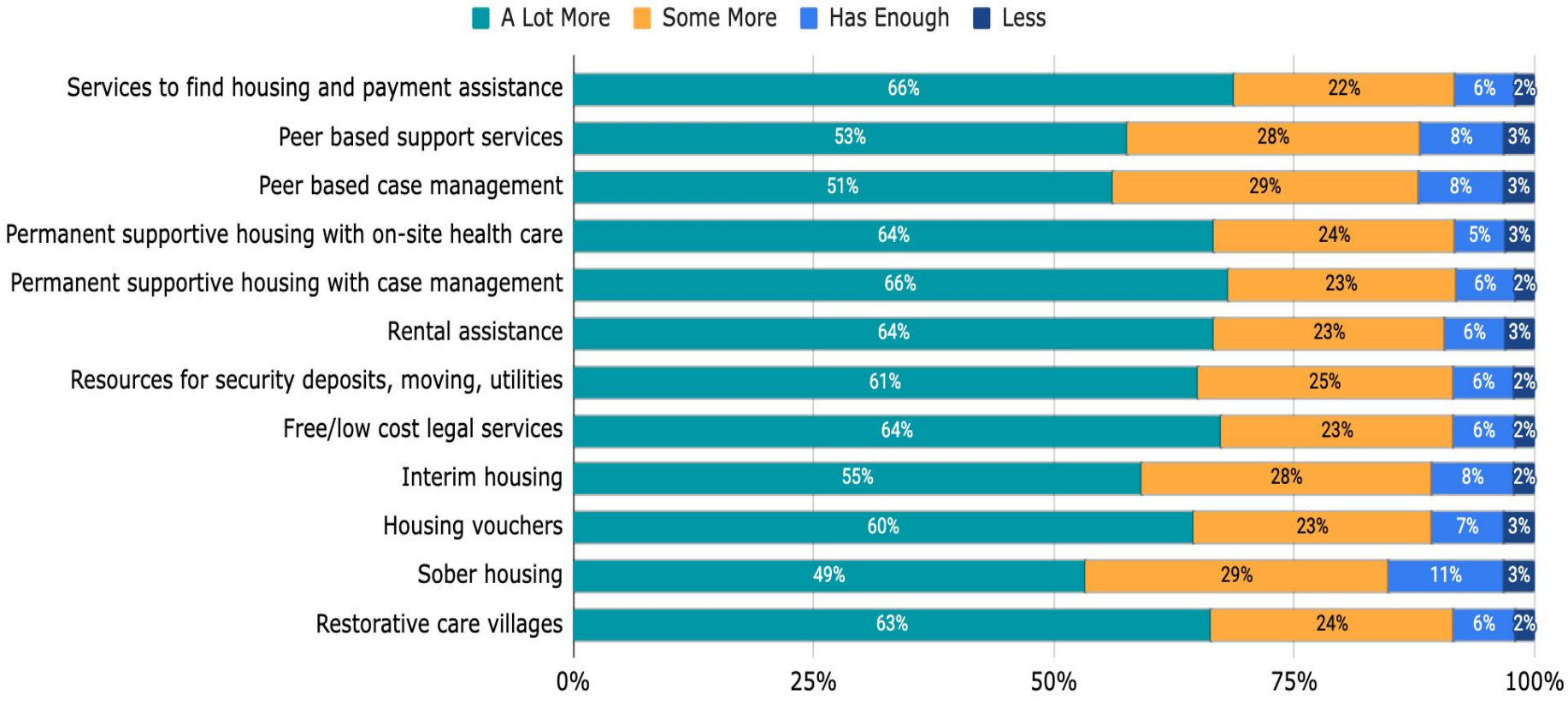
Housing - Experience by those who are justice impacted

	ALL	Incarcerated	Arrested	Probation	Parole
Unhoused	50%	75%	74%	72%	66%
Unsheltered	40%	64%	61%	66%	59%
Homeowner	46%	51%	63%	56%	54%
Negative experience with a landlord	45%	62%	66%	66%	59%
Have faced eviction	37%	60%	59%	59%	49%
Have been evicted	31%	52%	51%	56%	51%
Unable to find affordable housing	55%	71%	75%	75%	68%
Used housing vouchers	37%	49%	53%	57%	39%
Attempted to access housing vouchers or assistance	32%	54%	58%	59%	54%
Dont Know	10%	4%	3%	1%	0%
Prefer not to say	5%	6%	4%	7%	10%

