



## **Flex Alert Communications**

### **FLEX ALERT:**

When Flex Alert is declared, Southern California Edison (SCE) will ask its customers to reduce their electricity use between 12 noon and 6 p.m., the hours of peak energy use.

### **STAGE 1 EMERGENCY:**

When a Stage 1 Emergency is declared, SCE will appeal to its customers to voluntarily reduce electricity use immediately.

### **STAGE 2 EMERGENCY:**

When a Stage 2 Emergency is declared, SCE will strongly urge (nearly mandatory) its customers to reduce electricity use immediately.

### **STAGE 3 EMERGENCY:**

When a Stage 3 Emergency is declared, CAISO will direct SCE to conduct controlled rotating power outages to prevent potential damage to grid reliability.

### **TRANSMISSION EMERGENCY:**

When a Transmission Emergency is declared, CAISO will direct SCE to cut power supply in service territories, eliminating services for some customers.

### **SYSTEM EMERGENCY:**

When a System Emergency happens, SCE cuts electrical load to mitigate damage and protect the grid from further events resulting in power loss for customers.

### **WARNING:**

When a Warning is issued, CAISO may call for voluntary load reduction programs.

Source: California Independent System Operator (CAISO)

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