Housing - Experience by race / ethnicity

	ALL	Black/AA	Latina/o/x	Asian	Native Amer.
Homeowner	46%	49%	42%	57%	41%
Unable to find affordable housing	55%	67%	46%	54%	68%
Negative experience with a landlord	45%	50%	37%	52%	51%
Unhoused	50%	62%	45%	43%	50%
Have faced eviction	37%	47%	30%	38%	46%
Unsheltered	40%	50%	34%	30%	43%
Attempted to access housing vouchers or assistance	32%	43%	26%	27%	39%
Have been evicted	31%	42%	26%	25%	39%
Used housing vouchers	37%	40%	20%	23%	26%
Dont Know	10%	7%	14%	13%	4%
Prefer not to say	5%	1%	4%	4%	2%

Housing - Needs

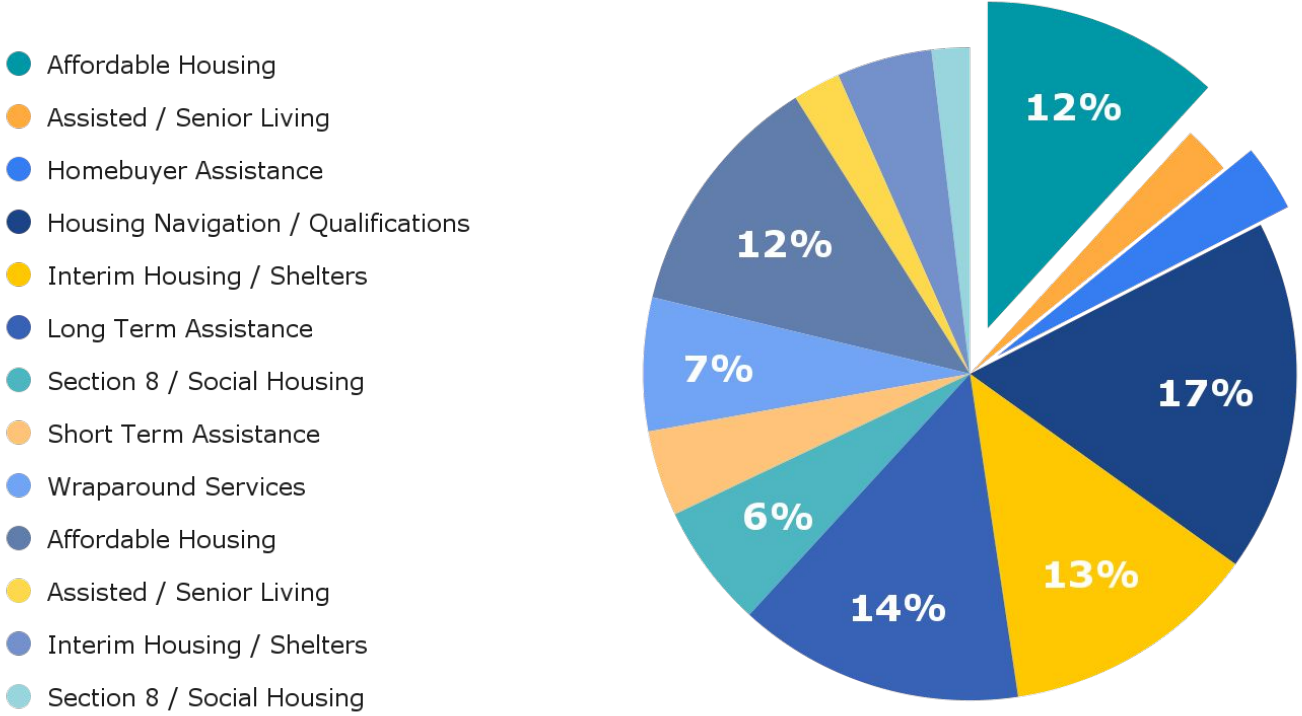


Housing - Top Needs Identified by those with lived experience

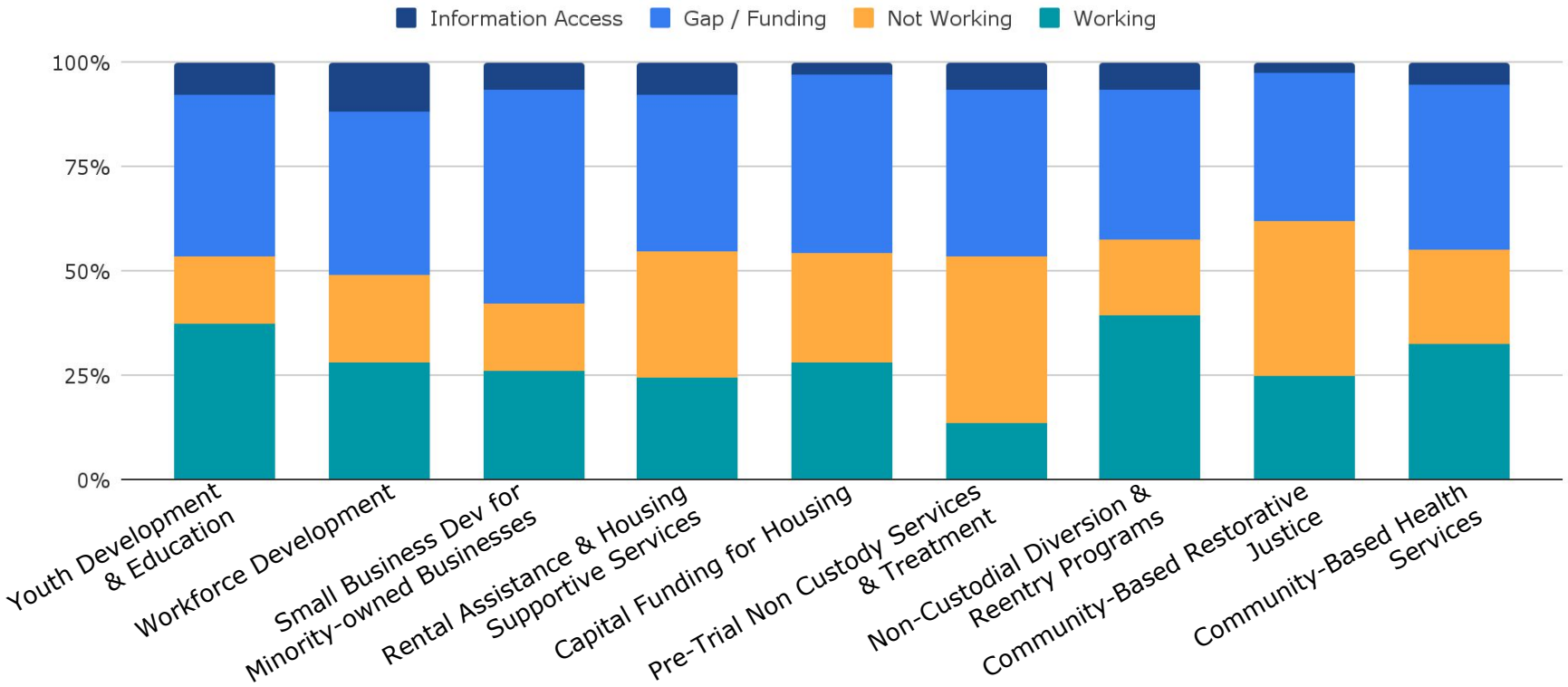
	ALL	Unhoused	Unsheltered	Faced Eviction	Been Evicted	Used Housing Voucher	Attempted to Access Financial Support
Services to find housing and payment assistance	66%	74%	71%	71%	76%	76%	75%
Permanent supportive housing with case management	66%	74%	71%	72%	73%	76%	75%
Rental assistance	64%	74%	71%	73%	74%	78%	75%
Free/low cost legal services	64%	72%	69%	71%	74%	72%	71%
Permanent supportive housing with on-site health care	64%	73%	70%	71%	74%	76%	72%
Restorative care villages	63%	70%	68%	68%	71%	74%	71%
Resources for security deposits, moving, utilities	61%	66%	68%	71%	65%	75%	71%
Housing vouchers	60%	65%	67%	70%	64%	75%	72%
Interim housing	55%	58%	59%	63%	57%	65%	61%
Peer based support services	53%	56%	59%	62%	54%	63%	60%
Peer based case management	51%	55%	57%	61%	52%	62%	57%
Sober housing	49%	48%	51%	56%	48%	55%	50%

Housing Priorities - Listening Session

Participants expressed needs in a variety of areas with housing navigation, financial assistance, and interim housing as top issues



All Listening Sessions



THANK YOU

Questions, Comments, Feedback